

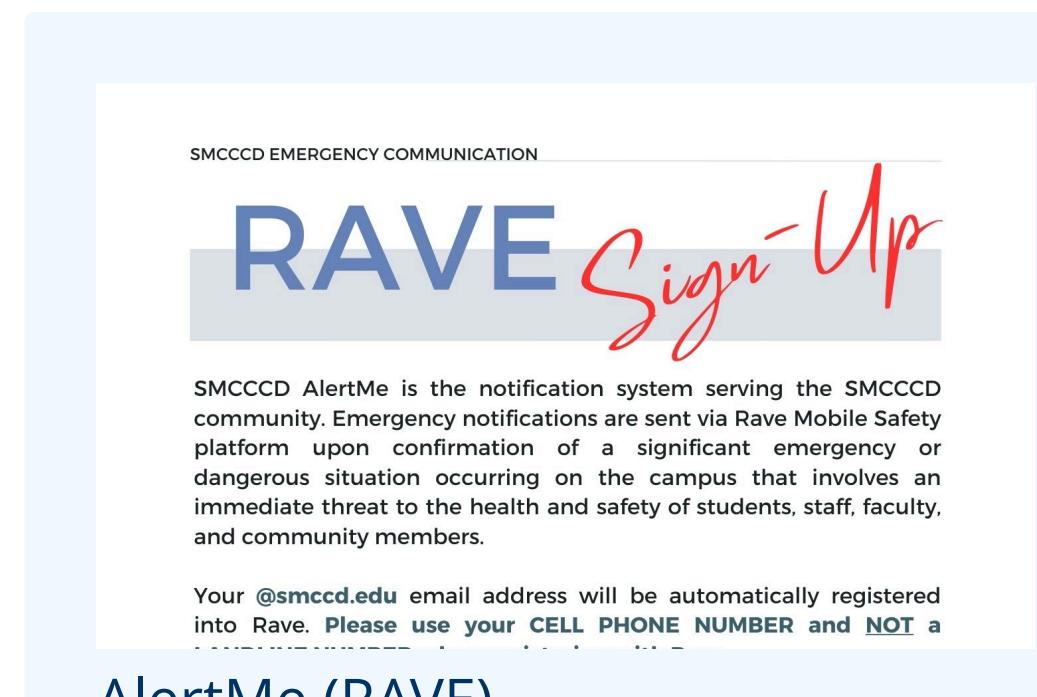
Emergency Communications

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Emergency Communications

It is critical that the SMCCCD community is aware and informed of possible or ongoing emergencies. Learn more about our communication methods and sign up to get notified.



AlertMe (RAVE)

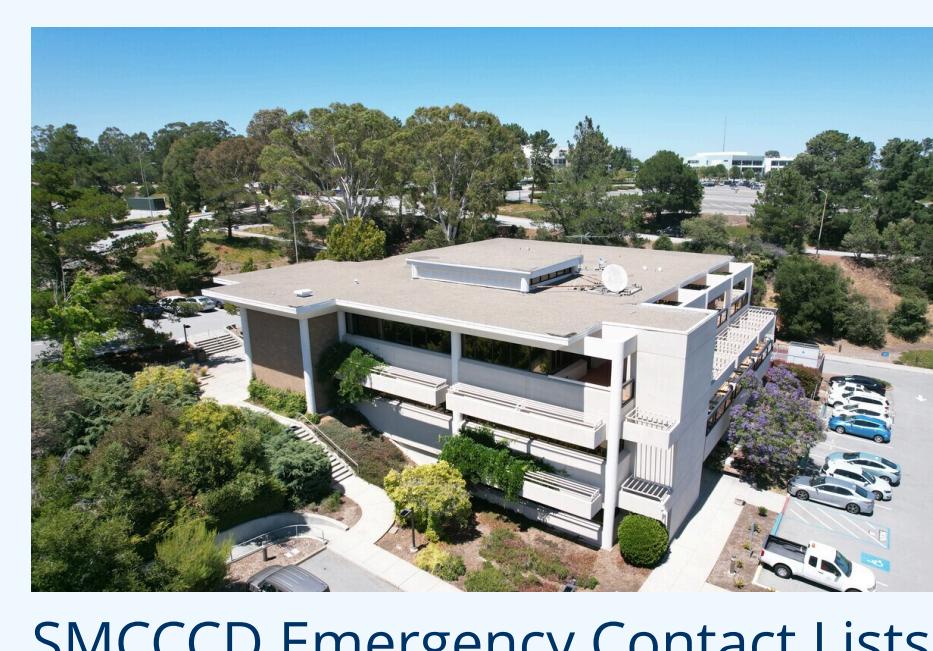
SMCCCD AlertMe (RAVE) is the notification system serving the SMCCCD community.

