

Student Satisfaction Survey April 2014

Cañada College Student Satisfaction Survey 2014 (N=1131)

1. Cañada College is supportive of all students--regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexual orientation. 1131

Answer Options	Response Percent	Response Count	
Strongly Disagree	3.3%	37	
Disagree	1.7%	19	
Agree	33.7%	378	
Strongly Agree	61.3%	687	95.0%
<i>answered question</i>		1121	
<i>skipped question</i>		10	1%

2. Cañada College environment can generally be characterized as one of mutual respect between students and faculty.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.8%	31	
Disagree	2.8%	31	
Agree	45.9%	514	
Strongly Agree	48.6%	544	94.5%
<i>answered question</i>		1120	
<i>skipped question</i>		11	1%

3. Cañada College provides an environment that encourages personal growth.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.8%	31	
Disagree	2.8%	31	
Agree	43.6%	487	
Strongly Agree	50.8%	567	94.4%
<i>answered question</i>		1116	
<i>skipped question</i>		15	1%

4. I find the college website easy to navigate.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.2%	24	
Disagree	9.6%	107	
Agree	51.9%	579	
Strongly Agree	36.3%	405	88.2%
<i>answered question</i>		1115	
<i>skipped question</i>		16	1%

5. I am able to get the classes I want most of the time.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.4%	27	
Disagree	9.2%	103	
Agree	49.0%	549	
Strongly Agree	39.4%	441	88.4%
<i>answered question</i>		1120	
<i>skipped question</i>		11	1%

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6. I feel safe on campus.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	2.1%	23	
Disagree	1.3%	15	
Agree	42.1%	471	
Strongly Agree	54.6%	611	96.7%
		answered question	1120
		skipped question	11 1%

7. Classrooms are clean, neat, and conducive to learning.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	2.4%	27	
Disagree	4.1%	46	
Agree	48.9%	549	
Strongly Agree	44.6%	501	93.5%
		answered question	1123
		skipped question	8 1%

8. In my classes, faculty effectively handle rudeness or inappropriate student behavior in educational settings.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	2.9%	31	
Disagree	6.7%	72	
Agree	56.7%	610	
Strongly Agree	33.7%	362	90.4%
		answered question	1075
		skipped question	56 5%

9. If I have questions about course assignments or readings, I feel comfortable approaching my instructor to ask questions.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	2.4%	26	
Disagree	4.4%	48	
Agree	43.0%	467	
Strongly Agree	50.2%	545	93.2%
		answered question	1086
		skipped question	45 4%

10. I know which courses I need to graduate or transfer.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	2.5%	27	
Disagree	9.2%	100	
Agree	48.8%	529	
Strongly Agree	39.4%	427	88.2%
		answered question	1083
		skipped question	48 4%

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11. I am notified early if I am doing poorly in class.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	6.5%	68	
Disagree	21.3%	224	
Agree	49.0%	514	
Strongly Agree	23.2%	244	72.2%
		answered question	1050
		skipped question	81 7%

12. My counselor is approachable.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	2.7%	28	
Disagree	7.4%	78	
Agree	50.6%	533	
Strongly Agree	39.3%	414	89.9%
		answered question	1053
		skipped question	78 7%

13. My counselor is knowledgeable about program requirements.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	2.7%	29	
Disagree	7.7%	81	
Agree	51.9%	548	
Strongly Agree	37.7%	398	89.6%
		answered question	1056
		skipped question	75 7%

14. Cañada College offers career and technical program education leading to employment.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	17	
Disagree	5.7%	60	
Agree	60.2%	633	
Strongly Agree	32.4%	341	92.6%
		answered question	1051
		skipped question	80 7%

15. Cañada College does a good job of preparing students for transfer or to enter the workforce.			
Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	17	
Disagree	5.8%	61	
Agree	58.9%	621	
Strongly Agree	33.7%	355	92.6%
		answered question	1054
		skipped question	77 7%

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16. Overall, the grading practices (exams, quizzes, papers, etc.) used to evaluate my work are fair.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.7%	18	
Disagree	6.1%	66	
Agree	56.2%	605	
Strongly Agree	36.0%	387	92.2%
<i>answered question</i>		1076	
<i>skipped question</i>		55	5%

17. Overall, the quality of teaching in my classes is excellent.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.3%	25	
Disagree	6.4%	69	
Agree	49.5%	537	
Strongly Agree	41.8%	454	91.3%
<i>answered question</i>		1085	
<i>skipped question</i>		46	4%

