



# **Educational Master Plan 2012-2017**

## **Progress Report 2013-2014**



# Table of Contents

<b>EVALUATION PROCESS AND THE COLLEGE DASHBOARD .....</b>	<b>4</b>
<b>SUMMARY OF THE PROGRESS REPORT 2013-14 .....</b>	<b>7</b>
<b>IMPLEMENTATION: THE STRATEGIC PLAN .....</b>	<b>10</b>
<b>Teaching and Learning.....</b>	<b>10</b>
<i>Teaching and Learning Objective 1.1: assess the institutional student learning outcomes and discuss the assessment results throughout the campus.....</i>	<i>10</i>
<i>Teaching and Learning Objective 1.2: assess, evaluate and implement flexible course scheduling options and pathways to accommodate students’ needs. ....</i>	<i>11</i>
<i>Teaching and Learning Objective 1.3: create a first-rate educational experience for students with the support of a campus-wide professional development program set-up through the center for Innovation and excellence in teaching and learning (CIETL) to support the use of effective teaching and learning practices. ....</i>	<i>12</i>
<i>Teaching and Learning Objective 1.4: Create and implement a student engagement plan to integrate the college experience inside and outside the classroom, enhance the college experience, and promote retention and success. ....</i>	<i>13</i>
<i>Teaching and Learning Objective 1.5: Through facility planning, create capacity to address both instructional program and student life needs. ....</i>	<i>14</i>
<b>Completion .....</b>	<b>15</b>
<i>Completion Objective 2.1: Improve connections by linking outreach activities with the instructional programs to increase the interest in Cañada college, to include conducting outreach to middle schools, high schools, and community-based agencies to promote higher education. ....</i>	<i>15</i>
<i>Completion Objective 2.2: Improve connections with potential students by providing increased information about assessment testing. ....</i>	<i>17</i>
<i>Completion Objective 2.3: Improve connections with potential students by conducting an engaging, well thought out orientation program that provides students with a thorough understanding of college requirements and financial aid.....</i>	<i>18</i>
<i>Completion Objective 2.4: Improve entry by identifying clear student pathways for basic skills, career/technical, general transfer, specific majors, and courses/programs. ....</i>	<i>19</i>
<i>Completion Objective 2.5: Increase entry by conducting a 100% FAFSA campaign for eligible students, working on to provide financial support for non-FAFSA eligible students and implementing a financial literacy campaign.....</i>	<i>25</i>
<i>Completion Objective 2.6: Improve progress through increased intentional counseling and other services to guide students to completion of their goals.....</i>	<i>27</i>
<i>Completion Objective 2.7: Improve progress by implementing effective practices for instruction included in the Basic skills Initiative effective Practices document. ....</i>	<i>29</i>
<i>Completion Objective 2.8: Improve progress by creating opportunities for faculty-student and student-student (peer) mentorships.....</i>	<i>30</i>
<i>Completion Objective 2.9: Improve completion by streamlining and removing bureaucratic barriers to receiving degrees and certificates. ....</i>	<i>33</i>

<i>Completion Objective 2.10: Improve completion by expanding the career center and having it closely linked with instructional programs.</i>	34
<i>Completion Objective 2.11: Improve completion by enhancing the transfer center outreach, activities, and articulation.</i>	36
<i>Completion Objective 2.12: Monitor the student success and completion data on a regular basis to assess progress.</i>	41
<b>Community Connections</b>	<b>42</b>
<i>Community Connections Objective 3.1: Establish a campus community outreach advisory Group to address communication and collaboration with the community.</i>	42
<i>Community Connections Objective 3.2: Connect Cañada College to the community by creating a community-based advisory board to the President and enhancing relationships with the SMCCCF.</i>	43
<i>Community Connections Objective 3.3: Integrate service learning and Internship opportunities for students into academic and student life.</i>	44
<i>Community Connections Objective 3.4: Enhance off-site learning opportunities through contract education in the bayside/coastside locations.</i>	46
<b>Global and Sustainable</b>	<b>49</b>
<i>Global and Sustainable Objective 4.1: Create sustainability and social justice interest groups to focus on issues and increase awareness on campus.</i>	49
<i>Global and Sustainable Objective 4.2: Through the Center for International and University Studies (CIUS), expand the international program.</i>	53
<i>Global and Sustainable Objective 4.3: Work collaboratively with the academic senate and the curriculum committee to integrate sustainability into the curriculum by developing new courses and increasing the number of courses with a sustainability component.</i>	57
<i>Global and Sustainable Objective 4.4: Improve sustainability awareness on campus.</i>	58

## EVALUATION PROCESS AND THE COLLEGE DASHBOARD

It is important to assess both the processes and outcomes for the Master Plan activities. Because this is an action-oriented master plan, an annual report on the activities will be created. From this assessment, revisions to the current implementation objectives will be completed annually. The annual report will contain an analysis of each of the objectives in the implementation plan. And, each year, the campus will review the vision, mission, values and strategic directions as part of the evaluation process.

Specifically, the assessment will take place as follows:

Area	Description of evaluation	Frequency	Report to:
<b>EMP objectives &amp; EMP activities</b>	A summary of the activities taking place for each of the 22 objectives will be developed. The assessment measures for each activity (included in the descriptions for each objective) will be completed. These are primarily “process” measures and will be used to determine if the campus is implementing the plan.	Each Semester	PBC IPC SSPC APC Senates
<b>EMP dashboard Outcomes</b>	The dashboard data elements will be widely distributed on campus to be used in decision-making. <ol style="list-style-type: none"> <li>1. Course Retention Rates</li> <li>2. Fall-to-Spring Persistence</li> <li>3. Fall-to-Fall Persistence</li> <li>4. Student Success Rates during their first year</li> <li>5. Success Rates in Gen Ed Course</li> <li>6. Success Rates in CTE Courses</li> <li>7. Success Rates in Pre-Transfer Courses</li> <li>8. Success Rates in ESL Courses</li> <li>9. Six Year Degree Completion Rates</li> <li>10. Six Year Certificate Completion Rates</li> <li>11. Median Number of Years to Degree</li> <li>12. Average # of Credits Accumulated after 1 Year</li> <li>13. Average # of Credits Accumulated after 2 Years</li> <li>14. Pct Placed into BS Math &amp; taking BS math in first term</li> <li>15. Pct Placed into BS Math &amp; taking BS math in first term</li> <li>16. Pct Placed into BS Math &amp; taking BS math in first term</li> </ol>	Annually	PBC IPC SSPC APC Senates
<b>Annual Report</b>	The EMP Annual Report will include a summary of the achievements made relating to the objectives included in the EMP and will incorporate both the “process” measures on the activities and the overall “outcomes” measures from the Dashboard. Revised or new objectives will be included in the report.	Annually (Spring)	PBC IPC SSPC APC Senates

**1. Identify Responsible Party for each objective, including**

- a. Responsible party - lead person who coordinates the effort and work to implement the objective**
- b. Working Groups - entities who actually implement the objective and generate annual Progress Report**
- c. PBC Oversight - team who synthesizes the progress reports from the Working Groups and submits these updates to the EMP Progress Coordinator**

**2. Progress Report Questions**

- a. Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.**
- b. What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.**
- c. Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)**

**3. Identify main persons to coordinate the reporting of EMP Progress:**

**Debbie Joy and Chialin Hsieh**

**4. In May 2014, compile the EMP Annual Report:**

<b>Annual Report</b>	The EMP Annual Report will include a summary of the achievements made relating to the objectives included in the EMP and will incorporate both the “process” measures on the activities and the overall “outcomes” measures from the Dashboard. Revised or new objectives will be included in the report. PBC will review the annual report in September.	Annually (Spring)	PBC IPC SSPC APC Senates
----------------------	--	-------------------	--------------------------------------

<b>Responsible Party</b>	<b>Objective</b>
<b>Larry Buckley (President)</b>	Objective 3.1 Objective 3.2
<b>Gregory Anderson (VPI)</b>	Objective 1.2 Objective 4.3
<b>Robin Richards (VPSS)</b>	Objective 1.3 Objective 1.4 Objective 4.2
<b>VPAS</b>	Objective 1.5 Objective 4.4
<b>David Johnson (Dean of Humanities)</b>	Objective 4.1
<b>Linda Hayes (Dean of Workforce)</b>	Objective 2.4 Objective 3.4
<b>Kim Lopez (Dean of Counseling)</b>	Objective 2.1 Objective 2.2 Objective 2.3 Objective 2.6 Objective 2.9 Objective 2.10 Objective 2.11 Objective 3.3 Objective 4.2
<b>Anniqua Rana (Dean of ALL)</b>	Objective 2.7 Objective 2.8 Objective 3.3
<b>Chialin Hsieh (Dean of PRIE)</b>	Objective 1.1 Objective 2.12
<b>Margie Carrington (Director of Financial Aid)</b>	Objective 2.5

## SUMMARY OF THE PROGRESS REPORT 2013-14

Objective	Responsible Party	%	Proposed Changes for 2014-15	PBC Action	Page
<b>Teaching and Learning</b>					
1.1 Assess ILO and discuss the assessment results throughout the campus	Dean of PRIE	100%			<a href="#">10</a>
1.2 Assess, evaluate, and implement flexible course scheduling options and pathways to accommodate students' needs	VPI	100%	Monitor Strategic Enrollment Plan		<a href="#">11</a>
1.3 Create a first-rate educational experience for students with the support of a campus wide professional development program set-up through CIETL to support the use of effective teaching and learning practices	VPSS	25%	Change responsibility to VPAS		<a href="#">12</a>
1.4 Create and implement a student engagement plan to integrate the college experience inside and outside the classroom, enhance the college experience, and promote retention and success	VPSS	100%	Monitor Student Engagement Plan		<a href="#">13</a>
1.5 Through facility planning, create capacity to address both instructional program and student life needs	VPAS	0%			<a href="#">14</a>
<b>Completion</b>					
2.1 Improve connections by linking outreach activities with the instructional programs to increase the interest in Cañada College, to include conducting outreach to middle schools, high schools, and community-based agencies to promote higher education.	Dean of Counseling	100%			<a href="#">15</a>
2.2 Improve connections with potential students by providing increased information about assessment testing.	Dean of Counseling	100%			<a href="#">17</a>
2.3 Improve connections with potential students by conducting an engaging, well thought out orientation program that provides students with a thorough understanding of college requirements and financial aid.	Dean of Counseling	100%			<a href="#">18</a>
2.4 Improve entry by identifying clear student pathways for basic skills, career/technical, general transfer, specific majors, and courses/programs.	Dean of CTE	50%			<a href="#">19</a>
2.5 Increase entry by conducting a 100% FAFSA campaign for eligible students, working on to	Director of	100%			<a href="#">25</a>

