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Service Area Outcomes

During the 2022-23 Academic Year, the Student Services Planning Council launched an effort to support all student support services in reviewing and updating - as needed- their services area outcomes (SAOs) during the spring of 2023. This includes:

- Building SAOs for all Student Services Programs from Transformational Antiracism Leadership Framework
- Revisiting existing SAOs to align with existing and new programs, offices, and services
- Retraining on the new, updated Nuventive platform in light of regular and comprehensive Student Services assessments

On January 25, 2023, the Student Services Planning Council conducted an SAO Workshop and Training with assistance from the Dean of PRIE/Accreditation Liaison Officer.

On Septemberb 10, 2025, the Student Services Planning Council [updated its training](#) for how programs can access data for program review and outcomes assessment.

Resources for updating and improving service area outcome (SAO) assessments can be found [here](#).

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