

The purpose of this document is to collect information to be used by the college planning bodies IPC, SSPC, Budget Planning Committee, and CPC and may be used for Program Improvement. Through this process, Student Services staff will have the opportunity to review the mission and vision of their program(s). Then, using multiple measures and inquiry, staff will reflect on and evaluate their work for the purposes of improving student learning and program effectiveness. This reflection will identify steps and resources necessary to work towards the program vision including personnel, professional development, facilities, and equipment.

The deadline for submission of the Annual Program Plan to the SSPC is March 31. Complete this document in consultation with your Dean/VP who will then submit a copy to SSPC. Members of the SSPC will review the document and provide comments to the authors for use in the next annual program plan.

Terminology:

- **Program** Student Services has six Programs. ex. Financial Literacy, Transfer & Articulation, etc.
- **Department** Student Services also has individual departments. ex. TRiO, DRC, Outreach, etc.

Most of the information in the Annual Plan is written as programs. However, information and data from individual departments may also be included.

Cañada College

Vision

Cañada College is committed to being a preeminent institution of learning, renowned for its quality of academic life, its diverse culture and practice of personal support and development, extraordinary student success and completion, and its dynamic, innovative programs that prepare students for the university, the modern workplace, and the global community.

Mission:

Cañada College provides our community with a learning-centered environment, ensuring that students from diverse backgrounds have the opportunity to achieve their educational goals by providing transfer, career/technical, and basic skills programs, and lifelong learning. The college cultivates in its students the ability to think critically and creatively, communicate effectively, reason quantitatively to make analytical judgments, and understand and appreciate different points of view within a diverse community.

Values

- Transforming Lives
- High Academic Standards
- Diverse and Inclusive Environment
- Student Success in Achieving Educational Goals
- Community, Education, and Industry Partnerships
- Communication and Collaboration
- Engaging Student Life
- Accountability
- Sustainability
- Transparency



Document Map:

- 1) Program
- 2) Lead Contact Person
- 3) Program/Department Data Measures and Reflection
- 4) Student Learning Outcome
- 5) Student Area Outcome
- 6) Resource Identification
- 7) Curricular Offerings (if applicable)

Educational Master Plan Strategic Directions:

- **1. Teaching and Learning:** Equip students with the knowledge and transferable skills so they can become productive citizens in our global community; provide clear pathways for students to achieve educational goals; invest in opportunities to promote engagement; conduct provocative professional development; and create innovative and flexible learning systems.
- **2.** Completion: Commit to student completion of certificates, degrees, and transfer; and create pathways which support the success, retention and persistence of students in their educational goals.
- **3. Community Connections:** Build and strengthen collaborative relationships and partnerships to support the needs for our community.
- **4. Global and Green:** Promote shared responsibility for our environment and social justice; and create a diverse and culturally enriched community of global citizens.

Cañada College Student Learning Outcomes

1. Critical and Creative Thinking

Select, evaluate, and use information to solve problems, investigate a point of view, support a conclusion, or engage in creative expression.

2. Communication Skills

Use language to effectively convey an idea or set of facts, including the ability to use source material and evidence according to institutional and disciplinary standards.

3. Understanding Society and Culture

Understand and interpret various points of view that emerge from a diverse world of people and / or cultures.

4. Scientific and Quantitative Reasoning

Represent complex data in various mathematical forms (e.g. equations, graphs, diagrams, tables and words) and analyze these data to make judgments and draw appropriate conclusio



1. Program: Student Life and Leadership

Team Leaders: Victoria Worch

A. Team Members: ASCC President: Alaa Aissi, Student: Geovanna Moreno, Student Activities Assistant Patricia Guevarra, and Student Assistant Angelica Mendoza

B. Program mission and vision

Program Location: Center for Student Life and Leadership Development building 5, rm 354

Program Staff: Student Activities Coordinator: Victoria Worch (Full time)

Student Activities Assistant: Patricia Guevarra (18 hours a week)

Student Assistants: Angelica Mendoza, Victor Vargas, Kayla Dorman, Julie Child (Each work 15 hours a

week-Paid for by ASCC)

Program Mission

The Center for Student Life and Leadership Development creates a learning environment outside of the classroom by:

- Providing services, activities, and information that promote leadership development;
- Encouraging student participation in campus life (i.e. clubs, student government, volunteer activities, events, etc); and Supporting student success in leadership roles and processes.

