



Success and Retention 2009/10 through 2013/14 Computer Business Office Technology (CBOT)

Annual Retention and Success

	Enrollments	Success Count	Success Rate	Success Rate Goal	Success Rate Diff	Retention Count	Retention Rate	Retention Rate Goal	Retention Rate Diff
2009/2010	1,503	1,158	77%	70%	7%	1,339	89%	84%	5%
2010/2011	1,574	1,122	71%	70%	1%	1,382	88%	84%	4%
2011/2012	1,486	1,035	70%	70%	-0%	1,288	87%	84%	3%
2012/2013	1,534	1,057	69%	70%	-1%	1,263	82%	84%	-2%
2013/2014	1,409	914	65%	70%	-5%	1,113	79%	84%	-5%

Retention and Success by Term

	Headcount	Success Count	Success Rate	Retention Count	Retention Rate
Fall 2009	625	483	77%	546	87%
Fall 2010	730	503	69%	645	88%
Fall 2011	714	488	68%	608	85%
Fall 2012	653	427	65%	542	83%
Fall 2013	685	430	63%	528	77%
Spring 2010	720	557	77%	653	91%
Spring 2011	673	479	71%	578	86%
Spring 2012	646	459	71%	569	88%
Spring 2013	759	531	70%	613	81%
Spring 2014	585	372	64%	464	79%
Summer 2009	158	118	75%	140	89%
Summer 2010	171	140	82%	159	93%
Summer 2011	126	88	70%	111	88%
Summer 2012	122	99	81%	108	89%
Summer 2013	139	112	81%	121	87%
Total	7,506	5,286	70%	6,385	85%

Retention and Success by Ethnicity

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	African Am.	104	69	66%	80	77%
	Asian	109	86	79%	101	93%
	Filipino	32	27	84%	27	84%
	Hispanic	709	515	73%	626	88%
	Native Am.	2	2	100%	2	100%
	Unknown	145	112	77%	123	85%
	White	402	347	86%	380	95%
	Totals & Averages	1,503	1,158	77%	1,339	89%
2010/2011	African Am.	92	51	55%	70	76%
	Asian	87	78	90%	85	98%
	Filipino	25	24	96%	24	96%
	Hispanic	840	534	64%	712	85%
	Native Am.	1	1	100%	1	100%
	Unknown	158	124	78%	147	93%
	White	371	310	84%	343	92%
	Totals & Averages	1,574	1,122	71%	1,382	88%
2011/2012	African Am.	107	66	62%	89	83%
	Asian	153	130	85%	142	93%
	Filipino	46	36	78%	42	91%
	Hispanic	702	440	63%	589	84%
	Native Am.	1	1	100%	1	100%
	Unknown	213	151	71%	190	89%
	White	264	211	80%	235	89%
	Totals & Averages	1,486	1,035	70%	1,288	87%
2012/2013	African Am.	137	93	68%	109	80%
	Asian	87	64	74%	71	82%
	Filipino	19	15	79%	15	79%
	Hispanic	801	525	66%	657	82%
	Native Am.	1	1	100%	1	100%
	Unknown	192	134	70%	156	81%
	White	297	225	76%	254	86%
	Totals & Averages	1,534	1,057	69%	1,263	82%

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2013/2014	African Am.	71	37	52%	53	75%
	Asian	75	55	73%	58	77%
	Filipino	27	20	74%	23	85%
	Hispanic	836	497	59%	631	75%
	Native Am.	7	5	71%	6	86%
	Unknown	146	114	78%	132	90%
	White	247	186	75%	210	85%
	Totals & Averages	1,409	914	65%	1,113	79%

