

Cañada College is surveying students on satisfaction and campus climate. This survey will be used for research purposes only. Your responses will remain anonymous and any data that is reported will be at the aggregate level (no individual data will be shared). If you do not know, please just simply leave the item blank. You may also choose not to answer any question; however, your feedback is very critical for the College's planning. Thank you for your time and feedback.

We will offer 3 \$100 gift certificates to college bookstores for students who complete the survey. Please make sure you provide your information at the end of the survey. If you have any questions, please contact Dr. Hsieh, Dean of Planning, Research, and Institutional Effectiveness at [hsiehc@smccd.edu](mailto:hsiehc@smccd.edu).

Environment/Culture

**1. Cañada College is supportive of all students--regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexual orientation.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**2. Cañada College environment can generally be characterized as one of mutual respect between students and faculty.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**3. Cañada College provides an environment that encourages personal growth.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**4. I find the college website easy to navigate.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**5. I am able to get the classes I want most of the time.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**6. I feel safe on campus.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**7. Classrooms are clean, neat, and conducive to learning.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

## Student Satisfaction Survey 2014

Academic Program/Instruction

**8. In my classes, faculty effectively handle rudeness or inappropriate student behavior in educational settings.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**9. If I have questions about course assignments or readings, I feel comfortable approaching my instructor to ask questions.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**10. I know which courses I need to graduate or transfer.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**11. I am notified early if I am doing poorly in class.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**12. My counselor is approachable.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**13. My counselor is knowledgeable about program requirements.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**14. Cañada College offers career and technical program education leading to employment.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**15. Cañada College does a good job of preparing students for transfer or to enter the workforce.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**16. Overall, the grading practices (exams, quizzes, papers, etc.) used to evaluate my work are fair.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**17. Overall, the quality of teaching in my classes is excellent.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

## Student Satisfaction Survey 2014

Student Support Services

**18. The staff in admissions and registration are informed and helpful.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**19. The staff in student support services are informed and helpful.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**20. Information about financial aid and scholarships is readily available.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**21. If I have a problem with my classes, I know where I can get help on campus.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**22. I am aware of the consequences for unethical behavior (cheating, academic dishonesty, plagiarism, etc.).**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**23. Lab equipment is sufficiently up to date.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**24. Computer equipment is sufficiently up to date.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**25. The library has an adequate collection (books, periodicals, and online resources) for student research.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**26. The library and the learning center maintain sufficient operating hours for student access.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Not applicable

## Student Satisfaction Survey 2014

Cañada College Overall

### 27. Would you recommend Cañada College to a family member or friend?

- Yes
- No

Please explain:

### 28. Overall, how would you rate your educational experience at Cañada College?

- Grade A
- Grade B
- Grade C
- Grade D
- Grade F

Please explain

### 29. If I were starting over, I would attend Cañada College.

- Yes
- No

Please explain

## Student Learning Outcomes

Critical Thinking: select, evaluate, and use information to investigate a point of view, support a conclusion, or engage in problem solving.

**30. Through my educational experience at Cañada College, I can apply theories or concepts to solving practical problems.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**31. Through my educational experience at Cañada College, I can analyze the basic elements of an argument, idea, or theory.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**32. Through my educational experience at Cañada College, I can select, evaluate, and use information to support a conclusion.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

Creativity: produce, combine, or synthesize ideas in creative ways within or across disciplines.

**33. Through my educational experience at Cañada College, I can draw from a variety of sources and inspirations to create unique, imaginative or innovative ideas or works.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree



**34. Through my educational experience at Cañada College, I can identify and evaluate multiple approaches to solving problems.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**35. Through my educational experience at Cañada College, I can apply the knowledge or skills that I acquired in one discipline to work that I do in another discipline.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

Communication: use language to effectively convey an idea or a set of facts, including the accurate use of source material and evidence according to institutional and discipline standards.