Objective	Responsible Party	%	Proposed Changes for 2014-15	PBC Action	Page
provide financial support for non-FAFSA eligible students and implementing a financial literacy campaign.	Financial Aid				
2.6 Improve progress through increased intentional counseling and other services to guide students to completion of their goals.	Dean of Counseling	100%			<a href="#">27</a>
2.7 Improve progress by implementing effective practices for instruction included in the Basic skills Initiative effective Practices document.	Dean of ALL	50%			<a href="#">29</a>
2.8 Improve progress by creating opportunities for faculty-student and student-student (peer) mentorships.	Dean of ALL	95%			<a href="#">30</a>
2.9 Improve completion by streamlining and removing bureaucratic barriers to receiving degrees and certificates.	Dean of Counseling	100%			<a href="#">33</a>
2.10 Improve completion by expanding the career center and having it closely linked with instructional programs.	Dean of Counseling	50%			<a href="#">34</a>
2.11 Improve completion by enhancing the transfer center outreach, activities, and articulation.	Dean of Counseling	50%			<a href="#">36</a>
2.12 Monitor the student success and completion data on a regular basis to assess progress.	Dean of PRIE	100%			<a href="#">41</a>
<b>Community Connections</b>					
3.1 Establish a campus community outreach advisory Group to address communication and collaboration with the community.	President				<a href="#">42</a>
3.2 Connect Cañada College to the community by creating a community-based advisory board to the President and enhancing relationships with the SMCCCF.	President				<a href="#">43</a>
3.3 Integrate service learning and Internship opportunities for students into academic and student life.	Dean of ALL & Dean of Counseling	50%	Focus on internship only		<a href="#">44</a>
3.4 Enhance off-site learning opportunities through contract education in the bayside/coastside locations.	Dean of CTE	100%	No contact education		<a href="#">46</a>



Objective	Responsible Party	%	Proposed Changes for 2014-15	PBC Action	Page
<b>Global and Sustainable</b>					
4.1 Create sustainability and social justice interest groups to focus on issues and increase awareness on campus.	Dean of Humanities	100%	Focus on social justice (40% social justice accomplished)		<a href="#">49</a>
4.2 Through the Center for International and University Studies (CIUS), expand the international program.	Dean of Counseling	80%			<a href="#">53</a>
4.3 Work collaboratively with the academic senate and the curriculum committee to integrate sustainability into the curriculum by developing new courses and increasing the number of courses with a sustainability component.	VPI	0%			<a href="#">57</a>
4.4 Improve sustainability awareness on campus.	VPAS				<a href="#">58</a>

## IMPLEMENTATION: THE STRATEGIC PLAN

### Teaching and Learning

**Teaching and Learning Objective 1.1: assess the institutional student learning outcomes and discuss the assessment results throughout the campus.**

**Responsible Party: Dean Chialin Hsieh**

**Working Groups: IPC, SSPC, APC, PBC with SLO Task Group**

**PBC IIA: Lezlee Ware, David Johnson, Gregory Anderson**

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - Assess ILO annually using (a) graduate survey, (b) student satisfaction survey, (c) CCSSE survey, (d) e-portfolio, or (e) ILO results from SLOs.
  - Discuss the ILO results at planning council meetings and various senate meetings.
  - Make adjustment or change based on feedback.
  
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - Assessed ILO annually using (a) graduate survey, (b) student satisfaction survey, (c) CCSSE survey, (d) e-portfolio, and (e) ILO results from SLOs.
  - Discussed the ILO results at planning council meetings and various senate meetings.
  - Made adjustment or change based on feedback.
  - Created a Cañada College Assessment Manual that document the process of assessment, background of assessment history of the College, assessment policies/procedure, and updates for assessment “revolution”. This Assessment Manual is applicable not only for instructional assessment, but also for student services and administrative services.
  
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - All the reports will continue producing. Dialogues have been occurred not only in planning council meetings and various senate meetings, but also in division meetings, department meetings, and deans’ meetings.
  - This process has been institutionalized.
  - **The objective is 100% accomplished.**

**Teaching and Learning Objective 1.2: assess, evaluate and implement flexible course scheduling options and pathways to accommodate students' needs.**

**Responsible Party: VPI Gregory Anderson**

**Working Groups: IPC with Deans**

**PBC IIA: Lezlee Ware, David Johnson, Gregory Anderson**

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

The Strategic Enrollment Plan has been developed and written so this object is complete.

- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

The Strategic Enrollment Plan was written and individuals identified to complete the activities. Assignments on responsibility have been developed so we will need to follow-up on implementation activities.

Growth initiative has been commended and led by VPI and carried out by deans, first to Increase College's load and productivity.

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
- **The objective is 100% accomplished.**

**Teaching and Learning Objective 1.3: create a first-rate educational experience for students with the support of a campus-wide professional development program set-up through the center for Innovation and excellence in teaching and learning (CIETL) to support the use of effective teaching and learning practices.**

**Responsible Party: VPSS Robin Richards**

**Working Groups: IPC, SSPC, APC, with CIETL and Senates**

**PBC IIIA: Patty Hall, Jenny Castello, Robin Richards**

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

In February 2014, a task force met and develop a potential process for professional development – using the PBC as the key group. There was an outline of the role of the participatory governance groups in professional development that will be used by the HR Work Group to develop a recommendation to PBC.

The Human Resources Work Group of the PBC will review what needs to be completed to set up a campus-wide professional development program. This group will meet during the fall 2014 semester and make a recommendation in the spring.

- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

In February 2014, a task force met and develop a potential process for professional development – using the PBC as the key group. There was an outline of the role of the participatory governance groups in professional development that will be used by the HR Work Group to develop a recommendation to PBC.

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - Proposed change is to amend the responsibility party from VPSS to VPAS.
  - **The objective is 25% accomplished.**

**Teaching and Learning Objective 1.4: Create and implement a student engagement plan to integrate the college experience inside and outside the classroom, enhance the college experience, and promote retention and success.**

**Responsible Party: VPSS Robin Richards**

**Working Groups: IPC and SSPC with Dean Kim Lopez, Dean of ALL, and ASCC**

**PBC IIA, IIB: Lezlee Ware, David Johnson, Gregory Anderson, Loretta Davis, Ruth Miller, Karen Olesen**

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

The Student Engagement Plan has been written, so this objective is complete.

- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

The Student Engagement Plan was written and individuals identified to complete the activities. Assignments on responsibility have been developed so we will need to follow-up on implementation activities.

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - **The objective is 100% accomplished.**

**Teaching and Learning Objective 1.5: Through facility planning, create capacity to address both instructional program and student life needs.**

**Responsible Party: VPAS**

**Working Groups: IPC, SSPC, APC with John Hashizume**

**PBC IIIB: Mike Tyler, Lizette Bricker**

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)

## Completion

The Completion Work Group used the pathways model to create the objectives to be accomplished to improve student completion. The model includes four major progression points where services can be improved so that students become more likely to complete:

**Completion Objective 2.1: Improve connections by linking outreach activities with the instructional programs to increase the interest in Cañada college, to include conducting outreach to middle schools, high schools, and community-based agencies to promote higher education.**

**Responsible Party:** Dean Kim Lopez

**Working Groups:** SSPC with Outreach Coordinator and Outreach Advisory Committee

**PBC IIB:** Loretta Davis, Ruth Miller, Karen Olesen

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

The Outreach Office works very close with following High School Departments:

- High Schools ELAC (English Learner Advisory Committee)
- High Schools BRT (Bilingual Resource Teacher)
- High Schools Parent Resource Centers
- SUHSD Parent Coordinator Carmina Chavez
- SUHSD DELAC (District English Learner Advisory Committee)
- SUHSD Migrant Education Program

The Outreach Office will participated in the following Hispanic Community Events:

- North Fair Oaks Community Festival
- Half Moon Bay Community Resource Fair
- OYE NFO Youth Community Conference
- Downtown Redwood City: The 4<sup>th</sup> of July Festival
- Downtown Redwood City: The Fiestas Patrias community event
- Downtown Redwood City: The Salsa Festival
- East Palo Alto: Cinco de Mayo Parade Festival
- North Fair Oaks: Mexican Mobile Consulate Day

- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

Fall 2013		
Outreach Activity	Location	Date
DELAC Meeting	SUHSD	December-2013
SUHSD Parent Coordinators	SUHSD	December-2013

Spring 2014		
Outreach Activity	Location	Date
DELAC - College Application & Overview	SUHSD	TBD
ELAC - College Application & Overview	SUSHD- High Schools	TBD
SUHSD Migrant Education College Presentation	SUHSD	TBD
Weekly High School Visits	SUHSD + Other	Weekly
Community College Night	M-A High School	01-30-14
Community College Night	Sequoia High	2-12-14

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - The Outreach Office complete 100% of the planned outreach activities schedule for each school year term. This in collaboration with the SUHSD and community.
  - This process has been institutionalized.
  - **The objective is 100% accomplished.**



**Completion Objective 2.2: Improve connections with potential students by providing increased information about assessment testing.**

**Responsible Party:** Dean Kim Lopez

**Working Groups:** *SSPC with Michael Hoffman, Jonathan MacSwain, and Jeanne Stalker*  
**PBC IIB:** *Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - Sequoia High School outreach for MathJam needs to be planned, documented and assessed
  - Continue offering Math Jam and WordJam
  - Build on the Jams to offer more opportunities for students to prepare for placement and engage with the campus
  
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - Continued offering MATH JAM <http://www.canadacollege.edu/STEMcenter/mathjam.php>
  - Continued offering WORDJAM
  
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - This process has been institutionalized.
  - **The objective is 100% accomplished.**

**Completion Objective 2.3: Improve connections with potential students by conducting an engaging, well thought out orientation program that provides students with a thorough understanding of college requirements and financial aid.**

**Responsible Party: Dean Kim Lopez**

**Working Groups: *SSPC with Jeanne Stalker, Loretta Davis, Yesenia Haro, and Yolanda Valenzuela***

**PBC IIB: *Loretta Davis, Ruth Miller, Karen Olesen***

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - Add links under Assessment Preparation on the A-Z menu on the college website
  - Encourage potential students to enroll in one of our Jams before they take their initial placements
  - Provide reminder phone calls to each student registered for orientation/assessment prior to each session and stress the importance of assessment preparation
  - Provide and explain individual assessment results to each student upon completion of each assessment and direct them accordingly to college programs and services available (ongoing)
  - Orientations <http://canadacollege.edu/orientation/index.php>
  
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - Added Khan Academy and virtual math lab links
  - Met with College Recruiter to ensure that Campus Ambassadors are promoting the importance of Assessment Preparation and referring potential students to the appropriate sites/links
  - Review and give printed individualized assessment results plus a Math, English or ESL course sequence guide to each student following their assessment
  - After student places into basic skills level Math, English or ESL, we refer them to Math Jam or Word Jam registration
  - Follow up: Orientation/Assessment staff will connect with each student and document individualized details, provide support and referral to appropriate programs/services
  
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - <https://www.khanacademy.org/>
  - <http://www.wtamu.edu/academic/anns/mps/math/mathlab/>
  - This process has been institutionalized.
  - **The objective is 100% accomplished.**

**Completion Objective 2.4: Improve entry by identifying clear student pathways for basic skills, career/technical, general transfer, specific majors, and courses/programs.**

**Responsible Party:** Dean Linda Hayes

**Working Groups:** *IPC and SSPC with Nadya Sigona, Anniqua Rana, Cathy Lipe*

**PBC IIA, IIB:** *Lezlee Ware, David Johnson, Gregory Anderson, Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

2013-14:

Basic Skills:

- Julie Wilson (Word Jam Coordinator) and Danni Redding-Lapuz (Math Jam Coordinator) will continue to collaborate with regard to offering a “packaged Jam experience” for students interested in augmenting their basic English and math skills.
- Word Jam will continue its outreach efforts to target ESL students so as to encourage and increase their participation in the program.
- The English department will continue to offer integrated English/Reading courses to shorten the pathway to transfer-level English. The integrated English 827 (7 units) is shorter than the traditional English/Reading 826 pathway (9 units). The second-level integrated English 847 (5 units) is also shorter than the traditional English/Reading 836 pathway (8 units).
- Will hire new English faculty member with strong background in teaching reading and developmental English.

