



# Institutional Learning Outcomes (ILO) Assessment:

## **2021-2022 Graduation Survey Results**

Presented to the Planning & Budgeting Council  
October 5, 2022

Office of Planning, Research & Institutional Effectiveness

# Existing ILOs

## ❖ **Critical Thinking**

Select, evaluate, and use information to investigate a point of view, support a conclusion, or engage in problem solving.

## ❖ **Creativity**

Produce, combine, or synthesize ideas in creative ways within or across disciplines.

## ❖ **Communication**

Use language to effectively convey an idea or a set of facts, including the accurate use of source material and evidence according to institutional and discipline standards.

## ❖ **Community**

Understand and interpret various points of view that emerge from a diverse world of peoples and cultures.

## ❖ **Quantitative Reasoning**

Represent complex data in various mathematical forms (e.g., equations, graphs, diagrams, tables, and words) and analyze these data to draw appropriate conclusions.

# ILO Assessment

Cañada College assesses its Institutional Learning Outcomes (ILOs) on an annual basis in order to assure institutional effectiveness and promote continuous improvement. The college uses multiple means of assessment:

1. Data from the Community College Survey of Student Engagement (CCSSE)
2. Data from a survey of students petitioning to graduate with a degree or certificate

The results of these assessments are discussed by our participatory governance bodies, including the Planning & Budgeting Council, and appropriate action plans are developed.

# In March 2020, the PBC updated the graduation survey instrument as follows:

- ❖ Achieve the intent of the (2017) changes to the mission statement by:
  - Adding open response questions regarding barriers the student faced while at Cañada (Q.13-14).
  - Disaggregating the results of the (revised) Graduation Survey to determine if any student sub-populations are disproportionately impacted by barriers to achieving their Education Goals.
- ❖ Reduce the number of survey questions.
- ❖ Clearly indicate that the student is assessing whether or not they improved their abilities *during their time at Cañada College*.
- ❖ Update race/ethnicity and gender response options.
- ❖ Future consideration: administer a similar survey to new, incoming students as well.

Note: these changes were recommended by a [PBC Task Force on March 18, 2020](#).