Retention and Success by Gender

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Female	1,077	866	80%	979	91%
	Male	397	274	69%	335	84%
	Unreported	22	12	55%	19	86%
	Totals & Averages	1,496	1,152	77%	1,333	89%
2010/2011	Female	1,040	750	72%	907	87%
	Male	489	338	69%	435	89%
	Unreported	38	31	82%	34	89%
	Totals & Averages	1,567	1,119	71%	1,376	88%
2011/2012	Female	984	710	72%	856	87%
	Male	443	286	65%	380	86%
	Unreported	34	23	68%	28	82%
	Totals & Averages	1,461	1,019	70%	1,264	87%
2012/2013	Female	1,057	755	71%	886	84%
	Male	447	282	63%	351	79%
	Unreported	24	15	63%	21	88%
	Totals & Averages	1,528	1,052	69%	1,258	82%
2013/2014	Female	960	641	67%	765	80%
	Male	424	256	60%	327	77%
	Unreported	19	13	68%	16	84%
	Totals & Averages	1,403	910	65%	1,108	79%

Retention and Success by Age

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Under 18	20	15	75%	17	85%
	Age 18-22	260	184	71%	226	87%
	Age 23-28	269	203	75%	236	88%
	Age 29-39	335	268	80%	299	89%
	Age 40-49	260	201	77%	229	88%
	Age 50-59	276	224	81%	257	93%
	Age 60+	83	63	76%	75	90%
	Totals & Averages	1,503	1,158	77%	1,339	89%
2010/2011	Under 18	15	10	67%	13	87%
	Age 18-22	256	191	75%	239	93%
	Age 23-28	293	207	71%	260	89%
	Age 29-39	424	281	66%	366	86%
	Age 40-49	311	222	71%	271	87%
	Age 50-59	204	160	78%	172	84%
	Age 60+	71	51	72%	61	86%
	Totals & Averages	1,574	1,122	71%	1,382	88%
2011/2012	Under 18	32	22	69%	30	94%
	Age 18-22	245	166	68%	206	84%
	Age 23-28	282	205	73%	253	90%
	Age 29-39	378	240	63%	321	85%
	Age 40-49	284	200	70%	247	87%
	Age 50-59	190	142	75%	162	85%
	Age 60+	75	60	80%	69	92%
	Totals & Averages	1,486	1,035	70%	1,288	87%
2012/2013	Under 18	19	18	95%	18	95%
	Age 18-22	254	181	71%	215	85%
	Age 23-28	322	219	68%	262	81%
	Age 29-39	363	248	68%	300	83%
	Age 40-49	285	186	65%	225	79%
	Age 50-59	219	153	70%	180	82%
	Age 60+	72	52	72%	63	88%

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
	Totals & Averages	1,534	1,057	69%	1,263	82%
2013/2014	Under 18	28	21	75%	25	89%
	Age 18-22	197	144	73%	166	84%
	Age 23-28	270	187	69%	228	84%
	Age 29-39	371	225	61%	277	75%
	Age 40-49	307	185	60%	226	74%
	Age 50-59	165	106	64%	135	82%
	Age 60+	71	46	65%	56	79%
	Totals & Averages	1,409	914	65%	1,113	79%

Retention and Success by Enrollment Status

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Continuing Student	947	726	77%	837	88%
	Currently K-12	12	9	75%	12	100%
	First-Time Student	150	109	73%	135	90%
	First-Time Transfer Student	86	70	81%	79	92%
	Returning Student	208	162	78%	182	88%
	Returning Transfer Student	100	82	82%	94	94%
2010/2011	Continuing Student	1,052	731	69%	907	86%
	Currently K-12	8	6	75%	7	88%
	First-Time Student	116	79	68%	100	86%
	First-Time Transfer Student	99	87	88%	92	93%
	Returning Student	198	141	71%	186	94%
	Returning Transfer Student	101	78	77%	90	89%
2011/2012	Continuing Student	969	666	69%	836	86%
	Currently K-12	11	10	91%	10	91%
	First-Time Student	147	103	70%	132	90%
	First-Time Transfer Student	82	64	78%	74	90%
	Returning Student	186	119	64%	155	83%
	Returning Transfer Student	91	73	80%	81	89%
2012/2013	Continuing Student	1,009	695	69%	823	82%