Counseling:

- For 2013-14, counselors should work with each student to develop Student Educational Plans. The SEP will create roadmaps that lead to a complete student educational goal, for example a certificate, degree or a transfer plan. If the student is undecided about their career goal, the plan should include a career course that would help the student explore different careers and majors. It should also include a short-term academic goal like the Preparation for Scholarship and Success Certificate (PASS), The Pathways to Student Success Certificate or a pathway to a different program, for example the College for Working Adult (CWA) Curriculum. Counselors should continue conducting SEP campaigns that emphasize the importance of creating SEPs and provide incentives to the students who already have a current SEP on file each semester.

Career/Technical Education – 2013-14:

- The CTE faculty and Dean will offer courses related to the completion of the certificate and or degree so students can complete their coursework in a timely fashion.
- The ECE/CD Department will offer the basic “8” approved courses for a total of 24 units so students can complete the ECE/CD Certificate of Achievement in two semesters.
- The CTE Transitions Coordinator will work with CTE college faculty and high school faculty in the review of current articulation agreements and develop new high school

articulation agreements.

- The Fashion Design & Merchandising Department will offer two “Curriculum Parties” each year

2014-15:

- The Office of Instruction, the Instructional Deans, and the Counseling Department will continue to develop a strategic enrollment plan whereby first semester students are directed to address their math and English basic skills needs immediately.
- Will work more closely with faculty to ensure that the Word Jam curriculum aligns with the student learning outcomes in the basic skills English courses. Math Jam program faculty conducted its own study with this goal in mind in 2013 (see below).
- Will expand the number of local high schools we visit to increase Word/Math Jam participation.
- Will evaluate the data to determine the full impact that incorporating the integrated English/Reading courses have had on student persistence and success.
- Will evaluate the effectiveness of the Word Jam and continue the evaluation of the effectiveness of the Math Jam.
- Student Equity Committee will work with Office of Instruction and the Counseling Department to develop a learning community to support student success, primarily at the basic skills and early transfer level.
- Several more disciplines were submitted for the AA-T degree. The Associate Degrees for Transfer that were approved for during the 2013-14 academic year are: English, Philosophy, Political Science, and Theatre Arts.
- Jessica Kaven (Communication Studies) was named as the new Honors Transfer Program Coordinator. In this role she will focus on increasing the number of honors course offerings, transfer student graduates, events to showcase student work, and the professors teaching in the program.
- Lisa Palmer (English), Denise Erickson (Art History), Alison Field (History), and Susan Mahoney (Geology) have formed a Faculty Inquiry Network (FIN). For Fall 2014, this group will invite all interested faculty and staff to participate in the effort to identify one or two new pathways for the beginning of the 2015-16 academic year. Possible pathways include: Global Studies, Social Justice, and Principles of Sustainability. In Spring 2015 the FIN will also begin seeing COMPASS funding to support creating partnerships with SFSU, SJSU, and CSU-East Bay.
- CTE Departments will develop certificate & degree flowcharts which indicate the order and semester courses are offered to complete the courses for the certificates and or degrees.
- The Fashion Design & Merchandising Department will offer two “Curriculum Parties” each year
- The CTE faculty will continue to work with the CTE Transitions Coordinator working closely with the high school faculty members in the review of articulation agreements and the development of new articulation agreements.

## 2015-2017:

- Conduct a comprehensive review of Word Jam and implement appropriate policies and provisions resulting from that assessment.
- The Fashion Design & Merchandising Department will offer two “Curriculum Parties” each year.
- The CTE faculty will continue to work with the CTE Transitions Coordinator working closely with the high school faculty members in the review of articulation agreements and the development of new articulation agreements.
- CTE Departments will post on their website and keep current the certificate & degree flowcharts which indicate the order and semester courses are offered to complete the requirements to obtain the certificate and or degree.
- CTE Faculty will attend Counseling meetings to inform counselors of any updates which have occurred in each CTE program.

## General Transfer - 2015-2017:

- Continue to work with A2B to support students who wish to transfer in the fields of Allied Health (Bachelor of Science from National University), Business Administration (Bachelor of Science from Notre Dame de Namur University), Child Development (Bachelor of Arts from possibly San Francisco State University), Human Services (Bachelor of Science from Notre Dame de Namur University), Nursing (Bachelor of Science from San Francisco State University) and Psychology (Bachelor of Arts from Notre Dame de Namur University). Specifically, the A2B Program supports general transfer by:
  1. Improving the transition from the associate degree to the bachelor’s degree; bringing in new bachelor’s degree programs and strengthening existing programs
  2. Coordinating academic support services for A2B student
  3. Using data analysis to improve programs
  4. Enhancing program infrastructure and resources
  5. Increasing post-secondary success of high-need students
  6. Enabling data-driven decision-making
  7. Designing and implementing a new data collection system
  8. Improving productivity and financial stability
  9. Strengthening program infrastructure

## 2016-17:

- “Scale up” Word Jam so that it will be comparable in scope, faculty and student participation, and effectiveness as Math Jam and Physics Jam.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - Added additional sections of integrated English/Reading at both the levels in response to student demand.
  - Secured college approval to hire a new English faculty member with strong background in developmental English and basic skills.
  - Completed hiring justification for an ESL faculty position.

- Math Jam was honored by Excelencia in Education as America's top program for increasing achievement for Latino students at the community college level.
- Math Jam program faculty met to review program elements including the pre and post tests which would be administered to the participants. Faculty reviewed and revised the MyMathTest instruments to ensure that the content was appropriate for each cohort level and consistent with the learning objectives in the corresponding math courses at Cañada College.
- Created an evening Word Jam program to better accommodate the schedules of ESL students.
- Improved the participation and retention rate (over the past three sessions of Word Jam, students who have attended 3 days or more has gone from 22 to 32, to a high of 40 in this last session).
- Word/Math Jam faculty and students met with Dr. Brice W. Harris, Chancellor of the California Community, to share the accomplishments of the respective programs.
- Conducted ESL Tutor Training <http://canadacollege.edu/esl/facultyresources.php>
- Held Basic Skills Retreat to keep faculty apprised of local and statewide initiatives regarding student success.

#### Counseling:

- For 2014-15, we should have created clear steps and milestones towards their end goal for 2017. Faculty, staff and administrative personnel should familiarize themselves with the students' roadmaps and the programs that support the roadmaps. An example of a program that supports student roadmaps is the A to B Program. The counseling department should continue working with students individually.

#### Career/Technical:

- The CTE Transitions Coordinator, Mallory Stevens, brought college and high school faculty together to review current articulation agreements and developed four new articulation agreements including CBOT 415, 430 and 431 and MART 420 at Menlo Atherton High School.
- The Fashion Design & Merchandising Department presented the "curriculum parties" each semester (October 16, 2013 & March 12, 2014) to better familiarize current Cañada students and potential new students on pathways.
- The Fashion Design & Merchandising Coordinator met with CTE Transitions Coordinator, Mallory Stevens and Hillsdale High teachers about a new articulation agreement.
- The Fashion Design & Merchandising Coordinator attended the Jefferson Union High School Advisory Board meetings to articulate courses.
- The MART faculty member met with the Boys & Girls club to discuss pathways and how to get high school students in their club into the MART program.
- The faculty and Dean offered courses in a sequential order so students were able to complete their certificate and or degree in a timely fashion.
- CTE faculty and the Dean were integral in the Majors2Careers event held for all students in spring.
- The CTE Transitions Coordinator supported the SUHSD high school faculty and students in the articulation process by developing detailed documentation on the new application system and visiting high schools to support completion of the college enrollment process.

### General Transfer:

At the time this was written we already had pathways for all STEM majors with guidance sheets for students and counselors. All courses in these pathways are offered at least once a year. This was not changed. Path to Stats was approved by the curriculum committee and has now been offered 3 semesters – both for the general population and for the CWA. Path to Stats (6 units) replaces MATH 110 (5 units) and MATH 120 (5 units) for students who desire to take statistics before transfer. Fast Track to Calculus was started. The fall is the 4th semester it has been offered. FT2C offers students the opportunity to take both MATH 130 Trigonometry and MATH 222 Precalculus in one semester. This accelerated pathway is for STEM students.

Social Science Faculty initiated a Topics of Interest lecture series or TOIs. The purpose of the TOIs is to help inform students of the various pathways in the social sciences, to highlight local professionals in the hopes the students may see themselves in that path, and to offer advice on how to pursue a career in the social sciences. Several disciplines within the humanities and social sciences were submitted for the AA-T degree. The AA-T degrees offer tremendous benefits to our students desiring transfer to CSU. Most importantly, these new degrees provide clear, statewide curricular pathways that students can follow as they pursue transfer to any CSU campus. Upon completion of these degrees, students will be guaranteed admission to a CSU campus with junior standing. The Associate Degrees for Transfer that were approved for during the 2013-14 academic year are: Anthropology, Art History, History, and Studio Arts.

Faculty members Jessica Kaven (Communication Studies) and Lezlee Ware (Political Science) submitted their proposal to the Threshold Project Conference, which took place in June 2014. As a result of attending the conference they learned about and are beginning to put into practice strategies to better align curriculum and pedagogical approaches with colleagues at the four-year institutions.