# Cañada College

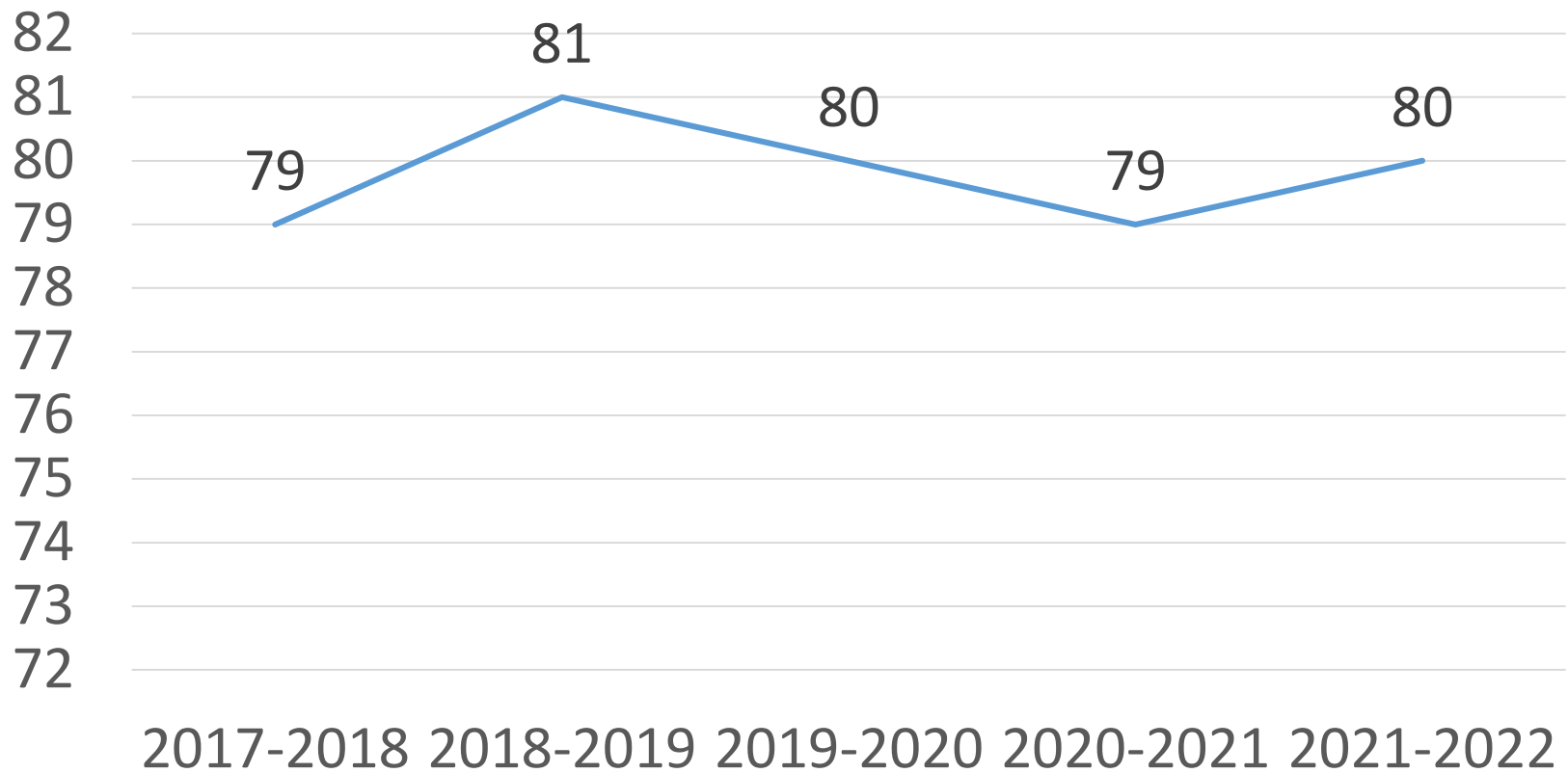
## 2022 Survey Respondents

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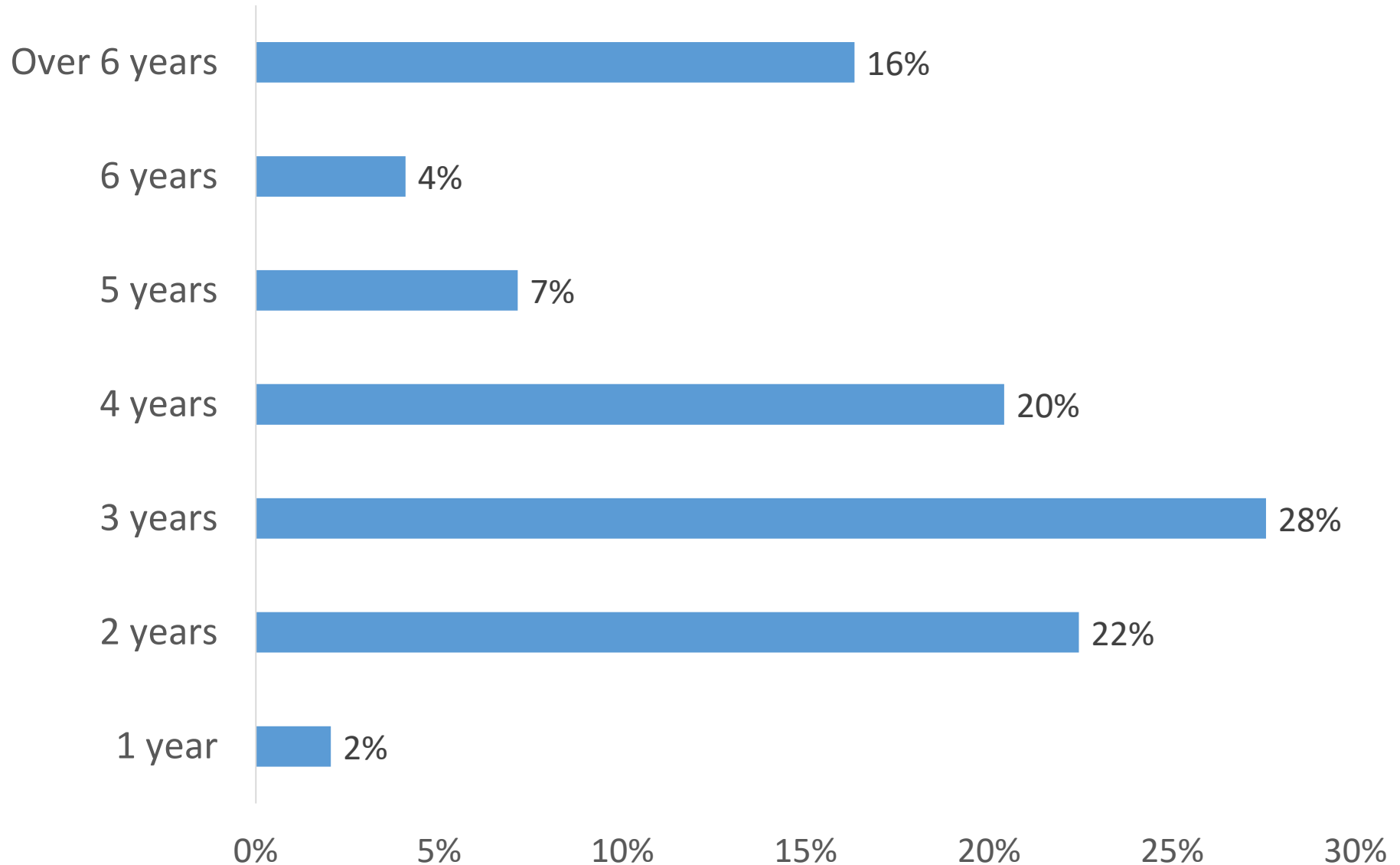


- 139 out of 537 responded
- Respondents were generally representative of the graduating class
- Awards earned by survey respondents
  - 80% earned a degree
  - 22% earned more than one degree or certificate
  - 37% earned a certificate

