

STRATEGIC ENROLLMENT MANAGEMENT PLAN (SEM) UPDATE



2.2 ENSURE ACCESS TO INSTRUCTIONAL TECHNOLOGY, TRAINING AND PROFESSIONAL DEVELOPMENT TO SUPPORT QUALITY OF INSTRUCTION ACROSS ALL MODALITIES. STRATEGIES





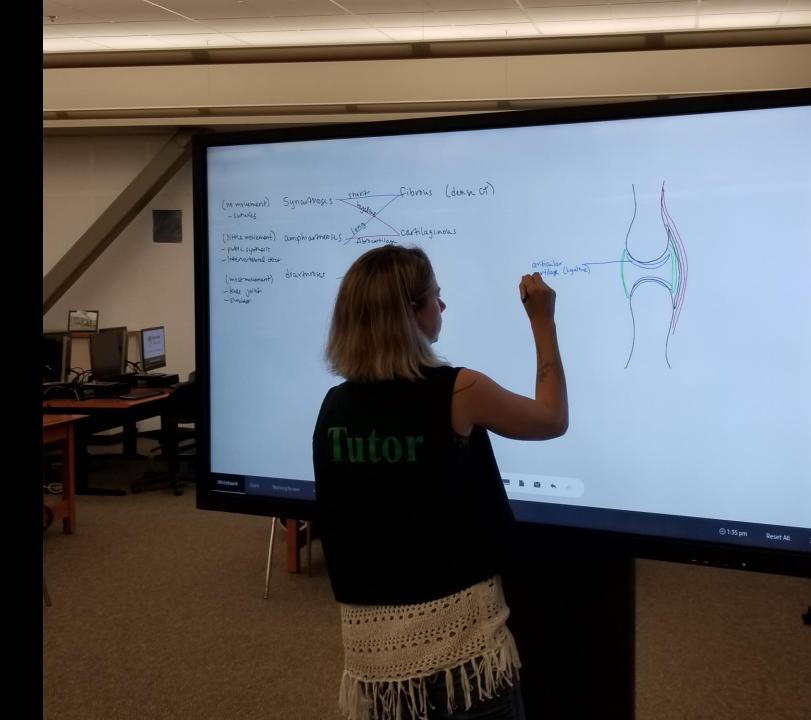


2.2.1 - PROVIDE SUPPORT FOR FACULTY TO LEARN CURRENT STANDARDS (I.E., CVC-OEI, ACCESSIBILITY STANDARDS, UNIVERSAL DESIGN FOR LEARNING) TO ENSURE COURSES ARE EQUITABLE, ENGAGING, AND EFFECTIVE FOR STUDENTS

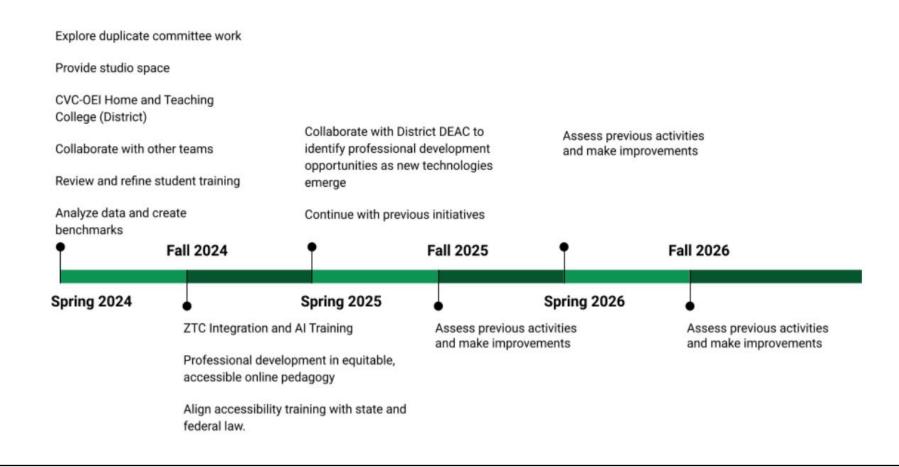
2.2.2 - ENSURE ALL FACULTY, STAFF, AND STUDENTS HAVE ACCESS TO THE HARDWARE AND SOFTWARE TECHNOLOGY RESOURCES NEEDED FOR INSTRUCTION IN MULTIPLE MODALITIES (EMP 4.10) 2.2.3 - PROVIDE TRAINING
NEEDED TO ENSURE NEW
TECHNOLOGY RESOURCES
FACILITATE QUALITY TEACHING
AND LEARNING