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - Student Equity Committee has identified model programs and best practices and is now poised to initiate a new learning community.
  - Faculty reviewed and revised the MyMathTest instruments to ensure that the content was appropriate for each cohort level and consistent with the learning objectives in the corresponding math courses at Cañada College.  
[https://www.canadacollege.edu/prie/pdfs/CALSTEP\\_Brief3.pdf](https://www.canadacollege.edu/prie/pdfs/CALSTEP_Brief3.pdf)
  - The Associate's to Bachelor's Degree Program (A2B) has developed a Scholar Program, which places students in major-based cohorts (psychology or early childhood development) and provides them with case management, counseling, and faculty/peer mentoring.  
<http://www.canadacollege.edu/a2b/scholarprogram.php>
  - Word Jam has received increased funding for expansion.
  - Word Jam questionnaire administered to students and we will continue to evaluate data to make program improvements.

Counseling:

- For 2015-16, faculty staff and administration should enforce the steps and milestones created in 2014-15. During this time the staff and administration should continue creating an organizational culture where all efforts are coordinated so the student receives the same message and goals from all college programs and departments. The counseling department should continue working with students individually.
- The goal for 2016-17 is that all students receive identification of a clear pathway to accomplish their objectives and that all college programs and departments have coordinated efforts towards the student's objectives so that the students are focused and guided in the same direction at all times.
- Will evaluate the data to determine the full impact that incorporating the integrated English/Reading courses have had on student persistence and success.
  
- **Basic Skills: the objective is 50% accomplished.**
- **Career/Technical: Accomplished 50% of the 4 year plan.**
- **General Transfer: Accomplished 50% of the 4 year plan.**



**Completion Objective 2.5: Increase entry by conducting a 100% FAFSA campaign for eligible students, working on to provide financial support for non-FAFSA eligible students and implementing a financial literacy campaign.**

**Responsible Party:** Margie Carrington

**Working Groups:** SSPC with Trish Guevarra and Lilia Chavez

**PBC IIB:** Loretta Davis, Ruth Miller, Karen Olesen

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

Several ongoing efforts have been instituted to promote FAFSA completion and student awareness of the importance of applying for financial assistance. The following activities were implemented in 2011 and will continue to be evaluated annually to assess progress in meeting the completion objective.

1. Promote the application of financial aid as Step 2 in the College's Admissions processes identified as "Steps to Success" in the catalog, class schedule and online. For 2013-14, the steps were modified to include the application process for non-FAFSA eligible student who may apply for state financial aid programs as AB 540 students using the California Dream Application. This is ongoing
  2. FAFSA Tuesday financial aid application workshops continue to be offered weekly to assist students apply or make corrections and successfully submit their financial aid applications. Beginning in January 2013 for the 2013-14 financial aid year, California Dream Application workshops and individual student appointments are been scheduled weekly on Wednesdays. Workshops are ongoing and as staffing permits, we may expand the days and hours for application assistance
  3. While not a targeted activity, both the College and District have adopted outreach strategies to promote the "Plan Ahead-Pay Ahead" campaign due to the change in the District's fee payment policy requiring the payment of fees or the application of financial aid to prevent drop for non-payment incentivizes filing the FAFSA, Dream Application and Board of Governors Fee Waiver. This in turn generates direct communication from the Financial Aid Office to the student about their specific eligibility for financial assistance programs.
  4. The development and implementation of a SparkPoint Center at Cañada is planned during summer and fall 2014 with a full roll out of services in January 2015. It is anticipated that this targeted approach to providing students and the community with financial coaching, workshops, and services will positively impact the percentage of students applying for and receiving state and federal financial aid and completion of their educational objectives.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
    1. We do not have quantitative data to independently measure the specific impact of items 1-4; however, our Service Area Objective (SAO) for the past two years has been to increase

- the unduplicated FAFSA application volume by 10% each year.
2. The 2011-12 SAO was successful. There was a 20.17% increase for applications processed through the 18-month application cycle of January 1, 2011 through June 30, 2012 as compared to the number of applications processed in the previous aid year. The 2012-13 SAO was successful as well. There was an 11.7% increase for applications processed through the 18-month application cycle of January 1, 2012 through June 30, 2013 as compared to 2011-12 data. Data is not yet available to compare how the 2013-14 year may have increased over last year and will be reported in the next program review cycle (March 2015). See the 2013-14 Financial Literacy Program Plan (<http://www.canadacollege.edu/programreview/1314/2013-2014%20Annual%20Plan-Program%20Review-Financial%20Literacy.pdf>)
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
    1. The 100% FAFSA Initiative does not mean 100% of our students will apply for financial aid over the next four years. It refers to a campaign that promotes college access and affordability through federal and state financial assistance as a mechanism to facilitate completion. For the 2013-14 SAO, we are optimistic that we will achieve a 10% increase in application volume from 2012-13 but with declining enrollment, it will extremely difficult to sustain this level of application volume increase from year to year as it reflects a significant increase in the rate of applications by unduplicated students as a percentage of all students.
    2. This process has been institutionalized.
    3. **The objective is 100% accomplished.**

**Completion Objective 2.6: Improve progress through increased intentional counseling and other services to guide students to completion of their goals.**

**Responsible Party:** Dean Kim Lopez

**Working Groups:** *SSPC with Gloria Darafshi, Karen Olesen, Nick Martin, Nadya Sigona, Sandra Mendez, and Lizette Bricker*

**PBC IIB:** *Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - Improve progress through increased intentional counseling and other services to guide students to completion of their goals.
  - 
  - The goal for 2016-17 is to improve progress through intentional counseling and other services that will help basic skills students accomplish their academic goals. See the notes from EMP progress for more details.
  - For 2013-14, Basic Skills counselor is conducting 30 presentations in classrooms per semester to basic skills courses. During these 15-20-minute presentations, the counselor presents school resources and provides information about the counseling department. In addition, the counselor brings a counseling appointment sheet where students can book an appointment at the moment to increase the number of students that connect with a counselor and create SEPs.

Also, we have an Early Alert Program where the counselor works together with the Basic Skills professors who send a notification when a student is not performing satisfactorily. The counselor contacts those students who are not doing well academically to connect with them and provide an intervention.
  - For 2014-16, counselors, faculty, staff and special staff from other programs should collaborate to provide resources in the classrooms.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - For 2013-14, the Basic Skills counselor is conducting about 30 presentations in classrooms per semester to basic skills courses. Also, we have an Early Alert Program where the Basic Skills Counselor worked together with the Basic Skills professors who send a notification when a student is not performing satisfactorily. The Basic Skills Counselor contacted those students who are not doing well academically to connect with them and provide an intervention.
  - Pro-Active Counseling for ESL Students
  - Counselor
  - Coordinator and Retention Specialist
  - In addition to visiting every ESL class on and off campus to welcome ESL students to the College and provide information about the Retention Specialist services for students, the

ESL Retention Specialist identified and contacted 50 former ESL students who are eligible for the PASS Certificate and told them how to complete the petition and contact the Basic Skills Counselor to have their petitions approved for 2013-2014 Commencement.

### TRiO Intentional Counseling

- TRiO has undergone many changes in staffing this last academic year. Once the former project director left to pursue other opportunities and with a 5% reduced budget, key personnel positions were changed. As a cost savings measure, the project director position and adjunct counseling position were merged into a full time Faculty Coordinator position. A newly created position was implemented as Program Services Coordinator (PSC) in which this position supported 50%TRiO, 30% BTO and 20% VROC program services as well as overseeing the Financial Literacy workshops.
  - Despite the reduction in counseling services and a reduced 5% budget for the 2013-2014 school, TRiO continues to strive to provide comprehensive services to our students.
  - TRiO Points- Requiring 5 TRiO contacts every semester
  - Financial Literacy Offerings to meet the 6 Higher Education Opportunity Act (HEOA) Financial Literacy Mandates
  - Women's and Men's Discussion Groups to Address the College Experience
  - Other Services to Guide Students:
  - Workshops related to Student Success- Math Anxiety, Personal Statement, and Preparing for Tutoring Workshops
  - Details on TRiO: <https://app.box.com/s/r17dj7qogf5t5ptzu7ah>
  - SPRING EVENTS TRiO <https://app.box.com/s/jgf0x34lrmlt0vfyjvou>
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
    - This process has been institutionalized.
    - **The objective is 100% accomplished.**

**Completion Objective 2.7: Improve progress by implementing effective practices for instruction included in the Basic skills Initiative effective Practices document.**

**Responsible Party:** [Anniqua Rana](#)

**Working Groups:** *IPC with Basic Skills Committee, Salumeh Eslamieh, Diana Espinoza and Michael Hoffman*

**PBC IIA:** *Lezlee Ware, David Johnson, Gregory Anderson*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - introduce brainstorming list to the Basic Skills Committee
  - Prioritize and allocate the work to faculty/staff and confirm the timeline for specific initiatives
  
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - [Basic Skills retreat, Jan 31, 2014 \(Invitation\)](#)
  - Basic Skills Faculty Orientation May 2013 | [Click here for Agenda -](#)
  - LC retreat (May 2013, 2014)
  - Early Alert
  - Tutors for learning communities and basic skills classes
  - continued offering linked courses (learning communities in ESL/Library, English/History, ESL/Math)
  - Math Jam, Word Jam, ESL Jam use trained tutors and provide comprehensive academic support.
  - Math Faculty involvement in Statewide Acceleration initiative through 3CSN (Stat-Path, Fastrack to Calculus)
  - Working with High schools on changes related to Common Core: Planned Event with Jo Boaler.
  - Faculty have participated in Reading Apprenticeship trainings
  - E-Portfolio pilot, Spring 2013 (D7)
  
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - **Approximately 50% accomplished**
  - <http://canadacollege.edu/basicskillscommittee/index.php>

**Completion Objective 2.8: Improve progress by creating opportunities for faculty-student and student-student (peer) mentorships.**

**Responsible Party:** Dean of ALL

**Working Groups:** *IPC and SSPC with Tricia Guevarra, Yolanda Valenzuela, Chris Woo, Carol Rhodes, Diana Espinoza, and Cathy Lipe*

**PBC IIA and IIB:** *Lezlee Ware, David Johnson, Gregory Anderson, Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

Puente Proposal

**2013-2014 (BTO)**

- recruit, hire, and train peer mentors
- need Business and ESL mentors
- mentors must also be knowledgeable about AB540 and undocumented communities' experiences
- orient all new and continuing mentees
- mentors and mentees must identify and complete an academic and personal SMART goal for Spring 2014
- First Generation Professional Mixer
- collect data on program participants' persistence, academic achievement, student success, and retention rates

**2014-2015 (BTO)**

- identify a database that will help track the persistence, student success, and retention rates of mentoring participants
- increase participation in Beating the Odds' SAFE Sequoia program to 15 high school participants
- recruit, hire, and train new peer mentors to sustain 15 peer mentors and 140 mentees
- increase academic counseling hours
- strengthen relationship with community organizations like Educators for Fair Consideration
- partner with community members and faculty/staff to offer mentorship opportunities
- identify grant opportunities to sustain funding for Beating the Odds and other mentorship opportunities

**2015-2016 (BTO)**

- Summer 2015 – Offer a Peer Mentoring/Counseling academic course that new peer mentors need to take by their first semester in Beating the Odds
- strengthen relationship with community organizations like Educators for Fair Consideration
- partner with community members and faculty/staff to offer mentorship opportunities
- identify grant opportunities to sustain funding for Beating the Odds and other

mentorship opportunities

- increase retention rates and persistence rates of first generation college students to 80%

#### **2016-2017 (BTO)**

- strengthen relationship with community organizations like Educators for Fair Consideration
  - partner with community members and faculty/staff to offer mentorship opportunities
  - identify grant opportunities to sustain funding for Beating the Odds and other mentorship opportunities
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

Training on Puente Programs at Equity meeting Fall 2013

Learning Communities

**Beating the Odds Peer Mentorship Program** has been supporting first generation college students since its implementation in 2011 and is currently on its 3rd year. The mission of the program is to support first generation college students and to increase their persistence and retention rates by creating a supportive and safe community. The program initially started with 10 peer mentors of diverse backgrounds including experience and academic achievements to support the success 100 mentees. Currently, we have 12 BTO peer mentor positions with the capacity to work with 110 mentees. We have 3 additional BTO peer mentor positions open – 1 ECE, 2 PSYCH.

