



# Nuventive Improve Analytics

## Student Services Assessment Summary

Data Last Updated

10/2/2025 7:38:36 AM

Data is refreshed overnight

Division	Select all	Counseling	Enrollment Services & Support Programs	Office of the Vice President of Student Services
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Division	Student Services Unit	Active SAOs?	Active Methods?	Last Result Date
Enrollment Services & Support Programs	CAN Student Service - Admissions & Records	✓	✓	10/10/2024
Counseling	CAN Student Service - CalWORKS	✗	✗	
Counseling	CAN Student Service - Career Services	✓	✓	10/14/2024
Counseling	CAN Student Service - Colts - U Transfer Center	✓	✓	11/15/2018
Counseling	CAN Student Service - Counseling	✓	✓	2/14/2019
Counseling	CAN Student Service - Disability Resource Center	✓	✓	
Counseling	CAN Student Service - EOPS, CARE & FYSI	✓	✓	
Enrollment Services & Support Programs	CAN Student Service - Financial Aid	✓	✓	5/29/2024
Enrollment Services & Support Programs	CAN Student Service - Health Center	✓	✓	9/18/2023
Enrollment Services & Support Programs	CAN Student Service - International Students	✓	✗	
Office of the Vice President of Student Services	CAN Student Service - Office of Equity & Cultural Center	✓	✓	
Enrollment Services & Support Programs	CAN Student Service - Outreach	✓	✓	1/13/2024
Counseling	CAN Student Service - Personal Counseling Center	✗	✗	8/18/2022



## SAO ASSESSMENT &gt; SAOs, Assessment Methods &amp; Results



## CAN SAO Assessment

## SAO Status

View All



Use the search field and SAO Status filter at the top to more easily find your current SLOs. Click on the green plus sign on the right to add a new SLO, or double click on the SLO you'd like to work on. Find Reports and Help Guides on the right side.



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### "ContactUs" Online Form

M. Lara 9/20/23



## SAO

As a result of the implementation of "ContactUS form" students will be aware of the services provided by admissions and records. by using the "ContactUS" form, students will be more satisfied with A&R services.

## SAO Status

Active

### Certified VA Students

K. Engel 2/14/24



## SAO

Veterans students at Cañada College are certified to receive VA educational benefits by Admissions and Records within 30 days of submitting a certification request (NEW)

## SAO Status

Active

### Degree Audit "What-If" Auto Award

K. Engel 2/14/24



## SAO

The PSC – Degree Audit will notify eligible students of additional degrees and certificates they qualify after running the "What-If" feature on Degree Works.

## SAO Status

Active

## SAO ASSESSMENT &gt; SAOs, Assessment Methods &amp; Results

CLOSE

SAVE

▼

## Q "ContactUs" Online Form

## Assessment Method Status

View All

## Assessment Method Category

View All

## Reporting Cycle

View All

▼

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■ SAOS

● ASSESSMENT METHOD

MAPPING

● RESULTS

● 10/10/2024

M. Lara 10/19/24

⋮

## Reporting Cycle

2024 - 2025

## Results &amp; Discussion

We are waiting for the results from the student survey- Should have by 10-17-24 or the week of 10-24

## Result Conclusion

Inconclusive

● 10/10/2023

M. Lara 10/9/23

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## Reporting Cycle

2023 - 2024

## Results &amp; Discussion

We are waiting for the results. will have the data by 10/9 or 10/10

## Result Conclusion

Inconclusive

● 10/03/2022

M. Lara 9/20/23

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## Reporting Cycle

2022 - 2023

## Results &amp; Discussion

Almost 30% of the survey participant are either unsatisfied or very unsatisfied. This is a huge concern to our team and we strongly believe the staffing shortage is the main driver behind the outcome.