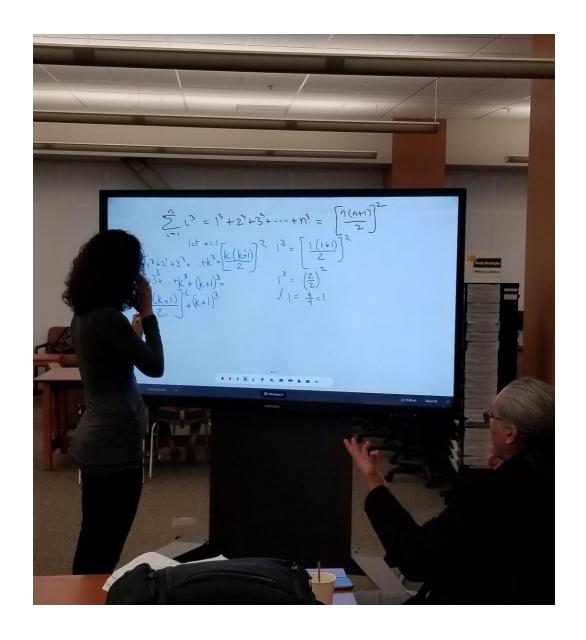


2.2.1 FACULTY
TRAINING IN
EQUITY,
ACCESSIBILITY, AND
UDL STANDARDS &
2.2.3 TRAINING FOR
EFFECTIVE TECH
INTEGRATION



DISTANCE EDUCATION PLAN





DISTANCE EDUCATION MILESTONES

- QOTL Training: Expanded QOTL offerings; new QOTL-E course for faculty support.
- POCR Certification: Local POCR process for internal course reviews and QR-badging.
- Instructional Designer Role: Increased faculty support for course development and review.
- Growth in Online Courses: Significant rise in online enrollments and 5% improvement in success rates.

DISTANCE EDUCATION ACCOMPLISHMENTS



- Faculty Development Milestones
 - Increased participation in Regular Substantive
 Interaction training
 - Peer-reviewed online course enhancements
- Equity & Innovation
 - Culturally responsive online teaching practices
- Institutional Alignment
 - Embedded DE into Program Review & PD
 Planning

DISTANCE EDUCATION — NEXT STEPS

Is my course component an RSI element?

- 1. Is it predictable, timely and scheduled in advance? (REGULAR)
- 2. Is it explained in my Communication Plan (Introductory Module)?
- 3. Is it specific to course-content? (SUBSTANTIVE)
- 4. Is it instructor-initiated?
- 5. Is it documented within my Canvas course?



 Complete a full audit and establish a reporting structure for Regular and Substantive Interaction (RSI) compliance

(Reference: ACCJC DE FAQs, Nov 2024)

- Launch a student feedback loop to assess and improve online instruction
- Develop Canvas course shell templates to support onboarding and consistency for new online faculty



Outcomes for Technology Plan



Timely

feedback/data from students to improve technology offerings



Increased

technology literacy among faculty, students & staff equity in technology access and usage

awareness and utilization of student lab facilities



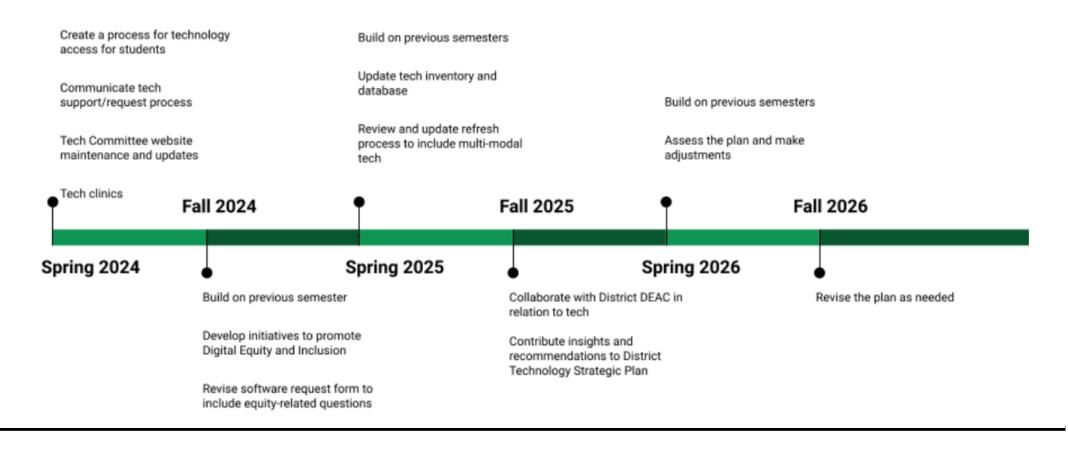
Improved

utilization and understanding of multi-modal technologies clarity and efficiency in technology support processes technology integration considering multi-modal approaches