## Median # of Units Earned By Degree Completers

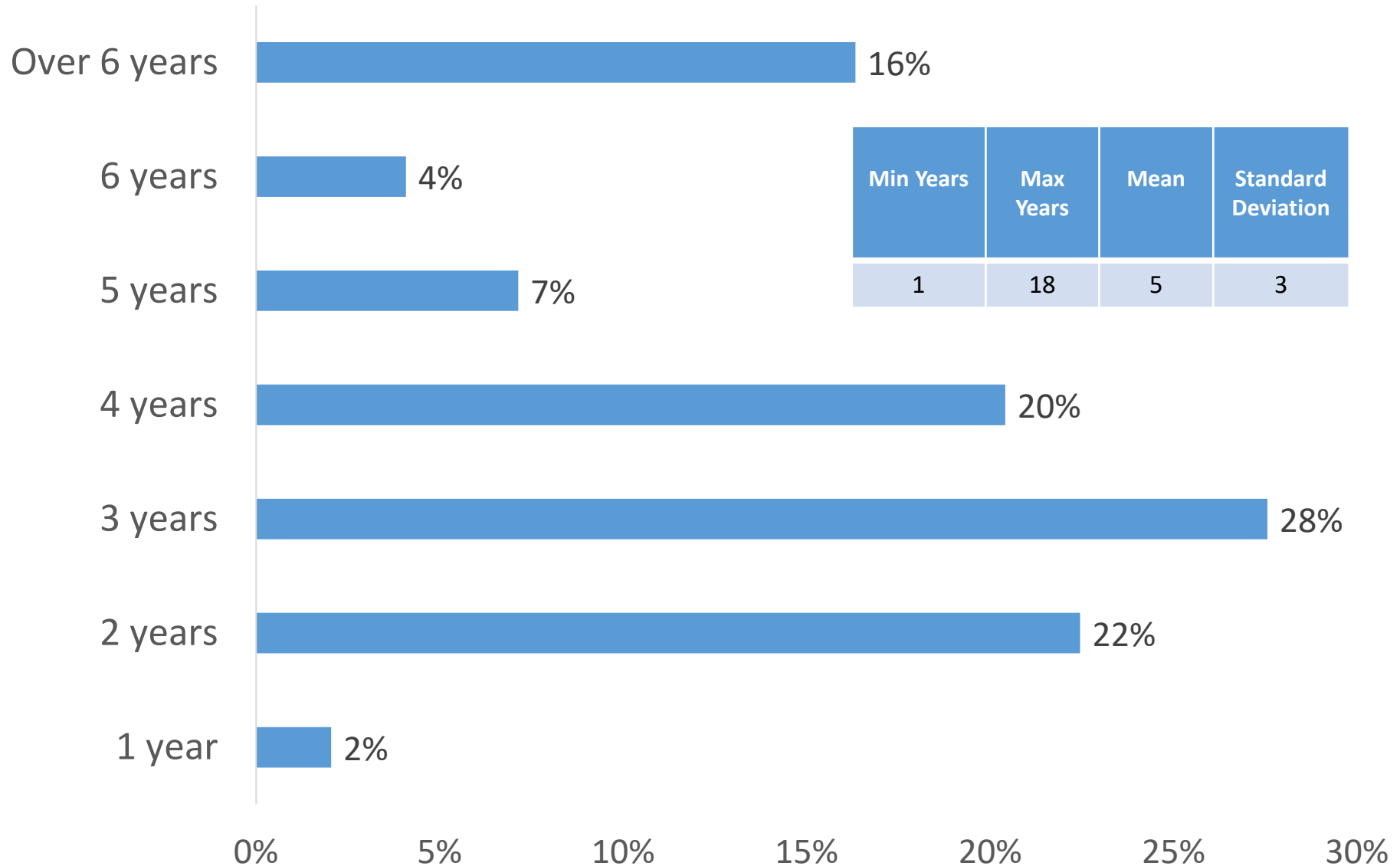


## Including this year, how many years have you attended Cañada College?



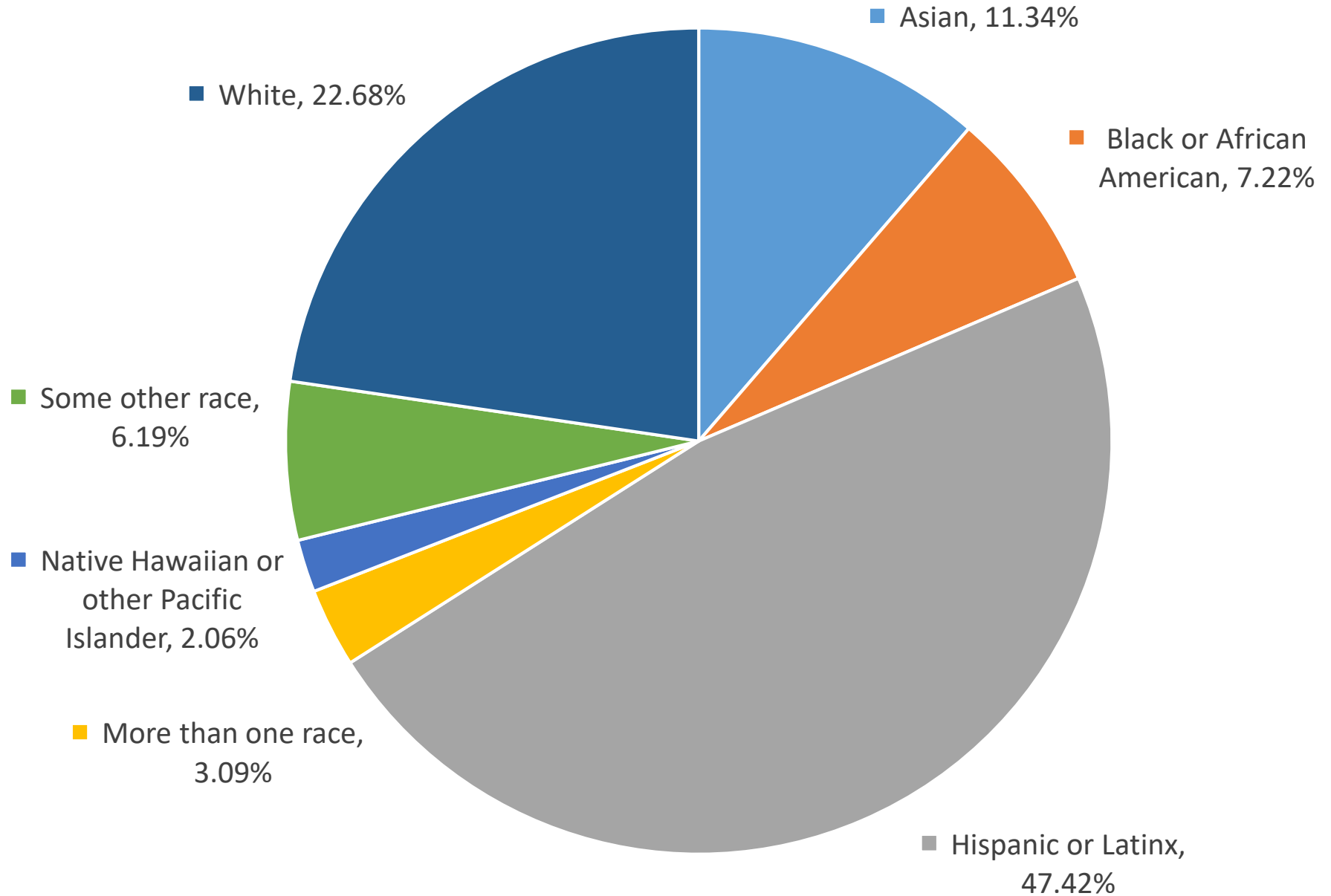


# Including this year, how many years have you attended Cañada College?