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
	Currently K-12	19	17	89%	18	95%
	First-Time Student	151	108	72%	126	83%
	First-Time Transfer Student	82	58	71%	65	79%
	Returning Student	179	109	61%	149	83%
	Returning Transfer Student	94	70	74%	82	87%
2013/2014	Continuing Student	944	621	66%	739	78%
	Currently K-12	18	14	78%	17	94%
	First-Time Student	157	90	57%	122	78%
	First-Time Transfer Student	62	41	66%	48	77%
	Returning Student	159	101	64%	130	82%
	Returning Transfer Student	69	47	68%	57	83%

Retention and Success by Day or Evening

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Day	675	535	79%	602	89%
	Evening	828	623	75%	737	89%
2010/2011	Day	722	578	80%	674	93%
	Evening	852	544	64%	708	83%
2011/2012	Day	748	590	79%	675	90%
	Evening	738	445	60%	613	83%
2012/2013	Day	796	590	74%	672	84%
	Evening	738	467	63%	591	80%
2013/2014	Day	663	468	71%	556	84%
	Evening	746	446	60%	557	75%

Retention and Success by Distance Ed Description

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Not Online	1,454	1,127	78%	1,307	90%
	Online	49	31	63%	32	65%
2010/2011	Not Online	1,050	755	72%	934	89%
	Online	20	9	45%	13	65%
	Web Assisted	504	358	71%	435	86%
2011/2012	Not Online	1,120	783	70%	970	87%
	Web Assisted	366	252	69%	318	87%
2012/2013	Not Online	1,534	1,057	69%	1,263	82%
2013/2014	Not Online	1,394	904	65%	1,101	79%
	Online	15	10	67%	12	80%
Total		7,506	5,286	70%	6,385	85%

Retention and Success by Basic Skills Classification

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Non Basic SI	1,503	1,158	77%	1,339	89%
2010/2011	Non Basic SI	1,574	1,122	71%	1,382	88%
2011/2012	Non Basic SI	1,486	1,035	70%	1,288	87%
2012/2013	Non Basic SI	1,534	1,057	69%	1,263	82%
2013/2014	Non Basic SI	1,409	914	65%	1,113	79%
Total		7,506	5,286	70%	6,385	85%

Retention and Success CTE

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	CTE	699	556	80%	617	88%
	Not CTE	804	602	75%	722	90%
2010/2011	CTE	614	479	78%	548	89%
	Not CTE	960	643	67%	834	87%
2011/2012	CTE	711	518	73%	620	87%
	Not CTE	775	517	67%	668	86%
2012/2013	CTE	798	544	68%	656	82%
	Not CTE	736	513	70%	607	82%
2013/2014	CTE	703	461	66%	568	81%
	Not CTE	706	453	64%	545	77%
Total		7,506	5,286	70%	6,385	85%

Retention and Success Transfer Level Courses

		Headcount	Success Count	Success Rate	Retention Count	Retention Rate
2009/2010	Transferable	1,503	1,158	77%	1,339	89%
2010/2011	Transferable	1,574	1,122	71%	1,382	88%
2011/2012	Transferable	1,486	1,035	70%	1,288	87%
2012/2013	Transferable	1,534	1,057	69%	1,263	82%
2013/2014	Transferable	1,409	914	65%	1,113	79%
Total		7,506	5,286	70%	6,385	85%

Grade Distribution (Overall)

	A	B	C	D	F	Other	W
Fall 2009	285	120	41	21	35	44	79
Fall 2010	238	165	65	52	87	50	73
Fall 2011	217	177	47	56	60	63	94
Fall 2012	205	136	44	31	74	52	111
Fall 2013	212	138	51	28	43	56	157
Spring 2010	334	137	48	39	54	41	67
Spring 2011	183	193	67	49	47	39	95
Spring 2012	224	131	62	25	71	56	77
Spring 2013	274	171	45	25	45	54	145
Spring 2014	173	125	36	28	45	57	121
Summer 2009	78	29	7	13	9	5	17
Summer 2010	72	37	25	12	6	7	12
Summer 2011	52	20	9	14	9	7	15
Summer 2012	68	25	3	5	3	4	14
Summer 2013	84	24	2	3	3	5	18
Total	2699	1628	552	401	591	540	1095