[View more information here.](#)

San Mateo Community College District Alert Levels				
Updated December 13, 2024				
Purpose	CRIME ALERT	CAMPUS SAFETY NOTICE	EMERGENCY ALERT	CRITICAL ALERT
Only important crime related reporting. Crime preventer	Information about predicted dangers or dangerous events or situations that may affect the college campus or surrounding areas. These events may be related to the college or may affect the college campus or surrounding areas.	Information about predicted dangers or dangerous events or situations that may affect the college campus or surrounding areas. These events may be related to the college or may affect the college campus or surrounding areas.	For sensitive emergency or threatened under request to prevent or reduce the threat or damage they may cause to persons or property on the college campus or surrounding areas.	For sensitive emergency or threatened under request to prevent or reduce the threat or damage they may cause to persons or property on the college campus or surrounding areas.
What for?	Only important crime related reporting. Crime preventer	Information about predicted dangers or dangerous events or situations that may affect the college campus or surrounding areas. These events may be related to the college or may affect the college campus or surrounding areas.	Information about predicted dangers or dangerous events or situations that may affect the college campus or surrounding areas. These events may be related to the college or may affect the college campus or surrounding areas.	For sensitive emergency or threatened under request to prevent or reduce the threat or damage they may cause to persons or property on the college campus or surrounding areas.
Who is sent the alert?	Only important crime related reporting. Crime preventer	Only important crime related reporting. Crime preventer	The entire college community (i.e. faculty, staff, students, visitors, contractors, vendors, and other college employees)	The entire District community
When is the alert sent?	As soon as enough information is available for Public Safety to determine that there is a threat to the college campus or surrounding areas.	As soon as enough information is available for Public Safety to determine that there is a threat to the college campus or surrounding areas.	Can be delivered as advance or during the incident.	Immediately upon confirmation of the event.
Who needs to approve it?	1. On-site police and campus public safety director, emergency manager, and other college officials.	1. Lead department administrator, Director, emergency manager, and other college officials.	1. On-site police and campus public safety director, public safety manager, and other college officials.	1. On-site police and campus public safety director, public safety manager, and other college officials.
Who sends the alert?	Primary District POC, college POC, or public safety manager. Emergency management, CTS, public safety, or facilities.	Primary College POC, college POC, or public safety manager. Emergency management, CTS, public safety, or facilities.	Primary College POC, college POC, or public safety manager. Emergency management, CTS, public safety, or facilities.	Primary College POC, college POC, or public safety manager. Emergency management, CTS, public safety, or facilities.
How?	Put on alert webpage and send via email. No need to include long code and source media.	Put on alert webpage and send via email. No need to include long code and source media.	Put on alert webpage and send via email. No need to include long code and source media.	Put on alert webpage and send via email. No need to include long code and source media.

SMCCCD Alert Levels

[Please view the SMCCCD Alert Level chart here.](#)



SMCCCD Emergency Contact Lists

[View SMCCCD Emergency Contact Lists here](#)



SMCCCD Emergency Website

Visit [SMCCCD Emergency Website](#) for more information



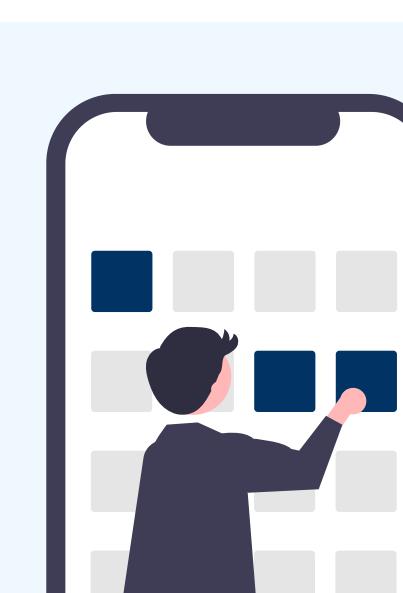
View SMCCCD Crisis Communications Plan (CCP)

[View the District's crisis communication plan here.](#)



Public Information Office

Get to know your Public Information Officers!



Emergency vs. Operational Messaging Requirements

For more information, please view

[Requirements For Emergency Text Messages.](#)

San Mateo County Community College District

The SMCCCD is a three-college district located between San Francisco and San Jose in the Silicon Valley. Our Colleges serve nearly 20,000 students each year and offer the first two years of instruction in a wide variety of degree and transfer programs, as well as vocational-technical programs.

Contact

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