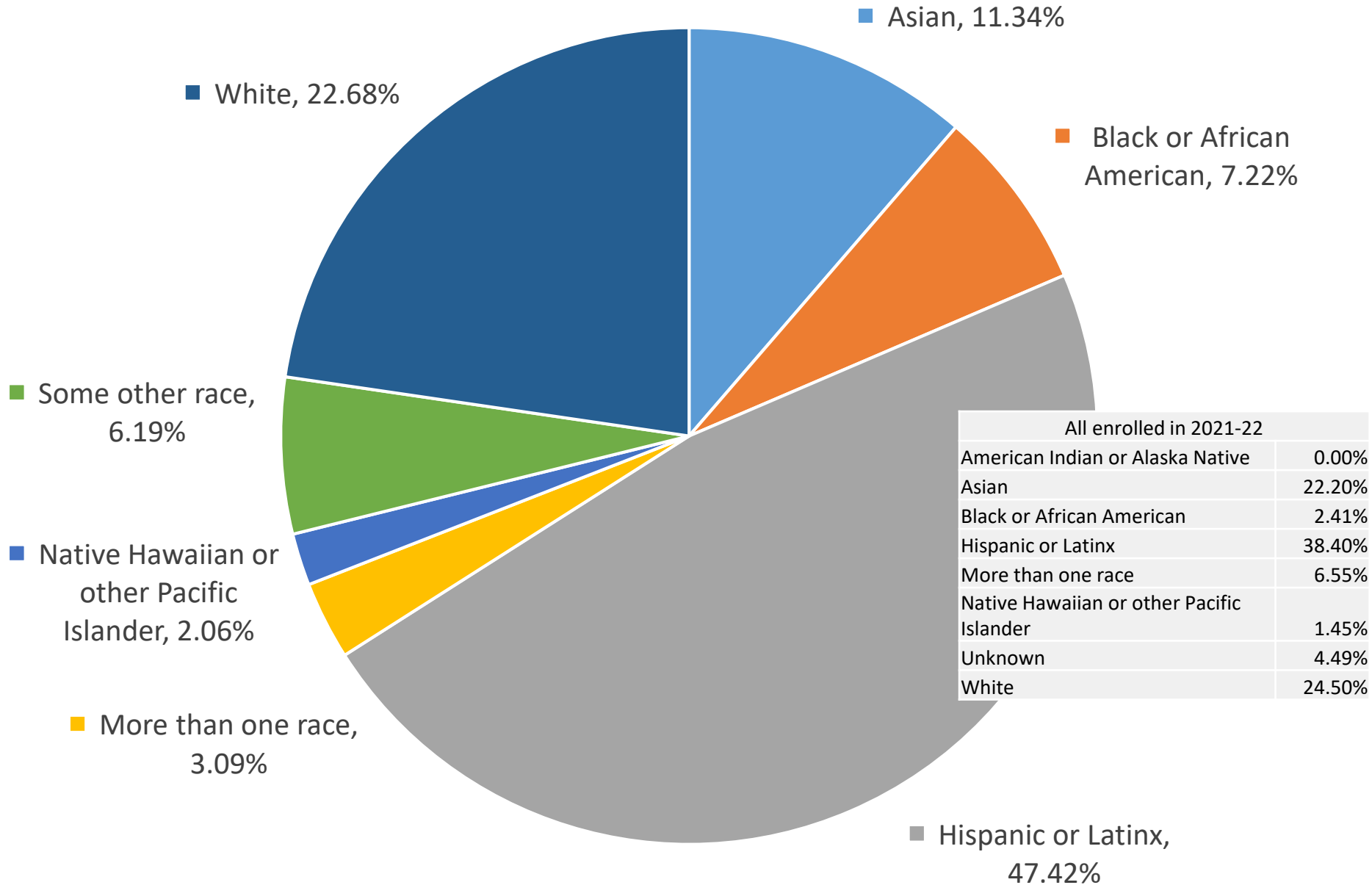




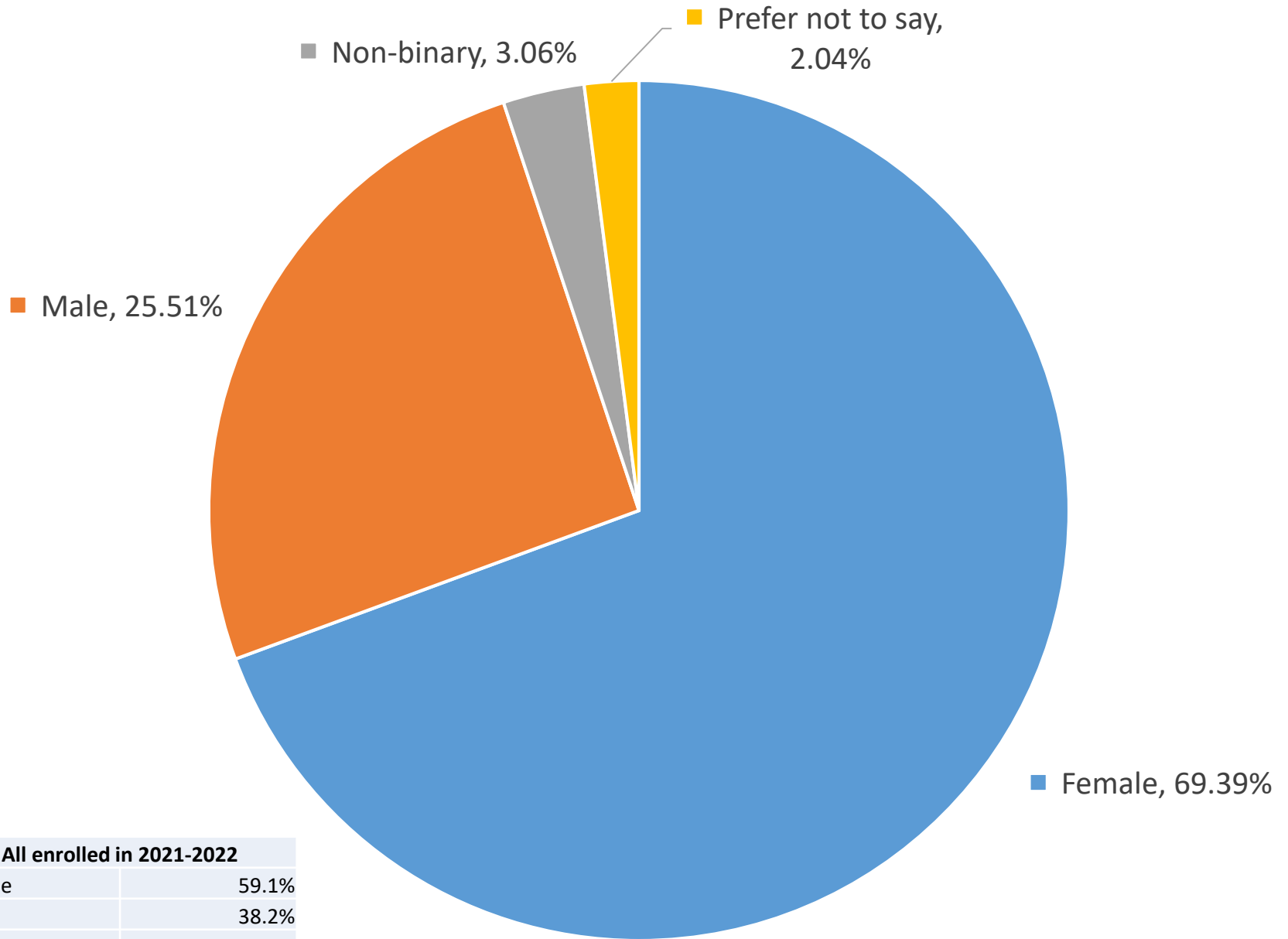
# Ethnic/Racial Identity of Respondents



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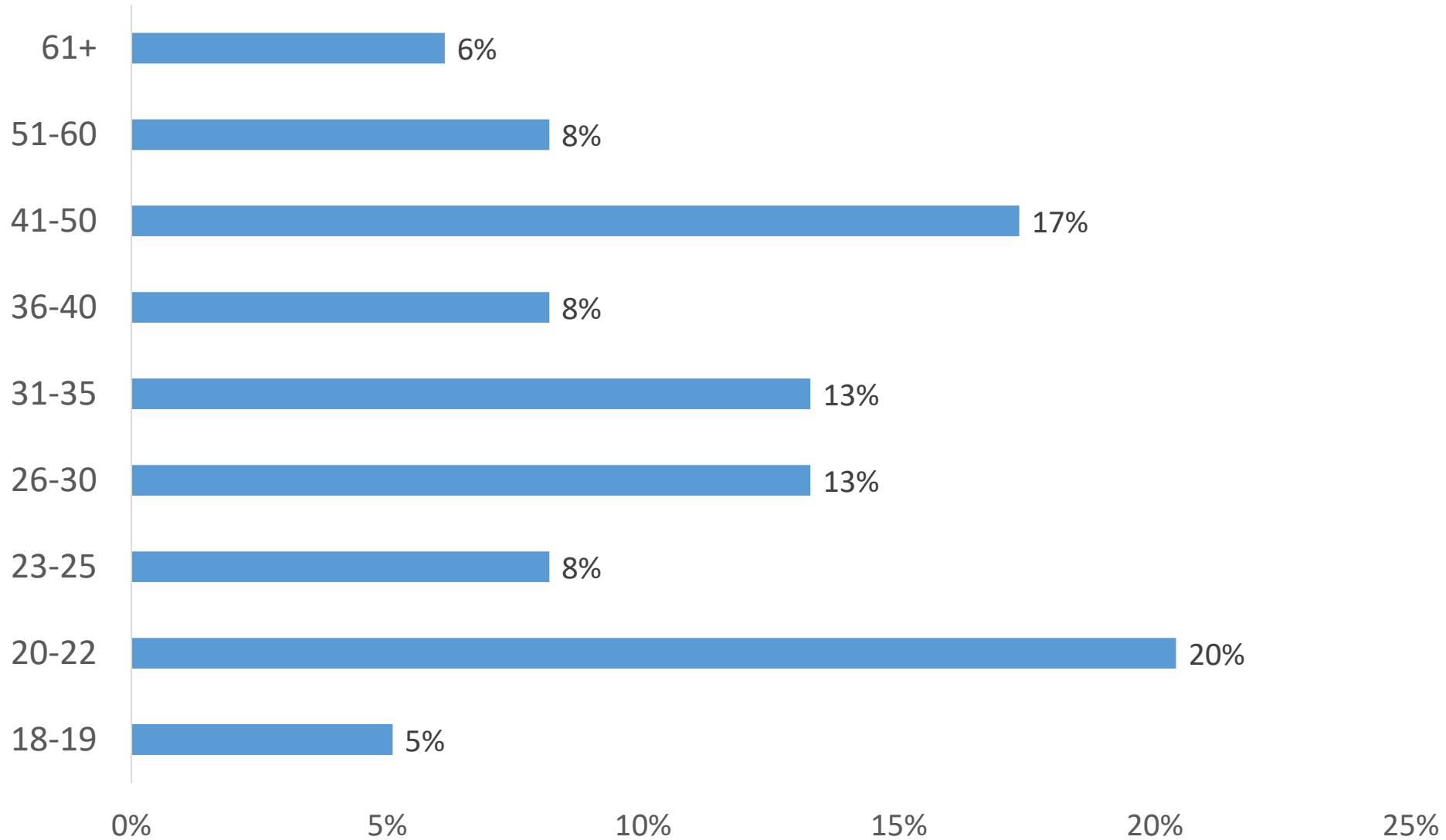
# Gender Identity of Respondents