#### **Peer Mentor Staffing**

- In 2013-2014, the focus of the program is to build structural support for the peer mentors and improve the administrative processes of outreach, student records, and pairing mentors with mentees.  
In 2013, BTO has strengthened its partnership with STEM by hiring 2 BTO/STEM peer mentors. These peer mentors serve as liaisons between STEM, BTO, and the general student population. As a part of their duties, they also attend STEM retention meetings to strategize ways to continue supporting STEM and first generation college students. We continue to partner with STEM by having offered a transfer success tour to UC Davis in Fall 2013. In Spring 2014, BTO mentees will be selected to participate in STEM related field trips to Cal Poly San Luis Obispo.
- In 2014, BTO has built a new partnership with the Associates to Bachelors (A2B) program to support A2B's psychology and early childhood education cohorts and BTO's psychology and ece mentees by opening 2 A2B/BTO ECE Peer Mentor positions and 2 A2B/BTO/Psych Peer Mentor Positions.  
By adding new peer mentors, we have been able to increase the number of mentees accepted into the program. Mentees and mentors are paired based on majors, common interests, and schedule. To remain active in the program, mentees must participate in the program for the full academic program, meet with their peer mentor 3 times a semester, meet with the academic counselor 2 times a semester, and attend one BTO-approved workshop.

Most of the BTO Peer Mentors are bilingual and bicultural which is necessary when working with such a diverse student population. Two of the current BTO Peer Mentors were former ESL students and ESL tutors for the Learning Center. Currently, BTO peer mentors are majoring in:

- 1 Art Therapy
- 1 Business Accounting
- 1 Business Administration
- 1 Computer Science
- 2 Early Childhood Education
- 1 Electrical Engineering
- 2 Environmental Science
- 1 Environmental Engineering
- 1 Mechanical Engineering
- 1 Sociology

- BTO has also extended its services to Sequoia HS's SAFE Afterschool program. Two peer mentors provide tutoring services every Tuesday. They will soon be assisting hs students to concurrently enroll in CRER 137 – Life and Career Planning course that will be offered in Summer 2014.

### ***Peer Mentor Training***

- BTO Peer Mentors are trained to be knowledgeable about mentoring pedagogy, various campus resources, academic deadlines and processes, and financial aid, financial literacy, and currently serves a total of 120 first generation college students and AB540 or undocumented students to increase their retention and persistence rates.
- Here are some of the trainings completed by the mentors in 2013-2014:
  - Aug. 2013 – Innovative Educators – Undocumented Students: Policy Changes
  - Aug. 2013 – Peer Mentoring Pedagogy & Social Justice
  - Sept. 2013 – Kognito Trainings – At-Risk, LGBTQA, and Veteran Students
  - Jan. 2014 - AB540 & Undocumented Student Experience by Educators for Fair Consideration
  - Feb. 2014 – Financial Aid Resources
- Below are student success workshops (open to all students) offered by BTO, facilitated by BTO peer mentors and staff:
  - Oct. 2013 – Transferring to a 4-year institution –co-facilitated by Transfer Center
  - Feb. 12, 2014 - Personal Statement Workshop
  - Mar. 20, 2014 – 4 in 1 Workshop – Information about ESL, A2B, International Students, and DREAMers Task Force
  - Apr. 24, 2014 – 1<sup>st</sup> Generation Professionals Mixer (tentative)
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - This process is almost institutionalized.
  - **The objective is 95% accomplished.**



**Completion Objective 2.9: Improve completion by streamlining and removing bureaucratic barriers to receiving degrees and certificates.**

**Responsible Party:** Dean Kim Lopez

**Working Groups:** *SSPC with VPSS Robin Richards and A&R*

**PBC IIB:** *Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - The district has provided a Cañada specific completion report, generated by Degree Works, that creates a list of students and their completion rates. We will reach out and notify the students who are at 100% completion of their stated major for their degree or certificate this Spring 2014. They do not need to go through the formal degree or certificate petition process nor do they have to see a counselor. Since they are eligible, they have completed 100%, in addition to sending them their degree or certificate; we want to extend the invitation to participate in commencement.
  
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - Spring 2014 is the first attempt at implementing this plan. We anticipate that our completion rate will have increased and the bureaucratic barriers have been reduced for these students.
  
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - If this plan is successful we will have completed the objective. Each year thereafter, we would reach out to students on a regular basis.
  - This process has been institutionalized.
  - **The objective is 100% accomplished.**

**Completion Objective 2.10: Improve completion by expanding the career center and having it closely linked with instructional programs.**

**Responsible Party:** Dean Kim Lopez

**Working Groups:** *SSPC with Bob Haick, Anne Nicholls and ASCC*

**PBC IIB:** *Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - The Career Center opened its doors in August of 2012 to help provide services to students in the areas of self-assessment, job/internship search, resume writing, cover letter writing, and interview assistance. The center is also building relationships with instruction through class presentations and workshops to more fully have careers discussed by instructors in the classroom.
  - By 2017, our goal is to have the Career Center staffed with one full time and one part-time co-worker in addition to myself. This would entail bringing our current Career Services Aide from 18 hours a week to a full 37.5 hours so we can more fully focus on creating relationships in the community to increase opportunities for students to find jobs and internships and eventually, service learning projects. My hope is that this can happen by May 2015. In addition, the hiring of a second part-time co-worker by fall 2016 – spring 2017 would allow us to also cover projected increases in student traffic.
  - More immediately, this summer (2014), we are compiling three years of co-op data into a spreadsheet that we can use to begin to line up businesses that may be open to more internships with departments that would be a natural pathway for students. In addition, I am working with faculty to provide Career Services information in their syllabuses starting fall 2014 to establish a link to the classroom. We currently also offer faculty, at the beginning of each semester, to come into classrooms to discuss career services and present workshops to students. We are currently averaging a 3% per semester uptake by instructors to have us present workshops in their classes on resumes, cover letters, and interviewing with a goal of 10% - 15% by 2017.
  - In the fall of 2013 we added a second job fair to great success. For 2014-2015 we want to explore with the help of the co-op database and our current employer list to hold at least one internship fair per semester by 2017. We are also continually working with faculty to have them encourage their students to attend the job fairs by allowing them to miss class for it and making it up in some fashion.
  - Spring 2014 saw the creation of the Career Club by a group of students. Beginning in fall 2014 regular meetings will be held to develop the mission and scope of the club and how the members can be empowering ambassadors to Cañada students.
  - Finally, spring 2014 saw the career center and workforce hold the first Majors 2 Careers event that brought students, faculty, counselors, and transfer together to discuss and explore career paths. 200+ students attended this event and we would like to make this a recurring event each semester. Our goal is to increase attendance 25% each semester.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - We have been only tracking achievements for getting the center up and running and

increasing awareness among students and faculty. In the coming years we will be concentrating on these and the goals mentioned above.

- 1014 visits in the Career Center (168% increase, partially due to better SARS use)
  - 700+ at two Job Fairs (133% increase, Due to adding second Fair)
  - According to a survey of students at the spring 2013 Job Fair who were asked what their overall experience was:
    - Excellent - 40%
    - Very Good - 29%
    - Good - 18%
    - No Response - 11%
  - 111 Appointments for Resume Development (217% increase)
  - 2185 students served (89% increase)
  - 471 attended workshops (down 5% from last year due to lower standalone attendance)
  - Grand Opening of our online job board JobZONE that is exclusively for Cañada students and alumni.
  - Career Club started on campus spring 2014, granted full club status
- 
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
    - Based on what our measurements were measuring this year, we originally were hoping to increase by 50% our center visits, attendance at the job fairs, appointments, and total students served. We blew by those numbers. By 2017, I would like to see us serving at least 3000 – 4000 students per year.
    - **The objective is 50% accomplished.**

**Completion Objective 2.11: Improve completion by enhancing the transfer center outreach, activities, and articulation.**

**Responsible Party:** Dean Kim Lopez

**Working Groups:** *SSPC with Soraya Sohrabi*

**PBC IIB:** *Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - To meet the college objective 2.11, the Transfer Center plans to reach out to students and provide services to increase student's awareness of the transfer options and opportunities, and guide them through the process and transfer planning to ease the transition to a university and increase the retention. Consequently increase the number of transfer students by 2.0 % by the end of each academic year until 2016-17. The following are the activities that we are planning to conduct to reach our goals.
  - **Staffing** - One the most critical actions is to expand the Transfer Center staffing to be able to continue providing its crucial services, and be able to offer additional programs and services. It is important to have a Transfer Counselor to meet these set goals and expand the services. The Transfer Center plans to file a hiring Justification in 2014-15 and proceed with hiring for the 2015-16 academic Year.
  - **Transfer Options** - It is important for students to know of their options and available services in order for them to reach their transfer goal. This goal may be achieved by providing transfer activities and promotional materials. In addition to activities we have conducted in the past, collaborating with other Students Services such as A2B, Career Services, Counseling, EOPS, Orientation, Outreach, and TRiO, (such as Majors 2 Careers, field Trips to universities, and Student Success Academy), Transfer Center newsletter, and developing a webpage, we will take additional avenues to reach these objectives:
  - Create avenues for on-line and electronic communications to disseminate information to students, such as creating a Transfer Center "twitter", "Facebook", and "live chats" with universities for additional advising.
  - Currently, transfer planning is solely based on the Students Educational Plan (SEP). To ensure students incorporate all necessary steps of the transfer process into their planning, we will develop two forms:
    - "Transfer time-table" to give students a time frame for each step
    - "Exit Check List" to ensure they successfully take the final and crucial steps before being matriculated to the university
  - Another avenue is to increase students' awareness of the Transfer options by creating posters on transfer information and posting them in the classroom and around campus. The information such as Transfer Admission Guarantee (TAG) and Associate Degree for Transfer (ADT), and Transfer Planning by the end of 2014-15 academic year.
  - This is a continuous effort and I plan to review and evaluate the effectiveness of the activities at the end of each year.