ASCC LEADERSHIP BENCHMARKS

Leadership-Student Life and Leadership will strive to give each student, who is part of student life, the opportunity to attend a leadership conference, retreat, and/or workshop, or enroll in leadership course.

Community-Student Life and Leadership will strive to give each student, who is part of student life, the opportunity to feel part of the campus community by attending a campus event, club or ASCC meeting and/or making friendships outside the classroom.

Change-Student Life and Leadership will strive to give each student, who is part of student life, the opportunity to be part of Civic Engagement on the campus and make change by serving as a student representative on a campus committee, planning an educational event and/or attending a student government meeting.

Mentorship -Student Life and Leadership will strive to give each student, who is part of student life, the opportunity to identify their strengths, develop supporting relationships, and to understand how to keep their Student Educational Goal updated.



3. Program / Department Data Measures – and reflection

What Program or department data measures were used this past cycle? (surveys, usage, etc.) Service and Student Involvement Data

Area	2012-2013	2011-2012	2010-2011
Students Served	-ASCC: 32 Students were in	-ASCC: 28 Students were in	
	ASCC at one point during	ASCC between July 1-April 23	
	July 1-April 5.	-Clubs: 25 active clubs x 4	
	-Clubs: 23 active clubs	students	
	x 4 students per club =	per club = 100 Club officers	
	100 Club officers	-ASCC Events: 9 Spirit Thursday	
	-ASCC events:	X	
	10 Spirit Thursdays x	275 free meals =2475 students,	
	275 free meals =2475	and staff served	
	students, and staff served	-Club and other ASCC events	
	-Club and other ASCC events:	46 x (average of 100 people) =	
	8 additional events besides	4600 students and staff	
	spirit Thursday. Clubs: 21	entertained and educated.	
	events. 8 + 21 x (average 100		
	people) =2900 students and		
	staff entertained and educated.		
Retention with in	-ASCC On April 5 ASCC	-ASCC On May 17 ASCC	
<mark>course</mark>	had 21 out of 32 are still active	had 19 Active Board members	
<mark>or program</mark>	board members		
		-Clubs On May 17,	
	-Clubs On April 5,	22 were still active	
	20 out of 23 clubs were still		
	active		
Completion (AA, AS	-ASCC 8 out of 32 Board	-ASCC 6 out of 19	
or Certificate)	members will completed	Active Board members Complete	
	AA or AS and will Transfer	AA or AS and will Transfer	
	-		
		-Clubs: TBA	
Other Data	2012-2013	2011-2012	2010-2011
ASCC Student ID	As of March 29	Fall 2011: 1083	685 (fall-28, spring
Card Processed:	-2245	Spring: Total 1142	656)
	AugDec: 1310	Overall Total: 2225	
	JanMarch:935		



TD 4 - 1		17	NT/A / 4 1 1 1
Total number of		17	N/A (not active this
listings on Housing			year)
Board:			
ASCC Board	32	28	20 (12 was the
members			average that was
members			_
			active at a time)
ASCC 2013-2014		9 for 2012-2013 (VP contested)	14 ran for the 2011-2012
Candidates			board (President, VP and
Co To to College Steel and	2	1	Treasurer contested)
Cañada College Student Trustee Candidates	2	1	4
Students who voted in the		350	483
Spring ASCC General		350	463
Election			
Students who voted in the	328	19	376
Cañada College Student			
Trustee Election			
ASCC Office Assistants:	Hired 3 (1 left in December)	2	2
ASCC Student ID Office	2	3	4
assistants			
CLUB DATA			
Active Clubs	23	26	17
Students involved in Clubs		96	75
(clubs required to have 4			
members)		.=	
Students with more than 1		17	10
officer position			
Faculty and Staff serving as		26	13
Advisors			
Advisors serving in multiple		7	4
Clubs		00.	20 (5 : 2011
Phi Theta Kappa New Members		90+	39 (Spring 2011 onetime fee \$75)
ASCC, Clubs, and Student		59	62
Life Sponsored Events:		37	02
Business office forms		TBA	184
processed		15/1	107
processeu.	l	1	1

Program / department major accomplishments.