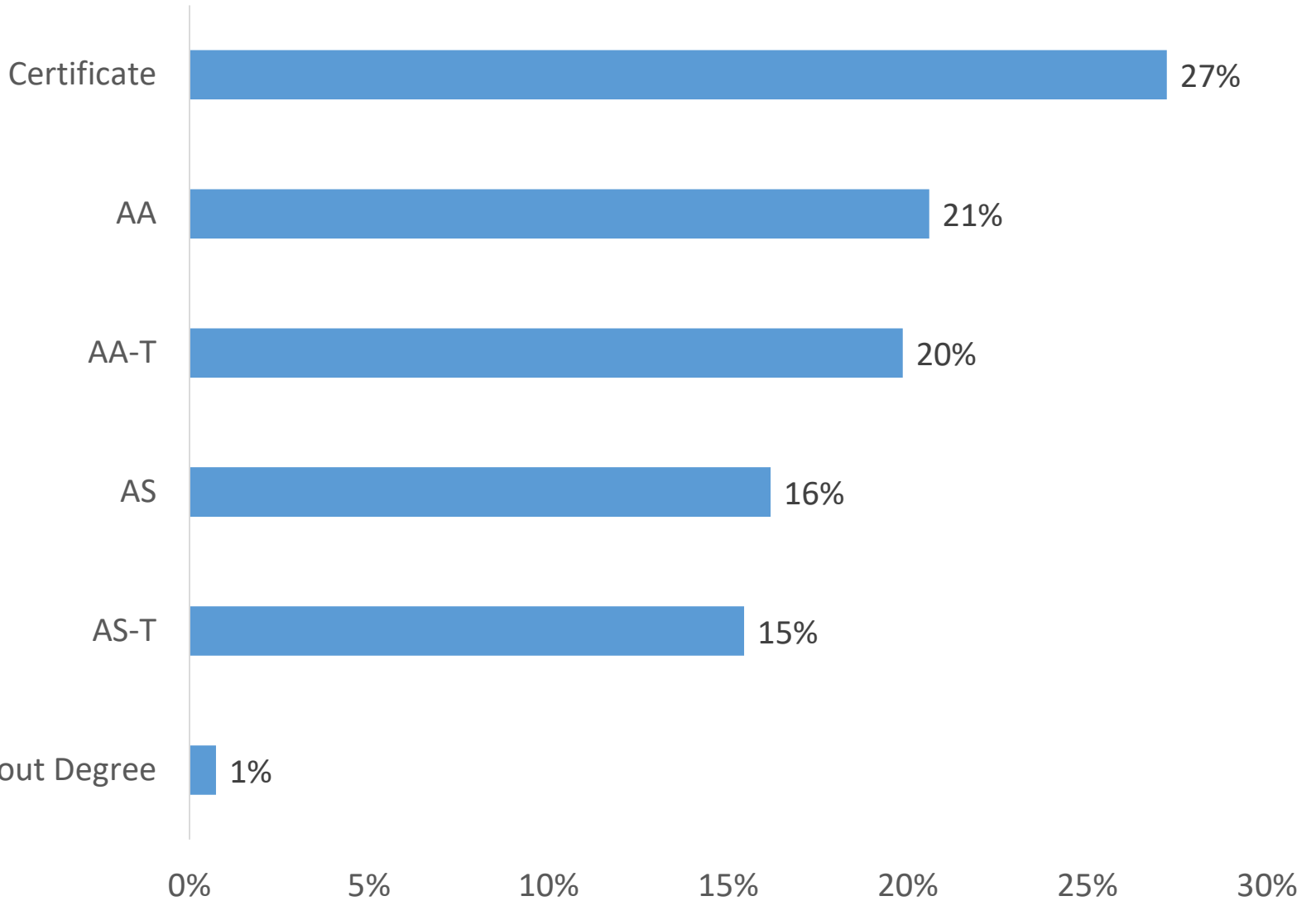
## All enrolled in 2021-2022

Female	59.1%
Male	38.2%
Prefer not to say	2.7%

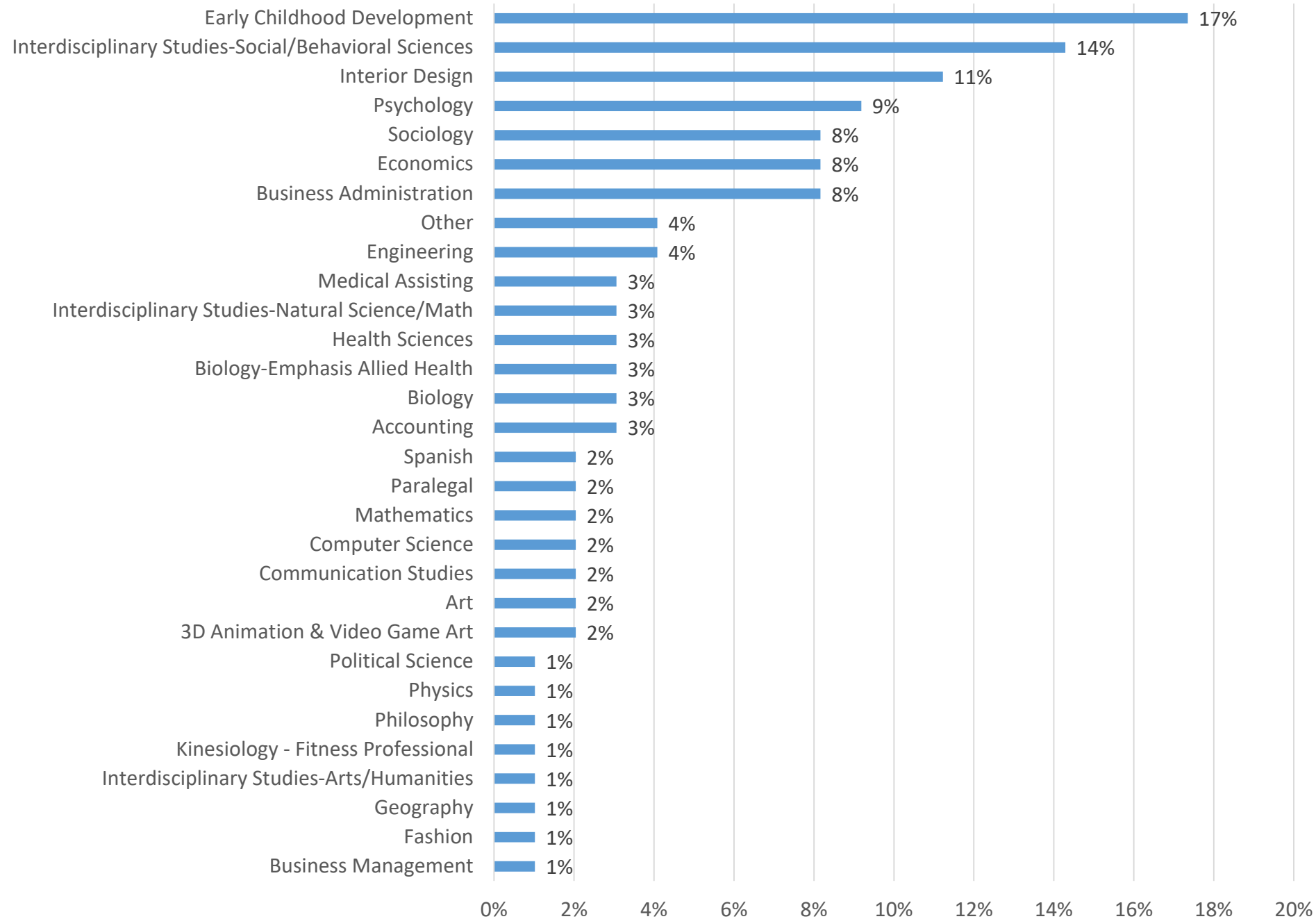