18. The staff in admissions and registration are informed and helpful.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.2%	23	
Disagree	2.6%	27	
Agree	53.9%	560	
Strongly Agree	41.2%	428	95.1%
<i>answered question</i>		1038	
<i>skipped question</i>		93	8%

19. The staff in student support services are informed and helpful.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.2%	12	
Disagree	3.4%	35	
Agree	56.1%	579	
Strongly Agree	39.3%	406	95.4%
<i>answered question</i>		1032	
<i>skipped question</i>		99	9%

20. Information about financial aid and scholarships is readily available.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.2%	23	
Disagree	8.2%	84	
Agree	51.3%	526	
Strongly Agree	38.2%	392	89.5%
<i>answered question</i>		1025	
<i>skipped question</i>		106	9%

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21. If I have a problem with my classes, I know where I can get help on campus.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.8%	19	
Disagree	12.9%	135	
Agree	47.9%	500	
Strongly Agree	37.3%	389	85.2%
		answered question	1043
		skipped question	88 8%

22. I am aware of the consequences for unethical behavior (cheating, academic dishonesty, plagiarism, etc.).

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.4%	15	
Disagree	1.5%	16	
Agree	38.1%	400	
Strongly Agree	59.0%	619	97.1%
		answered question	1050
		skipped question	81 7%

23. Lab equipment is sufficiently up to date.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.8%	18	
Disagree	5.9%	60	
Agree	60.7%	612	
Strongly Agree	31.6%	319	92.3%
		answered question	1009
		skipped question	122 11%

24. Computer equipment is sufficiently up to date.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	16	
Disagree	5.7%	59	
Agree	56.7%	585	
Strongly Agree	36.0%	371	92.7%
		answered question	1031
		skipped question	100 9%

25. The library has an adequate collection (books, periodicals, and online resources) for student research.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.7%	17	
Disagree	3.0%	31	
Agree	54.0%	552	
Strongly Agree	41.3%	423	95.3%
		answered question	1023
		skipped question	108 10%

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26. The library and the learning center maintain sufficient operating hours for student access.

Answer Options	Response Percent	Response Count	
Strongly Disagree	3.3%	35	
Disagree	7.8%	82	
Agree	40.5%	424	
Strongly Agree	43.1%	452	83.6%
Not applicable	5.2%	55	
<i>answered question</i>		1048	
<i>skipped question</i>		83	7%

27. Would you recommend Cañada College to a family member or friend?

Answer Options	Response Percent	Response Count	
Yes	97.2%	1023	
No	2.8%	29	
Please explain:		431	
<i>answered question</i>		1052	
<i>skipped question</i>		79	7%

28. Overall, how would you rate your educational experience at Cañada College?

Answer Options	Response Percent	Response Count	
Grade A	54.0%	568	Grade A & 93.1%
Grade B	39.1%	411	
Grade C	5.8%	61	
Grade D	0.7%	7	
Grade F	0.5%	5	
Please explain		351	
<i>answered question</i>		1052	
<i>skipped question</i>		79	7%

29. If I were starting over, I would attend Cañada College.

Answer Options	Response Percent	Response Count	
Yes	92.4%	970	
No	7.6%	80	
Please explain		339	
<i>answered question</i>		1050	
<i>skipped question</i>		81	7%

30. Through my educational experience at Cañada College, I can apply theories or concepts to solving practical problems.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	15	
Disagree	3.4%	33	
Agree	63.3%	610	
Strongly Agree	31.7%	305	95.0%
<i>answered question</i>		963	
<i>skipped question</i>		168	15%

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31. Through my educational experience at Cañada College, I can analyze the basic elements of an argument, idea, or theory.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.0%	19	
Disagree	4.2%	40	
Agree	61.5%	586	
Strongly Agree	32.3%	308	93.8%
<i>answered question</i>		953	
<i>skipped question</i>		178	16%

32. Through my educational experience at Cañada College, I can select, evaluate, and use information to support a conclusion.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.5%	14	
Disagree	2.5%	24	
Agree	59.7%	571	
Strongly Agree	36.3%	347	96.0%
<i>answered question</i>		956	
<i>skipped question</i>		175	15%

33. Through my educational experience at Cañada College, I can draw from a variety of sources and inspirations to create unique, imaginative or innovative ideas or works.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.8%	17	
Disagree	6.3%	60	
Agree	59.7%	571	
Strongly Agree	32.3%	309	92.0%
<i>answered question</i>		957	
<i>skipped question</i>		174	15%

34. Through my educational experience at Cañada College, I can identify and evaluate multiple approaches to solving problems.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	15	
Disagree	4.1%	39	
Agree	60.4%	573	
Strongly Agree	33.9%	321	94.3%
<i>answered question</i>		948	
<i>skipped question</i>		183	16%