Retention and Success by Course

				Headcount	Success	Success Rate	Retention	Retention Rate
Fall 2009	CBOT	415	Beg. Computer Keyboarding	83	64	77%	66	80%
		417	Skill Building	41	31	76%	35	85%
		430	Computer Applications, Part I	158	124	78%	144	91%
		431	Computer Applications, Part II	128	96	75%	110	86%
		435	Spreadsheets	63	49	78%	54	86%
		448	Using Microsoft Windows	20	19	95%	19	95%
		457	Using Powerpoint in Business	21	15	71%	20	95%
		472	Beginning Word Processing	56	45	80%	51	91%
		474	Intermediate Word Processing	53	38	72%	45	85%
		695	Independent Study	2	2	100%	2	100%
Fall 2010	CBOT	415	Beg. Computer Keyboarding	107	73	68%	91	85%
		417	Skill Building	31	30	97%	31	100%
		430	Computer Applications, Part I	250	150	60%	217	87%
		431	Computer Applications, Part II	187	120	64%	162	87%
		435	Spreadsheets	46	41	89%	42	91%
		457	Using Powerpoint in Business	19	13	68%	16	84%
		472	Beginning Word Processing	44	38	86%	44	100%
		474	Intermediate Word Processing	41	34	83%	38	93%
		695	Independent Study	5	4	80%	4	80%
		Fall 2011	CBOT	415	Beg. Computer Keyboarding	99	75	76%
417	Skill Building			42	37	88%	41	98%
430	Computer Applications, Part I			246	155	63%	208	85%
431	Computer Applications, Part II			137	82	60%	113	82%
435	Spreadsheets			44	36	82%	39	89%
448	Using Microsoft Windows			37	23	62%	28	76%
472	Beginning Word Processing			52	37	71%	42	81%
474	Intermediate Word Processing			40	31	78%	36	90%
476	Adobe Acrobat			17	12	71%	13	76%
Fall 2012	CBOT			415	Beg. Computer Keyboarding	179	104	58%
			Beginning Computer Keyboard	20	18	90%	20	100%
		417	Skill Building	45	38	84%	40	89%
		430	Computer Applications, Part I	189	115	61%	156	83%
		431	Computer Applications, Part II	66	47	71%	52	79%

			Headcount	Success	Success Rate	Retention	Retention Rate	
		435	Spreadsheets	37	20	54%	30	81%
		448	Using Microsoft Windows	31	18	58%	23	74%
		472	Beginning Word Processing	32	27	84%	32	100%
		474	Intermediate Word Processing	27	20	74%	23	85%
		476	Adobe Acrobat	27	20	74%	22	81%
Fall 2013	CBOT	415	Beg. Computer Keyboarding	182	110	60%	137	75%
			Beginning Computer Keyboard	23	23	100%	23	100%
		417	Skill Building	34	26	76%	28	82%
		430	Computer Applications, Part I	234	122	52%	159	68%
		431	Computer Applications, Part II	55	41	75%	47	85%
		435	Spreadsheets	39	23	59%	33	85%
		436	Database Management	22	20	91%	21	95%
		448	Using Microsoft Windows	22	10	45%	19	86%
		472	Beginning Word Processing	22	19	86%	19	86%
		474	Intermediate Word Processing	22	18	82%	20	91%
		475	Using Outlook	15	10	67%	12	80%
		476	Adobe Acrobat	15	8	53%	10	67%
Spring 2010	CBOT	415	Beg. Computer Keyboarding	86	62	72%	72	84%
		417	Skill Building	26	23	88%	24	92%
		430	Computer Applications, Part I	243	183	75%	224	92%
		431	Computer Applications, Part II	162	117	72%	144	89%
		435	Spreadsheets	37	32	86%	33	89%
		436	Database Management	26	14	54%	20	77%
		472	Beginning Word Processing	47	40	85%	44	94%
		474	Intermediate Word Processing	38	34	89%	38	100%
		475	Using Outlook	29	28	97%	29	100%
		476	Adobe Acrobat	25	23	92%	24	96%
		695	Independent Study	1	1	100%	1	100%
Spring 2011	CBOT	415	Beg. Computer Keyboarding	80	54	68%	67	84%
		417	Skill Building	37	34	92%	35	95%
		430	Computer Applications, Part I	249	172	69%	209	84%
		431	Computer Applications, Part II	159	104	65%	137	86%
		435	Spreadsheets	34	31	91%	32	94%
		436	Database Management	19	11	58%	16	84%