## Age of Respondents at Graduation



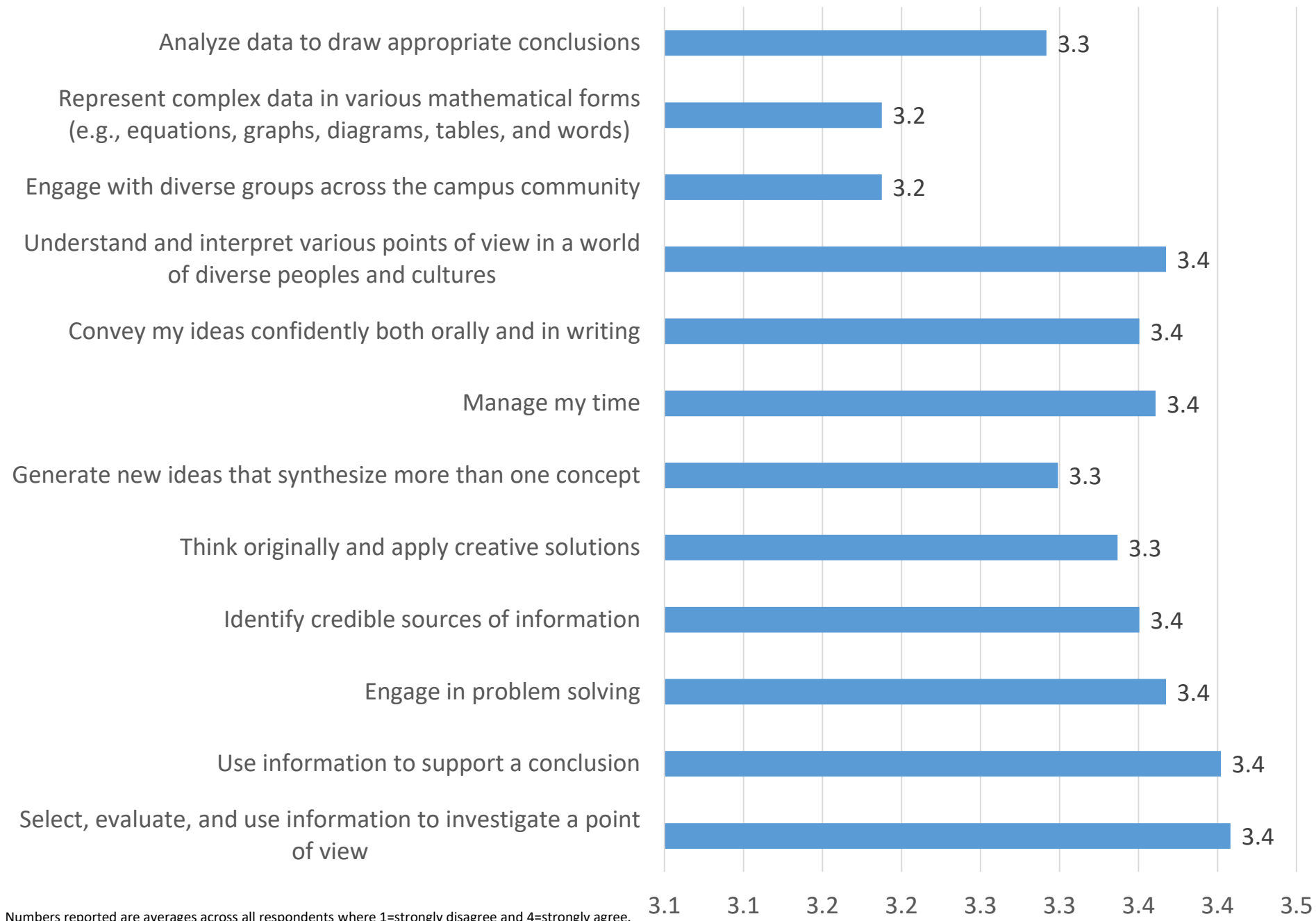
## Types of Degrees/Certificates Earned



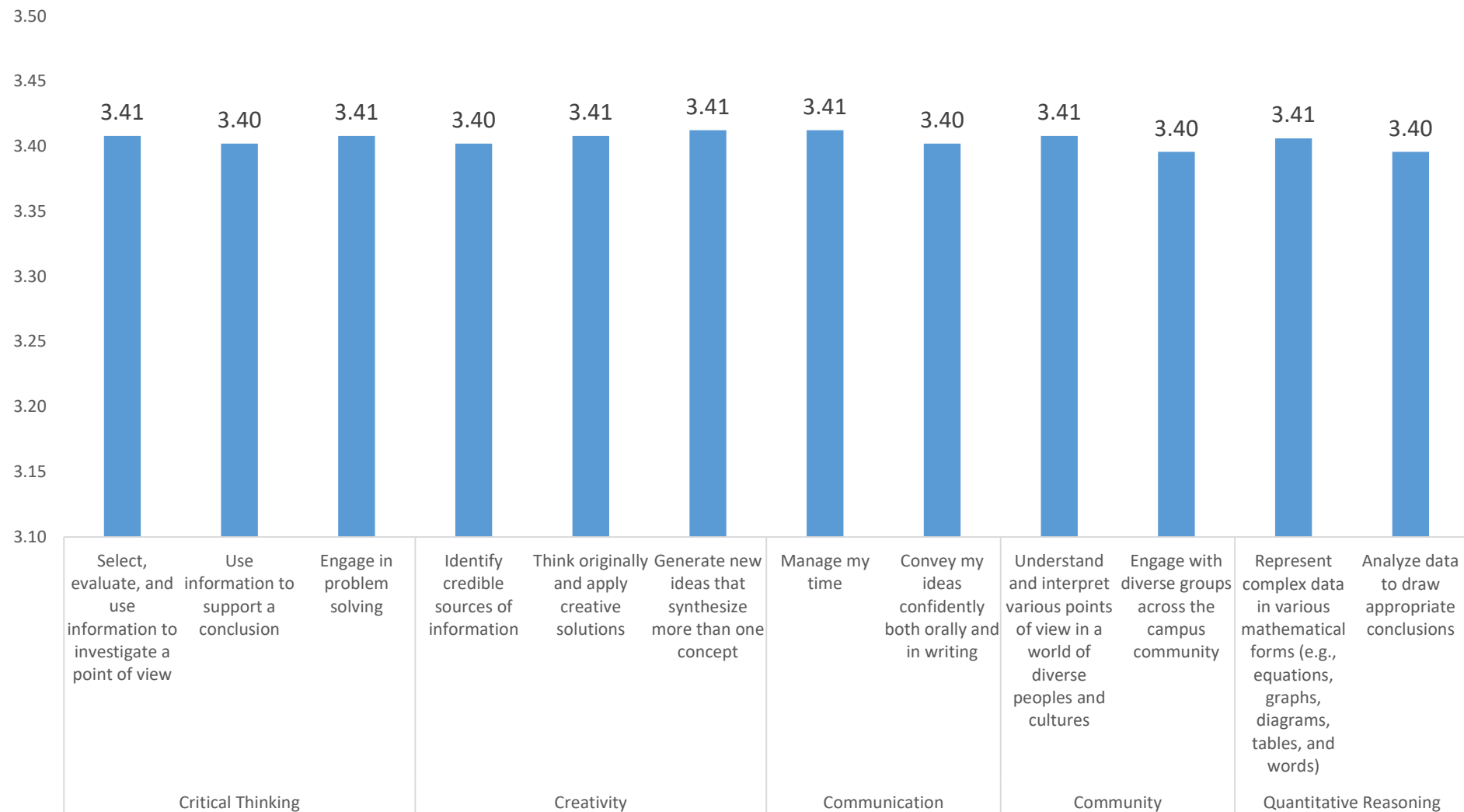
## I am earning a Degree or Certificate in:



