A new structure for Success Teams

Aligning retention support with students' majors and instructional divisions

PREVIOUS MODEL

Guided Pathways Interest Area structure

Evaluated in Spring 2026

FALL 2026 MODEL

Success Team support centered on existing majors and Instructional Divisions

Implementation began Fall 2026, including the Nights/Online/Weekend (NOW) Program.

IMPLEMENTATION

Success Team alignment in Fall 2026

A Retention Specialist and Counselor are assigned to students pursuing majors in each Instructional Division.

1 ALIGN

Support is organized around majors and existing Instructional Divisions—not Interest Areas.

2 CONNECT

Teams engage students through classes, division meetings, outreach, and targeted activities.

3 COORDINATE

Retention Specialists and Counselors collaborate with faculty and support programs.

The model is designed to bring retention support closer to the academic divisions and majors students are pursuing.

FALL 2026 ACTIVITIES

Connecting students to support

Current activities span outreach, faculty collaboration, communication, and registration.

IN-PERSON ENGAGEMENT

- Welcome Week tabling
- Visits to Math and English, ESL, & Psychology classes
- Attendance at monthly division meetings

TARGETED COLLABORATION

- Counseling partnerships for relevant activities, such as a pre-nursing workshop
- Support for Super Registration events

STUDENT COMMUNICATION

- Updated website and Canvas shells
- Message campaigns: welcome, Early Alerts, comprehensive SEPs, repeat Math/English courses, and transfer

RETENTION TOUCHPOINTS

- Early Alert outreach
- Comprehensive Student Education Plans (SEPs)
- Communication tied to key academic milestones

NOW COLLABORATION

Extending support across schedules and modalities

Fall 2026 coordination includes shared planning, better visibility, and expanded access.

WEEKLY COORDINATION

Weekly meetings between Success Team members and NOW.

IMPROVED REPORTING

Updated PRIE reports identify students enrolled in evening or online courses.

EVENING AVAILABILITY

Expanded Retention Specialist hours Tuesday through Thursday.

MULTILINGUAL TECHNOLOGY SUPPORT

Expanded English/Spanish technology support during evenings and weekends.

Focus: coordinating retention support with the schedules and needs of NOW students.