Enhanced

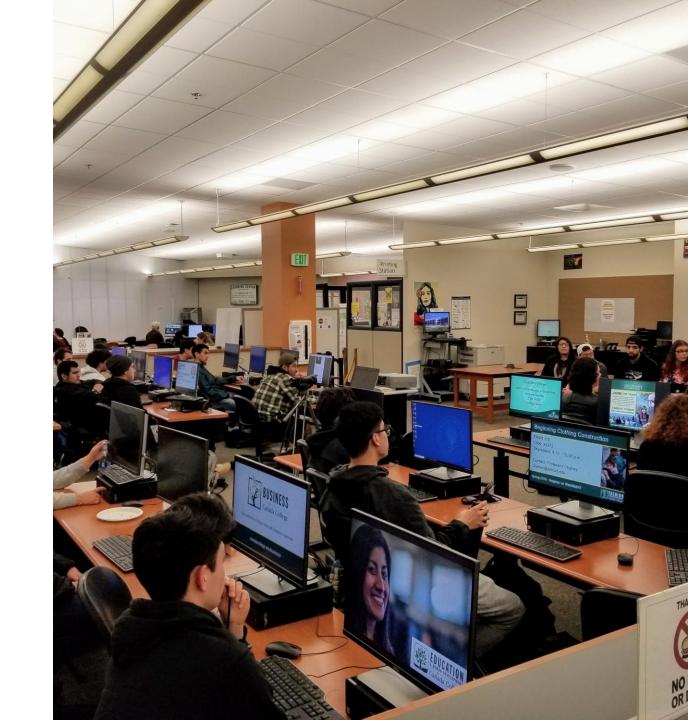
satisfaction with technology support and training services equity considerations in software requests accuracy and relevance of technology inventories Informed decision-making through survey insights and contributions to the strategic plan

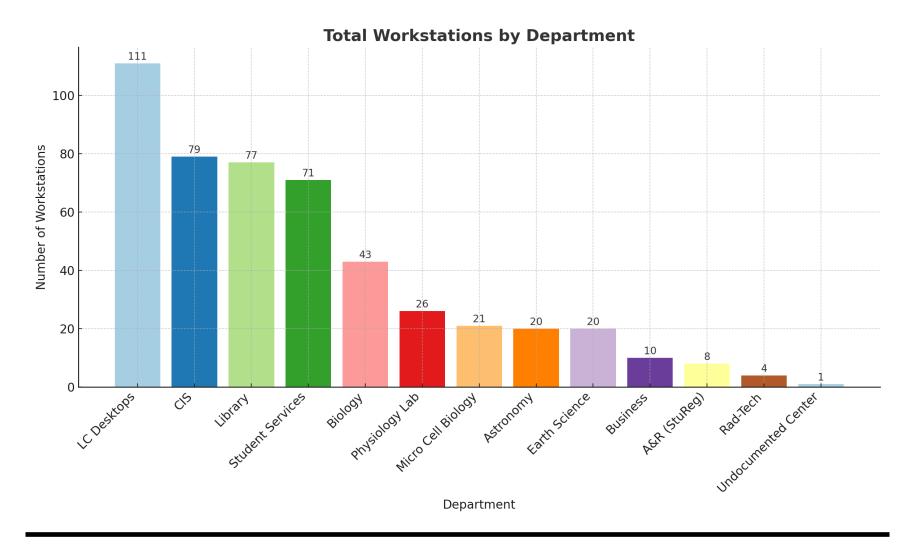


TECHNOLOGY PLAN

TECHNOLOGY AVAILABILITY

- Faculty and Staff:
 <u>Technology Refresh Process 2025.docx</u>
- Students: <u>Tech Loan Program 2025.pptx</u>:
 - Chromebooks 359
 - Mobile hotspot 229
 - o Graphic calculators 150
 - 2025: Workforce funds for approximately50 more laptops
- Labs and Classrooms





TOTAL WORKSTATIONS BY DEPARTMENT

TECHNOLOGY – NEXT STEPS



- Improve onboarding tech orientation for students
- Explore AI tools and adaptive technologies
- Launch Tech Champions program for faculty peer support



TECHNOLOGY MILESTONES

- Campus Refresh Process
 - Updated labs and instructional equipment
 - Improved inventory and lifecycle management
- Communication Improvements
 - Targeted outreach to students, faculty, and staff
 - Streamlined support documentation and help desk guides

TECH SUPPORT

- General Tech Support: https://helpcenter.smccd.edu/requestform/
- Instructional Tech Support for **faculty** and **students**: https://www.canadacollege.edu/onlineteaching/contact.phg
- Technology Loan for students: https://canadacollege.edu/library/technology-services.php
- Bilingual Workshops for <u>students</u> (<u>Library</u>)
- **Free** printing for **students**: https://canadacollege.edu/studentlife/freeprinting.php
- Bilingual Tech Support in the Learning Center: https://canadacollege.edu/learningcenter/index.php

If you are a **student** or **staff member** experiencing technology issues <u>please contact us!</u> We can assist in your classroom or with student issues like Canvas or email. The Tech Team is available in person at the Learning Center Monday through Friday, or reach out and <u>Contact the Tech</u> Team.