- **Data Collection** -To identify transfer students and increase the retention among them, the Transfer Center is planning to work with the Office of Planning, Research, and Institutional Effectiveness and IT department to establish a system to gather more accurate transfer data by 2016-17 academic year. This data will allow us to provide specific transfer information to students based on their goals. Based on staff availability, it will help us to conduct case management and follow up with the transfer students' academic status and consequently increase their retention.
  - **Workshops** – The Transfer Center plans to continue with Transfer workshops and classroom visits. In 2013-14 to increase the number of the transfer workshops and cover topics such as Transfer Admission Guarantee (TAG), CSU, UC, and Common Application, Personal statement, the steps after submitting application, Financial aid and scholarship availability at four-year universities.
  - **Classroom Visits** -The plan is to coordinate and collaborate with instructional faculty to visit 5 classrooms with a combination of remedial and transfer level at the end of each academic year until 2016-17, a total of 15 classes. This is to provide related topic and appropriate level of transfer information to students at different educational level. This will help us to inform students of the transfer option and guide them with the necessary information, it will also assist us to identify and connect with students, which allow us to help them in group and/or individually to successfully plan and reach their transfer goal.
  - **Webpage** – Our web page is another avenue to provide information and keep students up-to-date with the changes in the programs and exploring the opportunities. I Plan to add information on- new ADT programs as they are approved by the state, link to other programs on our campus, and the information about the out of state universities by 2016-17 academic year, and continue to update and develop new sections as needed by 2016-17.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
    - In 2013-14 the Transfer Center accomplished the following as planned based on the available staffing:
    - **Staffing-** Increased the staffing of the Transfer Center by 27% (10 hours a week) – in addition to the clerical support; staff maintains a list of students.
    - **Transfer Options**
      - We were able to staff an informational table on Tuesdays in the month of October and answered specific transfer questions which allowed us to identify and connect with students.
      - We were able to collaborate with other departments, such as provided field trips in conjunction with TRiO, Basic Skills, and EOPS. There were 3 field trips to San Francisco, UC Davis, CSU Monterey Bay.
      - Coordinated two college fairs for transfer students and high school students in October, where students had an opportunity to meet directly with university representatives

from 60 universities for Transfer Day and 72 for College Night. In fall 2013 events, there were presentations from Universities especially from out-of- State and Private universities. At Transfer Day, we were able to raffle prizes that enhanced the students' participations, and to conduct a student survey.

- Created worksheets listing course requirements for ADT degrees offered at Cañada College and added to the Transfer web page to assist counseling faculty, students, and other community colleges to use for reciprocity
  - Composed and emailed at least 3 newsletters per semester to self-identified transfer students, students participated in PEP program and all students via GWAMAIL to bring up-to-date transfer information on admission policies, deadlines, course requirements, and any other transfer opportunities offered by universities such as open house, Advising day, internships, etc.
  - Continue coordinating the annual Transfer Achievements Award Ceremony for the transfer Students.
  - Created 2 Banners to be placed in the quad
  - Created a brochure speaking to ADT and UC TAG opportunities, transfer plan, and available services at the Transfer Center. Used this brochure at the new student orientation, and counseling office.
- **Data Collection** – Used the self-report “contact information” form, “Data Sharing” system with UC campuses, and a list from the CSU system Office to create a transfer student Data base. We create and maintain this list that includes information about students’ majors and transfer goals.
  - **Workshops** -Increased the number of Workshops by 50% to assist students with University applications including Associate Degree for Transfer (ADT), guiding students with UC TAG criteria and application, writing the personal statement for admission purposes, etc. –these workshops helped students to successfully submit their application to the university of their choice as one of the final steps to reach their transfer goal. The data shows that
    - The number of UC applicants (based on the UC sharing data) increased to 104 students which is a 17% increase compare to fall 2013 transfer.
    - Number of students who applied to CSU with self-identified as ADT recipient increased by 115% compare to 2012-13 academic year.
  - We 100% accomplished this objective, and plan to continue providing the workshops (topics may vary based on the transfer trends and students’ need) and measure the students learning.
  - **Classroom visits** - were conducted with only Presented Transfer information to basic skill classes (English 826) career classes, visited Business classes provided them with the information on Business Administration, ADT degree.
    - Due to limited staffing the number of classroom was limited to 2 transfer level classes and hosted 3 classes including a remedial course at the Transfer Center.
    - In addition to workshops and classroom visits, I coordinated University activities on our campus such as tabling, and classroom visits to create avenues for students to connect with universities and receive transfer information directly from them.

- **Webpage** – We were able to revise the Transfer Center web page by updating transfer flyers and documents such as TAG and admission policies, deadline and fees.
  - In addition to the updates, we created new documents and flyers such as course requirement worksheets for existing ADT programs, and added them under the CSU Section. Other information added to the Transfer WEB page are Scholarship information, links to universities' web pages and their application sites, information about college fairs, information about Associate Degree for Transfer (AA-T/AS-T) and a dedicated page to Articulation where students can find information about the private and out-of-state universities in addition to the CSU and UC articulation information.
  - Please see the [Cañada College Transfer Center Webpage](#).
  
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - There is need to increase the **staffing** by 2016-17 academic year. The number of Transfer Students has been increasing every year, and more ADT degree petitions have been filed. The number of ADT is expected to be even higher as we develop more programs (expected to have 14-19 programs by the end of fall 2014). In addition there are constant changes in universities applications and admission policies that make the transfer process more complicated. For these reasons we completed and proposed a hiring justification for additional Staff in 2013-14, and plan to also propose hiring a counselor for the Transfer Center. We still need to meet this objective by 35% at the end of 2015-16 and 35% by the end of 2016-17, based on the availability of funds.
  - It is essential for students to know about the availability of the transfer options and to know they have support in their journey. By the end of 2014-15, we will place posters, brochures, and informational materials on **transfer options** around campus and in the classrooms by 75%, and continue with the remaining 25% to update and replace the posters at the end of each year until 2016-17 We will also develop online and electronic means by the end of 2014-15, and continue to enhance it by 35% by the end of each year between 2015-17. Currently, the "Transfer time-table" and "Exit Check List" forms do not exist and we plan to develop the forms by the end of 2014-15 (50%), and implemented (25%) each year by 2016-17 academic year. The implementation will include posting the forms to the webpage, incorporated into the career classes, counseling session, workshops, orientations, etc.
  - **Data Collection** – We have developed a database of transfer students with their majors, transferring term, transferring institution, email addresses, and high schools attended. The chart is 100% complete However, for more accurate data, and demographic information, we plan to enhance the data gathering by 20% at the end of each academic year until the end of 2016-17 academic year, using in-house resources, and external data such as the National Clearing House every year needed to evaluate the accuracy of the list and

- improve the data gathering.
- **Workshops** – we accomplished 100% in 2013-14. Based on the current staffing, we will continue providing the same level of workshops in fall and spring terms, on the topics related to transfer. The topics may change based on the changes in the admissions policies and applications at the universities, and the new initiatives.
- **Classroom visit** – We were able to complete only 40% of the goal of visiting the classrooms with ADT and other transfer information. We plan to increase classroom visits by 30% at the end each academic year until 2016-17.
- **WEB page** – In 2013-14 academic year, we updated the Transfer web page as explained in the previous section by 90% and the additional 10% will be completed by the end of 2014-15. However, updating the webpage is an ongoing task and effort.
- **The objective is 50% accomplished.**



**Completion Objective 2.12: Monitor the student success and completion data on a regular basis to assess progress.**

**Responsible Party: Dean Chialin Hsieh**

**Working Groups: *Research Advisory Group, Planning & Research Analyst, IPC, SSPC, and PBC PBC IIA and IIB: Lezlee Ware, David Johnson, Gregory Anderson, Loretta Davis, Ruth Miller, Karen Olesen***

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - Generate improved/comprehensive Program Review Data Packet for each academic programs and student services programs annually.
  - Update College Benchmark (Institutional-set Standard) annually, discuss the Benchmark, and action to improve the College Benchmark.
  - Design, develop, and deploy Data Dashboard so faculty and staff can also monitor student success for their programs on a regular basis.
  
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - Generated improved/comprehensive Program Review Data Packet for each academic programs and student services programs annually.
  - Updated College Benchmark (Institutional-set Standard) annually, discussed the Benchmark, and action to improve the College Benchmark.
  - Designed, developed, and deployed Data Dashboard so faculty and staff can also monitor student success for their programs on a regular basis.
  
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - All the reports will continue producing. Dialogues have been occurred not only in planning council meetings and various senate meetings, but also in division meetings, department meetings, and deans' meetings.
  - This process has been institutionalized.
  - **The objective is 100% accomplished.**

## Community Connections

***Community Connections Objective 3.1: Establish a campus community outreach advisory Group to address communication and collaboration with the community.***

***Responsible Party: President Buckley***

***Working Groups: APC with Dean Kim Lopez and Robert Hood***

***PBC I: Doug Hirzel, Debbie Joy, Chialin Hsieh, Robert Hood***

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)

**Community Connections Objective 3.2: Connect Cañada College to the community by creating a community-based advisory board to the President and enhancing relationships with the SMCCCF.**

**Responsible Party: President Buckley**

**Working Groups: APC with Robert Hood and community members**

**PBC I: Doug Hirzel, Debbie Joy, Chialin Hsieh, Robert Hood**

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)

**Community Connections Objective 3.3: Integrate service learning and Internship opportunities for students into academic and student life.**