35. Through my educational experience at Cañada College, I can apply the knowledge or skills that I acquired in one discipline to work that I do in another discipline.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	15	
Disagree	3.1%	29	
Agree	59.5%	563	
Strongly Agree	35.9%	340	95.4%
<i>answered question</i>		947	
<i>skipped question</i>		184	16%

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36. Through my educational experience at Cañada College, I can speak clearly and effectively to convey an idea or set of facts.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	15	
Disagree	5.3%	51	
Agree	60.0%	574	
Strongly Agree	33.1%	316	93.1%
		answered question	956
		skipped question	175 15%

37. Through my educational experience at Cañada College, I can write clearly and effectively to convey an idea or set of facts.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.4%	13	
Disagree	4.5%	43	
Agree	58.1%	552	
Strongly Agree	36.0%	342	94.1%
		answered question	950
		skipped question	181 16%

38. Through my educational experience at Cañada College, I can find and evaluate sources of information and cite sources appropriately according to institutional and

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	15	
Disagree	4.3%	40	
Agree	58.6%	551	
Strongly Agree	35.6%	335	94.2%
		answered question	941
		skipped question	190 17%

39. Through my educational experience at Cañada College, I can integrate ideas or information from a variety of sources into a document or report.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	15	
Disagree	3.6%	34	
Agree	59.2%	562	
Strongly Agree	35.7%	339	94.9%
		answered question	950
		skipped question	181 16%

40. Through my educational experience at Cañada College, I can understand the perspective of people who hold religious beliefs, political opinions, or personal values

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.9%	18	
Disagree	4.7%	44	
Agree	51.0%	480	
Strongly Agree	42.5%	400	93.5%
		answered question	942
		skipped question	189 17%

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41. Through my educational experience at Cañada College, I can understand the perspective of people who hold religious beliefs, political opinions, or personal values

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.0%	19	
Disagree	4.1%	39	
Agree	51.5%	487	
Strongly Agree	42.4%	401	93.9%
<i>answered question</i>		946	
<i>skipped question</i>		185	16%

42. Through my educational experience at Cañada College, I can work effectively with diverse groups of people to accomplish a task or solve a problem.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.6%	15	
Disagree	3.1%	29	
Agree	53.6%	509	
Strongly Agree	41.7%	396	95.3%
<i>answered question</i>		949	
<i>skipped question</i>		182	16%

43. Through my educational experience at Cañada College, I can identify the contributions of people from of a different economic, social, racial or ethnic background

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.7%	16	
Disagree	3.3%	32	
Agree	53.3%	510	
Strongly Agree	41.7%	399	95.0%
<i>answered question</i>		957	
<i>skipped question</i>		174	15%

44. Through my educational experience at Cañada College, I can use equations to analyze and solve problems.

Answer Options	Response Percent	Response Count	
Strongly Disagree	2.5%	23	
Disagree	7.3%	68	
Agree	57.9%	540	
Strongly Agree	32.4%	302	90.3%
<i>answered question</i>		933	
<i>skipped question</i>		198	18%

45. Through my educational experience at Cañada College, I can make judgments and draw conclusions from data presented in graphs, tables, or diagrams.

Answer Options	Response Percent	Response Count	
Strongly Disagree	1.9%	18	
Disagree	7.3%	69	
Agree	56.4%	531	
Strongly Agree	34.4%	324	90.8%
<i>answered question</i>		942	
<i>skipped question</i>		189	17%

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46. Through my educational experience at Cañada College, I can critically analyze whether data, presented in graphs, tables or diagrams, support appropriate conclusions.

Answer Options	Response Percent	Response Count
Strongly Disagree	2.1%	20
Disagree	7.1%	67
Agree	57.8%	543
Strongly Agree	33.0%	310
<i>answered question</i>		940
<i>skipped question</i>		191

90.8%

17%

47. During the Spring 2014 term, how many units were you enrolled in?

Answer Options	Response Percent	Response Count
0.5 to 6 units	34.8%	334
6+ units to 12 units	36.7%	352
12+ units	28.5%	273
<i>answered question</i>		959
<i>skipped question</i>		172

48. Which types of classes do you most frequently enroll at Cañada College? (check all that apply)

Answer Options	Response Percent	Response Count
Day	49.2%	470
Evening	26.0%	248
Mix of both Day and Evening	28.7%	274
Online	21.9%	209
<i>answered question</i>		955
<i>skipped question</i>		176

49. Are there any classes you want or need to take that you haven't been able to enroll in? If so, please tell us which ones.