**36. Through my educational experience at Cañada College, I can speak clearly and effectively to convey an idea or set of facts.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**37. Through my educational experience at Cañada College, I can write clearly and effectively to convey an idea or set of facts.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**38. Through my educational experience at Cañada College, I can find and evaluate sources of information and cite sources appropriately according to institutional and discipline standards.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**39. Through my educational experience at Cañada College, I can integrate ideas or information from a variety of sources into a document or report.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

Community: understand and interpret various points of view that emerge from a diverse world of peoples and cultures.

**40. Through my educational experience at Cañada College, I can understand the perspective of people who hold religious beliefs, political opinions, or personal values that substantially differ from my own.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**41. Through my educational experience at Cañada College, I can understand the perspective of people who hold religious beliefs, political opinions, or personal values that substantially differ from my own.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**42. Through my educational experience at Cañada College, I can work effectively with diverse groups of people to accomplish a task or solve a problem.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**43. Through my educational experience at Cañada College, I can identify the contributions of people from of a different economic, social, racial or ethnic background than my own.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

Quantitative Reasoning: represent complex data in various mathematical forms (e.g., equations, graphs, diagrams, tables, and words) and analyze these data to draw appropriate conclusions.

**44. Through my educational experience at Cañada College, I can use equations to analyze and solve problems.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**45. Through my educational experience at Cañada College, I can make judgments and draw conclusions from data presented in graphs, tables, or diagrams.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

**46. Through my educational experience at Cañada College, I can critically analyze whether data, presented in graphs, tables or diagrams, support appropriate conclusions.**

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree

# Student Satisfaction Survey 2014

## Demographic Information

**47. During the Spring 2014 term, how many units were you enrolled in?**

- 0.5 to 6 units
- 6+ units to 12 units
- 12+ units

**48. Which types of classes do you most frequently enroll at Cañada College? (check all that apply)**

- Day
- Evening
- Mix of both Day and Evening
- Online

**49. Are there any classes you want or need to take that you haven't been able to enroll in? If so, please tell us which ones.**

**50. My age is:**

**51. My gender is:**

**52. My Ethnicity is:**

**53. Work:**

- Full time student
- Unemployed
- Unemployed and looking for work
- Retired
- Working fewer than 10 hours per week
- Working 10-20 hours per week
- Working 21-40 hours per week
- Working more than 40 hours per week

**54. Educational goal: (Check all that apply)**

- Pursue personal enrichment
- Improve personal well-being
- Improve a new job skill
- Improve my employability
- Transfer to a 4-year college or university
- Earn an AA or AS degree
- Earn a certificate
- Fill a gap in my program at another college or university
- Still deciding

**55. Have you applied for graduation and/or transfer?**

- Yes
- No

**56. In what time frame would you prefer to take classes? (Check all that apply.)**

- 16 week semester
- 6-8 week intensive sessions
- Weekend classes
- Online

**57. If the College were to offer a structured package of courses in which you are guaranteed a seat and completion of your degree within two to three years, would you enroll?**

- Yes
- No

Please explain

**58. Why did you choose to enroll at Cañada College? (Check all that apply)**

- Academic reputation
- Recommendation of high school counselor or teacher
- Recommendation of family members or friends
- Live close by
- Affordable cost
- Offers the courses I wanted
- Complete my lower division courses here and then transfer
- Was unsure of my educational goals and wanted to explore options

**59. What courses and/or programs do you think we should offer that are not currently options? Are there courses/programs that we don't offer that you think we should offer?**

**60. Which of the following do you use to get information about Cañada College? (Check all that apply)**

- WebSMART
- WebSCHEDULE
- Cañada College Printed Schedule of Classes and/or Catalog
- Cañada College Event Calendar
- Ask the Colt
- Social Media: Facebook, LinkedIn, Twitter,
- Rate My Professor
- Campus postings/marketing materials
- Bulletin board postings (posters/fliers)
- Electronic messaging on campus
- Brochures
- Student email communications from college
- College Center Counter (Student Ambassadors)
- Other (please specify)

**61. In order to receive the \$100 gift certificate from the Bookstore, we will need your name and G#. The results of this survey will not be connected to any individual (only summary data will be provided).**