170gram / ac	Trogram / department major accompasaments.		
Department	2012-2013	2011-2012	
Student Life	1. Staffing	1.Moving into our new space!	
	-Hired Short term hourly Student Activities	Right from the start, students were using the ne	
	Assistant Patricia Guevarra	conference space, the new computers and	
	-College approved money to have a permanent ½	hanging out in the mini lounge area. We are	
	Student Activities Assistant starting July 1, 2013	looking forward to the Grove opening in Fall	
	2. ASCC Board Positions Filled Each semester, the group filled 21 out of 22 board	2012 and receiving more student traffic.	
	positions	2.Student ID Stats 2011-2012:	



$2013\text{-}2014\ ANNUAL\ PROGRAM\ PLAN\ \&\ REVIEW\ (Student\ Life\ and\ Leadership)\ As\ of\ April\ 5$

3. Spirit Thursday Program	Huge increase in Students Picking up their
ASCC continued to host a Sprit Thursday every	Student ID's Fall 2011 Student ID's made from
month, including a Hawaiian July Spirit Thursday	Aug. 15 - Dec.15, 2011: 1083
for summer classes. The biggest achievement was	Spring 2012 ID's made from November 29,
sponsoring Nationwide Group Campus Moviefest	2011 to May 14,2012: 1,142
for the October Spirit Thursday. 21 student films were entered. A record for 1 st time visit and we	Overall Student ID Total: 2,225
are the only CA Community College to host	Spring 2011: we processed only 656. Spring
Campus Moviefest.	Comparison alone, we made 486 more!
_	3.Student Participation in ASCC 2009-2010:
	14 students served in ASCC
	2010-2011: 20 students served in ASCC (12 wa
	the average that was active at time)
	2011-2012: 28 students served in ASCC (15 wa
	the average that was active at time)
	4. Increase in New and Returning Student
	Clubs
	2010-2011 Active Clubs: 17
	2011-2012 Reactivated clubs 12 out of 17
	2011-2012 New Clubs: 13
	2011-2012: Total Number of clubs: 25

Program / department What changes have you seen, and why?

Department	2012-2013	2011-2012
Student Life	1.Number of events-no Spring Social Justice	1.The Partnership between Center for
	Series	Student Life and Leadership Development,
	-This year the Coordinator of Student Activities	ASCC and Phi Theta Kappa. Phi Theta Kapp
	became pregnant with twins in September	and ASCC shared officers and found themselve
	which effected how much she could coordinate	supporting each other more. Phi Theta Kappa
	regarding events. The Monthly Spring Social	won multiple awards and part of their success
	Justice Series did not happen.	came from the support
		the Center for Student Life and Leadership
	However, the STEM Center did host a 9 week	Development was able to provide.
	STEM speaker series that showcased women an	2.The increase in STEM related student
	diverse professionals in the STEM fields and wa	
	a huge success. They averaged 125 people at	grant has developed the Math Club, Programing
	every Wednesday night lecture.	Club, and future STEM
		related clubs such as SACANAS and the Physic



AND the Student Support Departments	Club.
developed a Dreamers Task Force that met	3.Overall campus appreciates and support fo
montly to advocate, provide training on the	Student Life and Leadership Development.
Dream Act and will produce a 2 day event	There has been a huge shift to support ASCC,
showcasing lecture and students sharing their	Student Life
stories regarding being an Undocumented	and more leadership development.
Student.	
2.PTK Leadership Class was not offered	
The pregnancy also effected the coordinator	
from teaching the PTK Leadership Class.	

Program / department What changes, if any, will you make?

Department	2013-2014	2012-2013
Student Life	Staffing	Make the Phi Theta Kappa Honors Based
·	-The Student Activities Coordinator	Leadership course a reality.
	position will be filled with a Detail	
	Person while the permanent person goes	
	on Maternity leave from April 15, 2013-	
	April 15, 2014.	
	-Hire Permanent ½ Student Activities	
	Assistant	

4. Student Learning Outcome (SLO)

A. Results from prior cycle's 2012-2013 SLO.

Department	Prior Cycle's SLO
Student Life:	As part of the ASCC Leadership Completion Program, ASCC board members will describe
	in writing what they learned while attending ASCC weekly meetings and leadership
	workshops, organizing a Spirit Thursday event, attending a campus committee meeting,
	and how they mentored another board member to stay in ASCC and in school.
	Results of SLO:
	1st Evidence: PowerPoint: At the last Fall ASCC meeting: 14 out of 18 students prepared a
	PowerPoint showing they completed the Leadership Completion Program and what they
	learned from each Benchmark area. 12 out of 18 presented their PowerPoint. Summary in
	Tackdat
	2nd Evidence: Pre and Post test and Mid-Semester Check-In
	SLO: Students will learn team building; identify strengths, and effective communication
	skills.
	Results: 11 out of 16 ASCC board members were able to identify all 5 of their
	StrengthsFinder Strength themes.2 out of 16 ASCC board members were able to identify 4



out of 5 of their StrenghsFinder Strength Themes.

