

## **Academic Support and FYE team report. Updated 11\_4\_19**

### **Success Team**

Retention Specialist - major connection with students.

- builds relationship, consistent guidance.
- helps students navigate services.
- works with peer mentors to support students, aid in communication
- coordinates with RS in other programs
- connects students with faculty, office hours

Counselor - expert in required courses, sequences for degrees and transfer universities.

- works with students to plan and update SEP
- directs to other services, as needed
- assist with proactive registration

Interest Area Coordinator -

- coordinates Success Team to ensure students are being served appropriately.
- recruits other resources, as needed, including work with other programs and Teams.
- Composes questions about effectiveness of Team; ensures data is collected and works with PRIE Researcher to analyze data and address equity
- Develops career exploration activities (connect with Career Center) – develop next students (? Steps?) in activities. Collaborate with Transfer Center.
- helps drive improvement of Team's services and student success
- coordinates with Peer Mentor program, which extends across entire college, much like tutoring
- includes student voices to inform decisions

Faculty

- works with EPIC tutors to improve success rates in courses
- discusses curriculum concerns with counselor, Success Team.
- advises student clubs within discipline
- helps Success Team develop career exploration activities
- engages ALL faculty in the Interest Area in these processes and student support

Student Lead

- Can include peer mentor, student rep etc.