## During my time at Cañada College, I have improved my ability to effectively:



## Average Ranking by ILO Category: 1=Strongly Disagree; 4=Strongly Agree





# Disproportionality

The only student sub-population to differ substantially in their responses to these questions were 41-50 year old students.

They agreed to a lesser degree with this item:

- Engage with diverse groups across the campus community

On average, they were split between agreement and disagreement that during their time at Cañada College, they improved their ability to Engage with diverse groups across the campus community.

## OPEN RESPONSES:

Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

Q11 - Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

**Please describe any obstacles you experienced while working towards your educational goals at Cañada College.**

My degree too really long, I'm not sure why because I would take 12+ credits every semester.

I experienced two with one professor who accused me of plagiarism of a whole essay. She revised my essay again and noticed she made a mistake so she gave me credit for the assignment. However, she never apologized to me. Another professor, she was not flexible and caring for her students to pass the class. Which caused me to have to retake the course as I would have graduated Fall 2021.

Language barrier was an obstacle that I overcome. Some professor would not be willing to help or extent time to finalize homework. I was on CWA program which I am so thank for it. But some professors will be very mean graders toward CWA programs students.

Math class was and still is my obstacle because I haven't been able to over come it by passing it and allowing me to move forward.

Through Cañada college i could get a big experience and i could reach one of my goals which is the associated degree in engineering.

I had problems with my eye sight and had trouble passing stats. David the professor was very helpful, kind and considerate when meeting and assisting me with explanations in Math 190.

Not much just a bit of trouble with one of my Professor's.

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My grammar writing

Dealing with Covid similar to everyone else, I found it very hard doing classes all online and working full time. I want to be able to work part time once I transfer to San Jose state so that I may focus more on my education.

I had to overcome a lot of personal experiences. My mental health is not the best, but being a student at Cañada College gave me a sense of purpose. The will to overcome anything.

Experienced one of life time threats, one of family members passed, during the school final exam in spring 2020

(Although it was a problem the whole world was facing) It was pretty hard having classes online. I learn best when I'm on campus and have face-to-face interactions with professors and classmates. Other than that, I didn't really have many obstacles since I always had help from everyone around me.

My only obstacle was that I don't drive so it was hard to get to my classes by myself so I depended on other people but I discovered online classes so I started online classes and I finished my last class in 12/2021.

None

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The interior design program is very project- based and I missed the lab portions of classes these past 2 years with zoom protocols in place. It is a challenging program to complete at home without in person interactions. That said the online learning opportunities enabled me to complete the program after many years away without a 2-3 hour round trip commute.

The pandemic was a big problem for my learning at Cañada college.

Not enough fine art & art history classes/professors.

It was a struggle working full time while attending school, making time for homework, and having time & energy to give to loved ones. It's always a task to be disciplined and focused on your goals but it must be done. And It can be done.

Pandemic ,Time management between work ,school and family

covid and not knowing what i wanted for my future

Language barrier

It was somewhat difficult to have enough time to do my homework and work full time.

Teachers often included politics into their subjects and that really wasn't necessary. Keep that out of your teaching. I have been feeling like my opinions didn't matter because I thought differently

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My mom passed and we moved from RWC to Boulder Creek right before the pandemic started.

I think that covid was a big obstavles,

COVID made it difficult, but thats about it.

The obvious one is the lack of connection with my fellow students during Covid. The other one is my work I have done I would like to be graded more thoughtfully. It is with these grades and constructive criticism that I get better.

Obstacles I faced while my time here at Cañada College were a global pandemic, loss of family member(s), my son getting diagnosed with Autism, and my mental health.

The obstacles that i faced would be financial support, even though the counselors were very supportive on helping me out, it still was very complicated to manage financial support and not knowing the reason why i was paying more for other classes. I do understand each class is different on price, i would just like t know what my financial aid would cover and why it would only cover some costs

I would say the obstacle for myself was getting used to an online schooling system. I have been out of school for many years and haven't had a ton of experience using a computer for school. I believe I would have received a 4.0 if the first semester of my medical assisting class, had I been more experienced on a computer.

Q11 - Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

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Being sick after donate one of my kidneys. I couldn't attend to college for one semester

My greater challenge was to be working full time while taking classes.

'- Being able to catch up on my classes

I didn't really experience any problems while pursuing my education at Canada College.

Challenges in turning in assignments by the due date due to work demands

Other than online learning. I had a great time working in person towards my goal.

I work full time so I could only take one class each semester. I also had to stop intermittently due to medical reasons but kept coming back to complete my degree.

Juggling work with school.

n/a

I had to work most of the years full time and many times I almost gave up!

No obstacles

I feel like some Professors should have more empathy towards students with English as a second language.

Q11 - Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

**Please describe any obstacles you experienced while working towards your educational goals at Cañada College.**

The pandemic and the inability to access services since the campus reopened. I should have received one more degree but cannot take the last class because I am unvaccinated and it is only offered as an in-person or hybrid course.

lack of teachers using zoom and holding an appropriate amount of office hours. lack of access to campus.

Initially negotiating the Canvas system

Time. It was hard to make time to do all the homework while working full time and having 2 young children.

I feel like I did not having manual obstacles.

I think Canada college have more classes options than other colleges in district

Only job related obstacles because during the Covid19 pandemic we have been short of staff, therefore working more hours exposing ourselves.

Working and going to school. I am sure I'm not alone, but I had to find jobs to work around my school schedule. Before I would make school work around my work schedule.



Q11 - Please describe any obstacles you experienced while working towards your educational goals at Cañada College.

**Please describe any obstacles you experienced while working towards your educational goals at Cañada College.**

No obstacles for me. My time at Canada was completely enjoyable ... from the campus, to the professors, to the classmates, and even to the homework!