Answer Options	Response Count
	370
<i>answered question</i>	370
<i>skipped question</i>	761

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50. My age is:

Answer Options	Response Percent	Response Count
Younger than 18 years old	2.8%	27
18-19	12.7%	121
20-22	20.3%	193
23-25	13.2%	126
26-30	14.1%	134
31-35	9.9%	94
36-40	6.6%	63
41-50	11.8%	112
51-60	7.0%	67
60+	1.7%	16
<i>answered question</i>		953
<i>skipped question</i>		178

51. My gender is:

Answer Options	Response Percent	Response Count
Male	28.8%	272
Female	71.1%	671
Other	0.1%	1
<i>answered question</i>		944
<i>skipped question</i>		187

52. My Ethnicity is:

Answer Options	Response Percent	Response Count
Asian	14.4%	134
Black	4.8%	45
Hispanic	39.8%	371
White	30.8%	287
Other	10.3%	96
<i>answered question</i>		933
<i>skipped question</i>		198

53. Work:

Answer Options	Response Percent	Response Count
Full time student	38.7%	369
Unemployed	10.6%	101
Unemployed and looking for work	9.0%	86
Retired	1.3%	12
Working fewer than 10 hours per week	8.6%	82
Working 10-20 hours per week	18.9%	180
Working 21-40 hours per week	26.0%	248
Working more than 40 hours per week	12.6%	120
<i>answered question</i>		953
<i>skipped question</i>		178

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54. Educational goal: (Check all that apply)

Answer Options	Response Percent	Response Count
Pursue personal enrichment	34.5%	329
Improve personal well-being	26.4%	252
Improve a new job skill	24.6%	234
Improve my employability	29.1%	277
Transfer to a 4-year college or university	62.6%	597
Earn an AA or AS degree	48.4%	461
Earn a certificate	22.7%	216
Fill a gap in my program at another college or university	6.7%	64
Still deciding	5.7%	54
<i>answered question</i>		953
<i>skipped question</i>		178

55. Have you applied for graduation and/or transfer?

Answer Options	Response Percent	Response Count
Yes	25.8%	244
No	74.2%	703
<i>answered question</i>		947
<i>skipped question</i>		184

56. In what time frame would you prefer to take classes? (Check all that apply.)

Answer Options	Response Percent	Response Count
16 week semester	78.9%	748
6-8 week intensive sessions	36.9%	350
Weekend classes	18.7%	177
Online	32.3%	306
<i>answered question</i>		948
<i>skipped question</i>		183

57. If the College were to offer a structured package of courses in which you are guaranteed a seat and completion of your degree within two to three years, would you

Answer Options	Response Percent	Response Count
Yes	87.9%	820
No	12.1%	113
Please explain		285
<i>answered question</i>		933
<i>skipped question</i>		198

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58. Why did you choose to enroll at Cañada College? (Check all that apply)

Answer Options	Response Percent	Response Count
Academic reputation	27.4%	261
Recommendation of high school counselor or teacher	13.4%	128
Recommendation of family members or friends	31.1%	297
Live close by	56.4%	538
Affordable cost	56.2%	536
Offers the courses I wanted	59.0%	563
Complete my lower division courses here and then	39.5%	377
Was unsure of my educational goals and wanted to	16.9%	161
<i>answered question</i>		954
<i>skipped question</i>		177

59. What courses and/or programs do you think we should offer that are not currently options? Are there courses/programs that we don't offer

Answer Options	Response Count
	444
<i>answered question</i>	444
<i>skipped question</i>	687

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60. Which of the following do you use to get information about Cañada College? (Check all that apply)

Answer Options	Response Percent	Response Count
WebSMART	93.9%	892
WebSCHEDULE	63.3%	601
Cañada College Printed Schedule of Classes and/or	57.5%	546
Cañada College Event Calendar	26.0%	247
Ask the Colt	1.1%	10
Social Media: Facebook, LinkedIn, Twitter,	10.0%	95
Rate My Professor	38.7%	368
Campus postings/marketing materials	20.4%	194
Bulletin board postings (posters/fliers)	16.5%	157
Electronic messaging on campus	19.8%	188
Brochures	15.5%	147
Student email communications from college	53.1%	504
College Center Counter (Student Ambassadors)	11.7%	111
Other (please specify)	4.5%	43
<i>answered question</i>		950
<i>skipped question</i>		181

61. In order to receive the \$100 gift certificate from the Bookstore, we will need your name and G#. The results of this survey will not be

Answer Options	Response Count
	889
<i>answered question</i>	889
<i>skipped question</i>	242