			Headcount	Success	Success Rate	Retention	Retention Rate	
		472	Beginning Word Processing	39	33	85%	36	92%
		474	Intermediate Word Processing	32	27	84%	30	94%
		475	Using Outlook	24	13	54%	16	67%
Spring 2012	CBOT	415	Beg. Computer Keyboarding	162	109	67%	138	85%
		417	Skill Building	40	34	85%	36	90%
		430	Computer Applications, Part I	188	127	68%	169	90%
		431	Computer Applications, Part II	96	75	78%	84	88%
		435	Spreadsheets	46	36	78%	42	91%
		436	Database Management	21	14	67%	18	86%
		472	Beginning Word Processing	38	27	71%	33	87%
		474	Intermediate Word Processing	31	23	74%	28	90%
		475	Using Outlook	11	10	91%	10	91%
		480	Internet- A Communication Tool	13	4	31%	11	85%
Spring 2013	CBOT	415	Beg. Computer Keyboarding	188	120	64%	145	77%
		417	Skill Building	45	34	76%	34	76%
		430	Computer Applications, Part I	273	196	72%	225	82%
		431	Computer Applications, Part II	116	78	67%	91	78%
		435	Spreadsheets	44	33	75%	40	91%
		457	Using Powerpoint in Business	22	14	64%	17	77%
		472	Beginning Word Processing	41	30	73%	34	83%
		474	Intermediate Word Processing	30	26	87%	27	90%
Spring 2014	CBOT	415	Beg. Computer Keyboarding	157	87	55%	121	77%
		417	Skill Building	33	27	82%	28	85%
		430	Computer Applications, Part I	225	144	64%	180	80%
		431	Computer Applications, Part II	85	54	64%	65	76%
		435	Spreadsheets	34	26	76%	32	94%
		472	Beginning Word Processing	33	20	61%	22	67%
		474	Intermediate Word Processing	17	14	82%	15	88%
		695	Independent Study	1			1	100%
Summer 2009	CBOT	415	Beginning Computer Keyboarding	19	14	74%	17	89%
		417	Skill Building	2	2	100%	2	100%
		430	Computer Applications, Part I	77	58	75%	72	94%
		431	Computer Applications, Part II	36	24	67%	28	78%
		439	Managing Business Document	8	6	75%	6	75%

			Headcount	Success	Success Rate	Retention	Retention Rate	
		470	Advanced Spreadsheets	15	14	93%	15	100%
		695	Independent Study	1				
Summer 2010	CBOT	415	Beginning Computer Keyboard	25	18	72%	21	84%
		417	Skill Building	4	3	75%	3	75%
		430	Computer Applications, Part I	74	60	81%	69	93%
		431	Computer Applications, Part II	41	37	90%	40	98%
		472	Beginning Word Processing	27	22	81%	26	96%
Summer 2011	CBOT	415	Beginning Computer Keyboard	16	8	50%	15	94%
		417	Skill Building	2	2	100%	2	100%
		430	Computer Applications, Part I	70	51	73%	59	84%
		431	Computer Applications, Part II	38	27	71%	35	92%
Summer 2012	CBOT	415	Beginning Computer Keyboard	26	18	69%	21	81%
		417	Skill Building	3	3	100%	3	100%
		430	Computer Applications, Part I	65	57	88%	61	94%
		431	Computer Applications, Part II	27	20	74%	22	81%
		695	Independent Study	1	1	100%	1	100%
Summer 2013	CBOT	415	Beginning Computer Keyboard	28	18	64%	24	86%
		417	Skill Building	4	2	50%	3	75%
		430	Computer Applications, Part I	74	59	80%	61	82%
		431	Computer Applications, Part II	33	33	100%	33	100%