Not having the class I needed at the Cañada Campus

Lack of tutors available to suit my full time work schedule.

Having to manage my workload at school all while having a full time job.

Time management with classes being a parent.

## OPEN RESPONSES:

Please describe one learning experience you had at Cañada College that has helped shape who you are.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

Please describe one learning experience you had at Cañada College that has helped shape who you are.

The library was a peaceful place to study

I would say the workshops that EOPS and PROMISE offers.

Joining ESO, CWA was one of the best decision because the team was very kind, informative and helpful and help me keep moving forward toward my goals no matter how long it will take me.  
Now looking forward joining San Mateo college Nursing program

The promise community really held my my hand through everything and pushed me and lead me to my goal.

Time management is the experience that i got from Cañada college which i still use it in this time.

Meeting with the SparkPoint team help me to see that others care!! Yesenia and Adolfo has been very helpful to me.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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I've had many learning experiences, but one that sticks out is when I met a group of friends while there was a robotics meeting outside. They were kind and funny, I haven't socialized in a long time so my sister took over but it was fun to have someone to talk to.

The help from my professors, instructors, classmates, counselors, and the rest of the team. I know that I have a lot help with the programs offered from Canada

The encouragement I received from my counselor at CWA program helped me stay at Canada college when I wanted to quit at the very beginning. I wouldn't be where I am today without her support. She doesn't work here any more so I don't even remember her name.

I learned how to successfully be a black student engineer in a subject that does not represent me as much as it should.

My Philosophy courses have provided deep insight into the workings of life. It's helped me come to terms with a lot of issues I've had. Nothing I've ever experienced has made me feel more valid and worthy.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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I have finished all interior design courses with top grades and learned four computer software tools used in the interior design at Canada College. I've been worked as a kitchen, bath and interior designer at homedepot inc, since the middle of my interior design education program.

My experience at Cañada has been one of the best ones I've had. Being able to be back after taking a very long break (4 years) is something that I really appreciate. The help I received from the programs such as EOPS, STEM Center, Learning Center, Sparkpoint, Financial Aid among others was incredible. Not to mention the help I received from my professors and friends. Basically from everyone.

Everything I've learned is thanks to Cañada. I have learned so much, which is something I will be applying when I transfer to a 4-year college. I have learned the necessary skills and knowledge and feel ready for what's next to come. One of the skills I value the most is the leaderships skills I've learned while being a president of a club, then being the vice-president of Student Senate.

I will forever be grateful with Cañada for all the support and help I've received throughout my years here. Being able to say that I've graduated from Cañada is something I had always fought for and dreamed. This is not the end of my journey, I'm really excited for the next chapter of my life, but none of this would have happened if I had not decided to come to Cañada. It's the best choice I could have taken.

I'm going to miss being there!

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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I think Canada and community colleges in general create a more nurturing and supportive environment for design and creative endeavors. I've been in other university programs that are cutthroat and discouraging in a very subjective field. Canada engages and encourages creatives to express themselves and their ideas freely. I've learned digital programs and hand-drawing/art skills that allow me to succinctly and meaningfully convey my design ideas. The nurturing environment helps tremendously.

Being able to rely on classmates and receive aid from my professors in order to get through a difficult class.

learning center is a great place for me beside the instructor

The support of the CWA program

joining puente and learning different perspectives of the world

After one year of attending Cañada, I was invited to give a small speech at a community library. I used the essay structure learned at college and at the end of my speech I was congratulated for the quality of it.

The discipline and responsibility of fulfilling my duties as a student has helped me to be who I am.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

**Please describe one learning experience you had at Cañada College that has helped shape who you are.**

Understanding that we're all here to learn and grow from each other

I think being in a Community college where you feel that you connected with everyone.

Having to teach myself a lot of material and do fully asynchronous courses definitely shaped me as a person.

I learned how to describe myself and show my talents with my professors' and classmates' support and how to improve them.

Actually the biggest one was being the president of my club. It was very impactful and help me to become a better professional and caring person.

Becoming a better me, doesn't mean overloading myself. It means doing one thing at a time, but doing it right.

A learning experience that has helped me out was having the financial advisor, wow! Yesenia helped me out, she not only gave me great advise but also showed so much interest and care in to me. She genuinely care for my well being and wanted the best for me financially.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

**Please describe one learning experience you had at Cañada College that has helped shape who you are.**

Meeting and working a diverse group of students on group projects.

Being focused in my goals

One of my first English classes was the foundation in my writing. I had a great experience taking that class that it didn't count as one of the classes to graduate but it helped me achieve my goals in college.

'-i received a lot of help because of this school which is why I am thankful

One learning experience I had while at Canada College was learning to manage my time better and also was able to meet new people and work on group projects with my peers which was very engaging.

Classes content include e issues.



Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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To be able to answer my own questions if possible through the web.

All the professors are incredible. They are very willing to work with my schedule and very helpful when I felt lost at times. I appreciate the consideration as full time working and being an evening students get.

BTO and Trio provided me with a mentor's that helped me understand how to prioritize and organize homework. The time management and study skills workshops are the reasons why I was able to complete each class.

n/a

A learning experience that shaped who I am today is the importance to respect diversity. This happen When I took my first class in ECE that call Teaching in a Diverse Society.

My learning experiance have been excellent! I'm so grateful with Canada College.

I had so many. One of my professors changed my life.

It has been an interesting experience having attended previously as a fully-abled student and then returning as a student with disabilities. The DRC has been a godsend as far as helping me navigate that and has taught me a lot about enabling others in my chosen profession. I will take that knowledge with me and it will allow me to more positively impact the lives of others.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

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learned how to find tutors outside of Canada College to teach me the material when the professors were abject failures. I learned to depend on myself only.

The infinite patience of Professor Torres , shaped my thinking

My counselor is amazing and I can always reach out to him when I need to.

I think one learning experience that I had at Cañada that helped shape who I am, I would say was learning how to work in groups.

Just do not give up

I am thankful to Cañada College for the opportunity given. I really appreciate the Working Adult Program staff.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

**Please describe one learning experience you had at Cañada College that has helped shape who you are.**

Internship opportunities, STEM center has had a lot of resources for me. The master list of internships. Also Sharon Quach helping me with my resume giving me tons of advice I will be using in the future. All the professors being helpful and actually wanting to teach and make sure their students succeed for the future.

While my Father was sick in the hospital for a couple months and then eventually passed away during my 4th semester, I had the best professor named Christina Shih, who helped encourage me with her positive and empathetic attitude while I was going through the toughest time in my life. She made me feel like I had a BFF by my side, by the way she kept checking up on me, and giving me the thumbs up whenever I needed encouragement. I take that with me wherever I go - to always try to be empathetic towards others because you don't know what they're going through.

There are many, however one of the experiences that stand out was learning that I do not necessarily have to know a concept well in class to support my peers. I can make a difference in someone's day by providing information about the campus or simply asking how they are. Something Cañada offered me was kindness and support and I want to carry that with me wherever I go.

Q12 - Please describe one learning experience you had at Cañada College that has helped shape who you are.

**Please describe one learning experience you had at Cañada College that has helped shape who you are.**

Before covid, I was able to stop at the learning center and work on my assignments, use the computer, printer, and office supplies. That helped me a lot to stay on track.

All of them. Without Canada college I wouldn't be going for my dreams.