SLO: Students will learn how to plan event, know more about campus programs, the diverse cultures on campus and become aware of the social justice needs that exist in our community and in our world.

Results:

When asked "How would you rate your ability to plan an event on campus?"

4 out of 16 ASCC Board members checked Excellent, 10 out of 16 checked Pretty Good and 2 out of 16 checked Okay campus"

When asked "How well do you know about other student service programs on campus? 7 out of 16 ASCC Board members checked Excellent, 6 out of 16 checked Pretty Good, 2 out of 16 checked Okay and 1 out of 16 checked Need Help

When asked to list a Social Justice issue, only 10 out of 16 ASCC Board members were able to.

SLO: Students will learn how to use Roberts Rules of Order to make meetings more effective and create change.

Results: When asked "How well do you understand Roberts Rules of Order?"

4 out of 16 checked Excellent, 6 out of 16 checked Pretty Good, 5 out of 16 checked Okay, out of 16 checked need help.

When asked "How would you rate your understanding in how to run an effective meeting?" 5 out of 16 checked Excellent, 7 out of 16 checked Pretty Good, 4 out of 16 checked Okay When asked "How would you rate your understanding of Campus Shared/Participatory Governance?

5 out of 16 checked Excellent, 5 out of 16 checked Pretty Good, 6 out of 16 checked Okay. *SLO:* Students will learn where they can go on campus to get support in college and how they are responsible for each other's success and retention in college and in ASCC.

Results: In a multiple choice question, when asked to pick which correct student services are located on the 2^{nd} floor of Bldg 9- 14 out of 16 picked the right answer.

In the spring semester, ASCC board members where teamed up in Mentor/Mentee relationships.

When asked "How they were balancing school, ASCC, work, family and friends" 6 out of 16 checked Excellent, 8 out of 16 checked Pretty Good, 2 out of 16 checked Okay.

B. Current SLO and relationship to College SLO or Strategic Directions

With the changes in this Program (see 3. above), new SLOs are being written for each area:

2013-2014

Department	Current SLO
Student Life	TBA-need to speak with the Detail person and ask them what they would like to do.



C. Action Plan *2013-2014*

Department	Action Plan
Student Life	Keep the Leadership Completion Program ASCC board members will receive an ordination about the Leadership Completion Program, along with a handout so they can keep track of what they are doing and how it completes the Leadership Benchmark areas: Leadership, Community, Change and Mentorship. Students will be accessed by turning in the Leadership Completion Paperwork demonstrating what they learned and what conferences, workshops, events and committees they were part of, along with listing how they helped a board member and what their top 5 leadership strengths are. Possible plan:
	Develop something for students who are Club Officers.

5. Student Area Outcomes (SAOs) 2012-2013 **2012-2013**

Department	SAO
Student Life	EMP: Teaching and Learning Objective 1.4: Create and implement a student engagement plan to integrate the college experience inside and outside the classroom, enhance the college experience, and promote retention and success. Results/Update: Coordinator of Student Life meet with Admin Cabinet about what current student engagement looks like on campus. There has been no committee or plan put together yet.

Student Area Outcomes (SAOs)

B. Current SAO and relationship to College SLO or Strategic Directions

C. Action Plan *2013-2014*

Department	Action Plan SAO
Student Life	Same as last year. EMP Teaching and Learning Objective 1.4: Create and implement a student engagement plan to integrate the college experience inside and outside the classroom, enhance the college experience, and promote retention and success. Action Plan : Will organize a planning committee to start working on the Plan.



6. Resource Identification

A. Faculty and Staff hiring requests

Department	Request	
Student Life	N/A	

B. Professional Development needs

Department	Professional Development needs
Student Life:	 Send Detail Student Activities Coordinator and Student Activities Assistant to the Ca Community College Student Affairs Association Advisors Professional Conference (June 19-21, 2013 Burlingame) Send Detail Student Activities Coordinator to Strengths Based Advising Training either online or on location. http://www.gallup.com/strategicconsulting/Education/schedule.aspx

C. Equipment requests – must be related to instruction

Departn	ient	Equipment	Description	Vendor	Quantity	Total Cost	Justification
Student	Life	N/A					

D. Office of Planning, Research & Student Success requests

Department	Data Request	Justification
Student Life	N/A	

E. Facilities requests

Li I dellittes i	equests
Department	Facilities requests
Student Life	N/A