



Weekly Update 3-20-20

Dear Campus Community,

Thank you for all that you have done to ensure that students continue to receive a quality, higher education! As you know, the District has been working for several weeks to ensure that students and employees are safe from COVID-19 and we have taken measures to limit the spread of the virus.

Updates on Student Resources

Students receive daily email and text message notifications. We are working hard to centralize all information. Please remain patient as we are building student resources.

Please view here: [Virtual Campus](#)

The District is still working to locate students who **do not** have the proper technology in the form of laptops. A survey will go out later today to assist those students, so they can reach out to us. If you have students who are in need, please let them know there will be a link to a survey. Please complete it asap. We are continuing to add resources and we will have additional resources coming as well. It is all a work in progress as we continue to expand our services.

Tutoring:

The colleges have worked hard to be sure that students continue to have tutoring. We are updating our Instructional Continuity site. We have enabled NetTutor and there is also Virtual Tutoring available if students need to utilize that resource as well. The website is updated daily and resources are added as we gain clearance. I know you are all inundated with messages; however, we are working to provide support for instruction. We made it through our first week in this new world.

Please visit the site here: [Instructional Continuity](#)

New Resources:

We will be able to add even more online resources shortly. But, please allow us time to again centralize information, so we can on-board everyone with technical support as soon as possible. Continue to check the sites as we move forward.

Emergency Board Meeting

The San Mateo County Board of Trustees held an emergency meeting on **Tuesday, March 17** to take action to protect students and employees from the spread of COVID-19. Here is a summary of their actions/resolution:

- This action delegates authority to the Interim Chancellor to the Interim Chancellor to take all appropriate action to respond to the coronavirus (COVID-19).
- To date, the District has migrated all in-person courses and student services to an online or distance learning modality. For those courses and student services that cannot be migrated to online or remote access, then those activities have been suspended.
- The District is making every effort to keep employees working and to keep paying all employees. We are working with our collective bargaining units to reach mutual understanding on how employees are compensated and work is conducted. Additional information will be provided in the coming days.
- This is an ongoing and evolving emergency and information and plans change at a rapid pace. The District is making every effort to facilitate remote work and distance learning and is refining operations, processes and policies to achieve this goal. It is not simple, easy or elegant, but all students and employees have demonstrated great empathy, understanding and focus as we have moved into this new way of living, working and learning.
- Additional guidance and resources will be provided as soon as they are available. Teams across the District are working, often around the clock, to smooth this process and bring stability and certainty (at least as much as possible) for our entire District community. The District has centralized all guidance and communications at emergency.smccd.info and employees and students should use this site for District information.
- All employees and students are encouraged to take care of themselves and one another. Please practice good hygiene techniques (wash hands, don't touch face, cover cough, social distancing) and follow guidelines of public health agencies.

For latest updates, please visit: <https://covid-19.smccd.edu/>

Weekly Updates will be postponed **until April 5** as the College works with employees and students to update to a distance education platform. Thank you for your patience and flexibility as we work together to manage this crisis.

Sincerely,
Jamillah Moore, Ed.D.
President