**Responsible Party:** Dean of ALL, Dean Kim Lopez

**Working Groups:** *SSPC and IPC with Bob Haick, Misha Maggi and ASCC*

**PBC IIA, IIB:** *Lezlee Ware, David Johnson, Gregory Anderson, Loretta Davis, Ruth Miller, Karen Olesen*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - By 2017 the goal is to have an extensive database of internship friendly businesses and organizations to direct students to, with 15 or more placements each semester.
  - We are currently working towards this goal in a few key areas. In November of 2013 we began to compile the 3 most recent years' worth of student internship placements through Co-Op, and hope to have the database completed by fall 2014. This data will allow us to categorize internships that are a natural pathway from our departments programs.
  - Also, once the database is established, we want to host our first Internship Fair for students and hope it becomes a regular semester occurrence by 2017.
  - In addition, as we have done with volunteer opportunities, we will work with our webmaster (once hired), to categorize internships based on the Co-Op data so students have easy access to the contact information. Finally, also working with the webmaster, create an area on the career site to consolidate internship opportunities that faculty come across and also district sponsored internships.
  - Finally, a key aspect to the success of this will be to make, by May 2015, our current permanent part-time Career Aide full-time, thereby allowing more personalized help to students in their internship and volunteer search.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - We are about 50% done with the internship database
  - We completed the volunteer contact list for our online presence: <http://canadacollege.edu/careercenter/volunteer.php> before the retirement of the webmaster. We currently do not have access to our site and are waiting for a new webmaster to be hired before continuing on with adding the department specific internship list.
  - I will be putting in a request to increase the Career Center Aide's hours in the fall 2014 hiring round and again for spring 2015 should the fall attempt fail.
  - We currently have internship opportunities in a binder in the Career Center as well as online at our job board.
- Based on your achievements this year, what percentage of the objective is complete to date? (The

anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)

- 50% done with the internship database, and hope to be 100% done by fall 2014.
- 100% done with the volunteer database and posted online.
- Increasing the Career Services Aide to full-time is ongoing.
- Getting the internship database and also internal and district intern opportunities online will depend upon the hiring timeframe of the new webmaster.
- **The objective is 50% accomplished. For 2014-15, the college will focus primarily on integrating internship opportunities for students into academic and student life.**

**Community Connections Objective 3.4: Enhance off-site learning opportunities through contract education in the bayside/coastside locations.**

**Responsible Party:** VPI Gregory Anderson, Dean Linda Hayes

**Working Groups:** IPC with Deans and Jenny Castello

**PBC IIA:** Lezlee Ware, David Johnson, Gregory Anderson

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
  - The mission of the Cañada College “Neighborhood College” is to bring college courses into the communities where students live and work to ensure access to education and to create clear pathways to College certificates and degrees for communities served by the College.
  - The vision of the Cañada College “Neighborhood College” is that students in the community will have access to college courses that offer them the opportunity to start their college education in the neighborhoods where they live and work. In addition to the college courses, students will have access to support services to help them complete the matriculation process of registration, assessment, and orientation.
  - The objective to enhance off-site learning opportunities through contract education in the bayside/coastside locations was put on hold as the college needed to concentrate on the mission and vision of Neighborhood College. The college is now partners in the AB 86: ACCEL, San Mateo County Adult-Education, College, and Career Educational Leadership consortium and there will be opportunities for the college.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

**Bayside:**

- Cañada College offered two sections of level 1, ESL 921 Grammar & Writing 1 at Sequoia Adult School, an evening section and a day section, to transition the ESL students from the Adult School to the College ESL Program.
- Jenny Castello continues to participate in the Redwood City Together, Allies, & Silicon Valley Allies.
- AB 86 (ACCEL), Co-Chair/VPI Anderson with the San Mateo Adult Education, co-chair Larry Teshara and support from Allies is putting together a plan for the San Mateo County Adult Education and the three community colleges in response to AB 86.
- New partnership was developed at Los Robles Magnet Academy in East Palo Alto in collaboration with Nuestra Casa and the college offer ESL 800 Preparatory Level.
- Continue to offer ESL curriculum at four sites in Redwood City in partnership with the RWC School District and the Sequoia Adult School.
- Offered ESL 837 at east Menlo Park at the Menlo Park Center/Job Train.

- The college continued to be represented at the Redwood City Together and it was discussed at PBC and agreed to sign on to the Redwood City Together pledge.
- Continue to meet with Silicon Valley Allies discussing possible pilot projects for the DOL grant.
- Grove has supported the SLAMMers program (Student Learning Assistant mentors) in ESL classes at the Bayside and Coastsides locations.
- GED students from Sequoia Adult School tour Cañada campus.
- Cañada College Menlo Park Center is located in east Menlo Park sharing the facility with Job Train. The two semester evening Patient Care Navigator training program partnering with the Asian Americans for Community Involvement (AACI) offered courses in ESOL 805 & 807, HSCI 100, HMSV 262, 264, 265, & 266. Other college courses offered at this site included CBOT 415, 417, 430, 431, 435, 472, 474, ECE 201 & 211, & ESL 836. Through the Redevelopment grant, the personnel assigned to the Menlo Park Site included a full-time Project Director who oversees the Menlo Park Center and is the direct liaison between the Center, College, Business, and Community and a full-time Instructional Aide II who assists the students and faculty members in and out of the classroom with their assignments, tutoring needs, etc. The faculty coordinator (.10 paid from the grant) worked closely with the Job Train personnel on the course offerings and activities held at the Center. In order to serve the ECE/CD students taking courses at the site and working with potential ECE/CD students, the Program Services Coordinator (PSC) was assigned two days per month to assist and advise the students in the Early Childhood Education/Child Development Department with their Student Education plans, State ECE/CD Permit application process, etc. A part-time counselor was assigned through the AACI funding on a weekly basis (3 hours) to assist the AACI students with both personal and academic counseling.

### Coastsides:

- Continue meeting with Puente de La Costa Sur with the need about ESL courses and was invited to participate in the south San Mateo County mini-Allies program. AB 86 (ACCEL), Co-Chair/VPI Anderson with the San Mateo Adult Education, co-chair Larry Teshara and support from Allies is putting together a plan for the San Mateo County Adult Education and the three community colleges in response to AB 86. <http://ab86.cccco.edu/>
- Grove has supported the SLAMMers program (Student Learning Assistant mentors) in ESL classes at the Bayside and Coastsides locations.
- Continue to offer at two sites in Half Moon Bay, Moonridge Mid-Peninsula Housing, ESL classes offered; Cunha Intermediate School, computer and ESL courses lead to the English for the Workforce award and transition students to the ESL program on the main campus.
- Jenny Castello went to the Stakeholders' meeting in April 2014 to discuss the new Half Moon Bay Library project. Advocated for adult school, GED, Spanish Literacy, Spanish GED, and community college (expand current ESL and computer offerings to include

Math, Career, and other college courses) classroom space to offer courses. Idea is to transition students from the coast to the three SMCCCD colleges.

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - This process has been institutionalized.
  - **The objective is 100% accomplished.** The college will continue its effort on enhancing off-site learning opportunities in bayside/coastside locations. The college has never had contract education, therefore, there were no effort in the contract education.



## Global and Sustainable

***Global and Sustainable Objective 4.1: Create sustainability and social justice interest groups to focus on issues and increase awareness on campus.***

***Responsible Party: Dean David Johnson***

***Working Groups: IPC with Sustainability Committee and Dreamers Task Force***

***PBC IIA: Lezlee Ware, David Johnson, Gregory Anderson***

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

2013-17: Ongoing and Overarching Planned Sustainability and Social Justice Activities

### *Sustainability*

- Encourage awareness of and participation in sustainability efforts and positively influence the campus community to champion sustainability at Cañada College, in the community, and in their personal lives.
- Creatively integrate environmental awareness, social responsibility and sustainability into existing courses. Develop new curricula and training programs with a focus on environmental sustainability.
- Collaborate with SMCCCD Facilities to develop the next generation of Master Planning Sustainability Goals for the Built Environment that exceed existing goals. Strengthen existing stakeholder process to ensure that new and renovated structures accomplish campus goals.
- Establish energy use baseline by the end of 2013. Establish annual energy use reduction goals that are at least 15% below the energy use by similar entities. Develop and implement strategies in order to achieve these goals by May 2016. Evaluate goals every three years.
- Establish water use baseline for the campus by the end of 2013. Establish ambitious annual water use reduction goals by May 2014, and implement appropriate water efficiency measures to meet the goals. Evaluate goals every three years.
- Expand waste reduction and recycling programs to include organic waste diversion, exceed statewide landfill diversion goal of 75% by 2020 and strive to achieve zero waste. Increase campus participation in waste reduction, reuse, and recycling.
- Establish a Vehicle Miles Travelled (VMT) baseline for the campus by May 2014. Reduce the reliance of students, faculty and staff on single occupancy vehicle commutes by 10% within the next 5 years.
- Increase college efforts to source all goods and services from organizations that are committed to social responsibility and environmental sustainability. Establish procurement guidelines by Fall 2013, reviewed bi-annually.
- Continue to study feasibility of procuring and/or generating renewable energy. Share findings with the campus community periodically.
- Continue to reduce greenhouse gas emissions through the implementation of the Cañada College Sustainability Plan. Begin the development of the Climate Action Plan.

- Evaluate the progress of Sustainability Plan implementation and disseminate findings to the campus community. Update the Sustainability Plan at least every three years.

*Social Justice*

- Planning, research and capacity building
  1. Review mission & goals and the roles of the Dreamers Task Force and Club (2014-2015)
  2. Identify new co-chair. (Fall 2014)
  3. Develop a survey or other research tool(s) that will allow us to learn more about our students and their specific needs and the state of the campus with regards to meeting those needs specific to Dreamers. (We first need to determine the feasibility of this – Fall 2014)
  4. Determine/define resource needs--Budget? Grants? Staff /Faculty time?
  5. Encourage Administrator involvement (currently there is no regular representation / involvement on the part of our college administrators)
- Continue to educate ourselves about current policies affecting students and programs available for students. (Ongoing, 2014-2017)
  1. E4FC Conference (Jan. of each year)
  2. Webinars (sponsors: United We Dream - UWD, E4FC, etc.)
  3. Collaborate with E4FC
  4. What else should we be doing? (ASPIRE? State government & Immigrant Day?)
- Continue to educate other faculty, staff and students about current policies affecting our students / college and programs available for students.
  1. Professional Development – E4FC presentations (once per year)
  2. Dreamers Webpage improvements & updates –
  3. Improve our web presence. Explore adding: calendar, blog, more frequent updates, photos from events, more links (by Spring 2015)
  4. Work with the Library to maintain and update LibGuide: “Undocumented Student Resources” (ongoing)
  5. Look into offering free DACA or other hands-on legal aid clinics (international Institute / E4FC) (by Spring 2015) / Spring Fair idea
- Collaborate with others across the campus and in the community to increase opportunities / capacity to nurture and support student dreamers in achieving their goals, from before Orientation through Graduation and beyond.
  1. Continue to build Task Force (and Club) membership, support and awareness, among students, faculty, staff and administrators & participate in on-campus events and collaborations
  2. Preview Day, Transfer Day, tabling at ASCC events (Halloween, Earth Day, World in a Cup, etc.), ASCC / BTO / EOPS integrated efforts
  3. Attend and participate actively in outside community-based forums and events (Sequoia HS Dreamers Club dinner; Redwood City / Redwood City Together).
- Provide direct support for student dreamers, and solidarity and mentoring opportunities between and among student Dreamers, faculty and staff allies.

1. Collaborate with, and support, the Dreamers Student Club members' and their initiatives.
  2. Help grow the scholarship fund (initial fundraising plan TBD Fall 2014; fund established May 2014 w/ \$500 "Outstanding New Club of the Year" award money).
  3. Support student efforts for free / reduced transportation costs between home and school (TBD, Fall 2014-SP2015).
  4. (Financial Aid) Weekly Dream Act Clinics; Maintain & build list of scholarships for undocumented students. (Ongoing)
  5. Promote mentoring & leadership opportunities on and off campus - BTO mentoring, tutoring, outreach ambassadors, student government, E4FC outreach ambassadors; "Redwood City Café", etc.
  6. Provide opportunities for healing and advocacy through creative writing, art, spoken word and self-reflection / expression, writing workshops (personal narratives, creative writing, and story-telling).
  7. Fall 2014: broaden the appeal of the writing workshops – make connection to personal narrative used in college applications.
  8. Follow-up with Psychological Services – learn more about the mental health needs of Dreamers.
  9. Facilitate access to information about Transfer and "Life after Cañada" and create list of AB540 friendly transfer institutions (2014-2015).
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

#### Social Justice/Sustainability Activities

##### Fall Semester 2013

- Dreamers Task Force hosted two Creative Writing Workshops, "Narrating Your Dream" (Nov. 18 & Dec. 2).
- Dreamers Task Force attended community forums (Sequoia High School Dreamers Dinner Nov. 1, Silicon Valley Foundation event) in Redwood City for DACA, AB540 and Undocumented student issues
- Dreamers Task Force created LibGuide "Undocumented Student Resources" <http://guides.canadacollege.edu/dreamers>
- Financial Aid sponsored Dream Act Clinics.
- Dreamers Task Force hosted educational and recruiting tables at ASCC Halloween Fair and Lac Su events (Oct.).
- Cañada College established the Sustainability Committee, which drafted a comprehensive Sustainability Plan that outlined the following Vision Statement: Cañada College will be a model for environmental sustainability, inspiring and empowering our community to implement sustainable practices and promote social equity.

##### Spring Semester 2014

- Dreamers Task Force attended (8 faculty, staff & students) Educators for Fair Consideration (E4FC) Annual Educator Conference, Jan., 25.
- Dreamers Task Force hosted educational and recruiting table at Club Rush, Jan. 30
- ASCC sponsored events and created cultural displays in celebration of Black History Month.

- Dreamers Task Force organized El Día del Amor y la Amistad (Day of love and friendship) Feb. 11.
  - Dreamers Task Force launched Student Dreamers Club (March 11).
  - Conducted weekly Dream Act Application workshops (Financial Aid).
  - Put together Dreamers information packet for New Student Orientation.
  - Dreamers Task Force co-hosted “World in a Cup” & Open Mic with ASCC and Dreamers Student Club (March 25).
  - Cañada College held Ground-Breaking Ceremony for Solar Panel Project
  - Sustainability Committee sponsored Earth Day celebration (April 22).
  - Dreamers Task Force hosted educational and recruiting tables (Club Rush, Preview Day, “Evening of Academic Excellence” - May 10)
  - Dreamers Task Force hosted E4FC presentation with Adriana Fernandez, “Making College a Reality for Undocumented Students” (May 7).
- 
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
    - Thus far, Cañada College has accomplished **approximately 100% of its sustainability** and **50% social justice efforts**. For 2014-15, the college will focus primarily on increasing its activities in the area of social justice, including exploring way to address the issue of human trafficking/sexual exploitation of immigrant women.

***Global and Sustainable Objective 4.2: Through the Center for International and University Studies (CIUS), expand the international program.***

***Responsible Party: Dean Kim Lopez, VPSS Robin Richards***

***Working Groups: SSPC and IPC with Supinda Sirihekaphong, Lizette Bricker, Jeffrey Rhoades, Sunny Choi***

***PBC I and IIA: Doug Hirzel, Debbie Joy, Chialin Hsieh, Robert Hood, Lezlee Ware, David Johnson, Gregory Anderson***

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

The International Student Center underwent organizational changes in 2013-2014. At the beginning of the prior academic year, the International Student Program consisted on a Director of International and University Studies (part-time), a full-time Program Services Coordinator mainly responsible for international admissions, and a full-time Project Director responsible for international support services.

In 2013-2014, the International Student Program was reorganized with administrative oversight provided by the Dean of Counseling and only the Project Director, International Support Services remained and absorbed the duties of the Program Services Coordinator. This reorganization was made due to the stagnant international student enrollment. The International Student Program was renamed to the International Student Center (ISC).

As opportunities arose in increasing international student enrollment at the college level and changes in international education initiatives at SMCCD, the Project Director, International Support Services position was reclassified to College International Student Program Manager.

The current International Program Manager has been providing support services to international students and been responsible for international admissions and ensuring that students maintain their F-1 immigration status and reporting through SEVIS.

In addition to the 3-day International Student Orientation, ISC has provided additional workshops below to assist international students with their educational and professional goals. ISC will open this workshop to ESL students as well, since the Class Participation Workshop was successful in attracting 20 students from ESL and international students.

- Transfer Workshop
- Employment Workshop
- Class Participation Workshop
- International Writer's Inquiry Group (I-WIN)

ISC also collaborates with the International Culture Exchange Club that has organized three International Film Nights per semester, featuring FREE foreign films and food. ISC also provides international students with leadership opportunities by serving as International Student

Ambassadors. Ambassadors are responsible for answering email inquiries and mentoring a group small group of new students.

## **2014-2015**

The International Program Manager has been planning for the activities below that will be implemented in the upcoming 2014-2015 academic year.

### **Summer Pathway to University Program**

ELS Language Center and Cañada College signed a partnership in March 2014 to provide a Summer Pathway to University Program. The Program is open to prospective and admitted students age 16 years or older. The Program will include two four-week sessions of ELS instruction and college preparation courses provided by ELS. ELS, Cañada College, and Intercollegiate Residence (ICR) staff will work collaboratively to organize and provide two campus visits to 4-year universities each session and field trips as well.

Based on the current agreement that SMCCCD has with ELS, students who complete ELS Level 9 will eligible for admission to any SMCCCD college. The Summer Program is projected to yield approximately 25 new international students across SMCCCD colleges.

### **Becalos Scholars**

Cañada College has been approved by Fundacion Televisa to host recipients of the Becalos Scholarship. Cañada College will provide a cohort of 24-56 university students from Mexico to participate in an E-STEM Academy that provides ESL instruction contextualized to STEM fields. In collaboration with the STEM Center, students will also participate in a 2 unit STEM Institute learning modules and field trips to 4-year universities and science and industry companies and museums.

### **OneWorld Digital Campaign**

SMCCCD signed a contract with OneWorld Communications to develop a digital campaign in Mexico. Cañada College will serve as the pilot campus. Cañada College staff will be responsible for the Email Nurturing Campaign component by answering email inquiries. The Digital Campaign will launch in April 2014. However, since the start of Spring 2014 International Student Ambassadors have already applied the Email Nurturing Campaign to other email inquiries received by Study USA, [www.usjournal.com](http://www.usjournal.com), and inquiries from the Cañada College International Web Inquiry Form. These email inquiries have not yielded any results.

### **International Education Week**

Part of the mission of the International Student Center is to promote understanding and respect for diverse perspectives by providing college-wide opportunities for community

engagement and cultural exchange. ISC will collaborate across campus to organize International Education Week in November 2014. The STEM Center and Social Sciences Hub has already confirmed their commitment to organizing international-themed events during IEW.

## 2015-2016

### Community Connections

Student engagement has been identified as a priority. ISC continues to provide opportunities for student engagement including the International Culture Exchange Club and the International Student Ambassador Program. ISC would like to expand opportunities for engagement into the community by collaborating with Redwood City International by inviting them to the International Student Orientation and organizing an International Family and Meals (I-FAM) Program.

- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
  - In 2013-2014, the International Student Program was reorganized with administrative oversight provided by the Dean of Counseling and only the Project Director, International Support Services remained and absorbed the duties of the Program Services Coordinator. This reorganization was made due to the stagnant international student enrollment. The International Student Program was renamed to the International Student Center (ISC).
  - As opportunities arose in increasing international student enrollment at the college level and changes in international education initiatives at SMCCD, the Project Director, International Support Services position was reclassified to College International Student Program Manager.
  - The current International Program Manager has been providing support services to international students and been responsible for international admissions and ensuring that students maintain their F-1 immigration status and reporting through SEVIS.
  - In addition to the 3-day International Student Orientation, ISC has provided additional workshops below to assist international students with their educational and professional goals. ISC will open this workshop to ESL students as well, since the Class Participation Workshop was successful in attracting 20 students from ESL and international students.
    - Transfer Workshop
    - Employment Workshop
    - Class Participation Workshop
    - International Writer's Inquiry Group (I-WIN)
  - ISC also collaborates with the International Culture Exchange Club that has organized three

International Film Nights per semester, featuring FREE foreign films and food. ISC also provides international students with leadership opportunities by serving as International Student Ambassadors. Ambassadors are responsible for answering email inquiries and mentoring a group small group of new students.

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)
  - ISC has expanded to include not only orientation but workshops to help students achieve their educational and professional goals.
  - ISC will continue to seek new opportunities to increase student engagement and international student enrollment.

○ Fall 2012	○ 42
○ Spring 2013	○ 46
○ Fall 2013	○ 38
○ Spring 2014	○ 47
○ Fall 2014 (projected)	○ 54 + 56 (Becalos) = 110

- **The objective is 80% accomplished.**



**Global and Sustainable Objective 4.3: Work collaboratively with the academic senate and the curriculum committee to integrate sustainability into the curriculum by developing new courses and increasing the number of courses with a sustainability component.**

**Responsible Party: VPI Gregory Anderson**

**Working Groups: IPC with Deans, Academic Senate, Curriculum Chair, and Sustainability Committee**

**PBC IIA: Lezlee Ware, David Johnson, Gregory Anderson**

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.

No progress made.

- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.

No progress made.

- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)

- **The objective is 0% accomplished.**
- VPI will discuss with the Academic Senate and Curriculum Committee for further direction on this objective.

**Global and Sustainable Objective 4.4: Improve sustainability awareness on campus.**

**Responsible Party:** VPAS

**Working Groups:** *Sustainability Committee, John Hashizume, Robert Hood*

**PBC IIIB:** *Mike Tyler, Lizette Bricker*

- Describe your planned activities and timeline for accomplishing these activities in order to fully achieve this objective by 2017.
- What progress have you achieved in 2013-2014? Please provide evidence (links or documents) that support your achievements.
- Based on your achievements this year, what percentage of the objective is complete to date? (The anticipated % of accomplishment for each year is 25%. Therefore, after 4 years, the objective is 100% complete.)