## Student Services Comprehensive Program Review Peer Review Assessment & Feedback Form

Program Name:	Student Services Planning Council Peer Reviewers:

The purpose of this form is to provide feedback on the quality of the program review to the Program Review author(s)

Student Services Program Review		Performance Level		
	Commendations	Recommendations	Comments	ACCJC Exemplary Check
Overall Summary				
Please summarize your program's strengths, opportunities/challenges, and action plans.	Provides:  Summary of strengths Summary of challenges Summary of action plans Thorough summary	Information needed: Summary of strengths Summary of challenges Summary of action plans Thorough summary		
Program Context				
<ol> <li>Mission         How does your program align with the College and District mission?         SMCCD Mission Statement         Cañada College Mission, Vision, and Values     </li> </ol>	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed:  Evidence Analysis Impact on students Efforts to make changes		
2. <u>Program Description</u> Provide a brief description of your program, what does your program do and who does your program serve?	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed:  Evidence Analysis Impact on students Efforts to make changes		•

Page 1 of 5

As	sessing Program Impact on Diverse Student Populations	Commendations	Recommendations	Comments	
3.	How many students are served by your program?	Provides: Evidence Analysis	Information needed: Evidence Analysis		
		Impact on students  Efforts to make changes	Impact on students  Efforts to make changes		
4.	How does your program intentionally serve underrepresented, disproportionately impacted or racially minoritized students (ie. Black and/or Indigenous People of Color; Gay, Lesbian, Bisexual, Transgender Queer, Intersex, and Asexual; 1 <sup>st</sup> gen; Foster; Unhoused; Undocumented; Veteran; Low-income; or other disproportionately impacted student populations identified in our Student Equity data, etc.)? Support this with data.	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed:  Evidence  Analysis  Impact on students  Efforts to make changes		
5.	How has student access, retention, and completion changed over the course of this program review cycle?	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		
6.	How does your Student Services program deliver its services to ensure accessibility and effectiveness for all students? Please detail the range of delivery method offered (e.g., in-person, online, hybrid, evening, in the community, etc.).	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		
7.	What data and/or feedback do you use to evaluate the success of these delivery methods?	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		
8.	Provide examples of your on-campus and/or off-campus community partnerships and how they support student success.	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		
9.	How does your program support Cañada College as a Hispanic Serving Institution (HSI) and Asian American and Native American Pacific Islander-Serving Institutions (AANAPISI) designated institution? Please support your answer with qualitative or quantitate data and/or specific example.	Provides:  Evidence  Analysis  Impact on students  Efforts to make changes	Provides:  Evidence  Analysis  Impact on students  Efforts to make changes		

Page 2 of 5

Looking Back: Accomplishments and Challenges	Commendations	Recommendations	Comments	
10. Describe major accomplishments since the last program review cycle?	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed:  Evidence Analysis Impact on students Efforts to make changes		
11. How did your accomplishments help to close the opportunity gap for disproportionately impacted, underserved or racially minoritized students?	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		
12. Describe major challenges since the last program review cycle. Have these challenges contributed to the expansion of or continuation of equity gaps?	Provides:  Evidence  Analysis  Impact on students  Efforts to make changes	Information needed:  Evidence Analysis Impact on students Efforts to make changes		
Impact of Resource Allocations Process	Commendations	Recommendations	Comments	
13. Describe the impact to date of previously requested resources (staff, non-instructional assignment, equipment, facilities, research, funding) including both resource requests that were approved and not approved.	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		
14. How have these resources (or lack of resources) specifically disproportionately impacted students/clients?	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		

Page 3 of 5

SAOs and SLOs	Commendations	Recommendations	Comments	
15. State your Service Area Outcomes (SAOs) and/or Student Learning Outcomes (SLOs).	Provides: Evidence Analysis Impact on students Efforts to make changes	Information needed:  Evidence  Analysis  Impact on students  Efforts to make changes		
16. Describe how your program assessed your SAOs and/or SLOs.	Provides:  Evidence  Analysis  Impact on students  Efforts to make changes	Information needed:  Evidence  Analysis  Impact on students  Efforts to make changes		
17. What are some improvements that have been, or can be, implemented as a result of SAO/SLO Assessment? Please include meaningful action plans to improve student access and success	Provides:  Evidence  Analysis  Impact on students  Efforts to make changes	Information needed:  Evidence  Analysis Impact on students  Efforts to make changes		
18. Utilizing your data findings, how did your program's SAO/SLO assessment address equity and antiracism?	Provides:  Evidence  Analysis  Impact on students  Efforts to make changes	Information needed: Evidence Analysis Impact on students Efforts to make changes		•
Looking Ahead	Commendations	Recommendations	Comments	
19. State your SAOs and SLOs for the next review cycle.	Provides:  Evidence  Analysis Impact on students Efforts to make changes	Information needed:  Evidence Analysis Impact on students Efforts to make changes		
Program Improvement Initiatives	Commendations	Recommendations	Comments	
20. State your goals for the next 3 years.	Provides:  Evidence Analysis Impact on students Efforts to make changes	Information needed:  Evidence Analysis Impact on students Efforts to make changes		
21. What strategies would you use to address challenges that hinder the expansion or continuation of the equity gaps (from question 9)?	Provides:  Evidence Analysis Impact on students Efforts to make changes	Information needed:  Evidence Analysis Impact on students Efforts to make changes		

Page 4 of 5

22. What equity and antiracism lens, what changes will be implemented	Provides:	Information needed:	
to improve your program? What specific professional development	Evidence	☐ Evidence	
support do you foresee you will need in implementing these changes?	Analysis	☐ Analysis	
	Impact on students	☐ Impact on students	
	<ul><li>Efforts to make changes</li></ul>	☐ Efforts to make changes	
23. How did you address the opportunities for improvement that you	Provides:	Information needed:	
23. How did you address the opportunities for improvement that you identified throughout the prior sections of this Program Review?	Provides:  Evidence	Information needed:  Evidence	
	Evidence	Evidence	

**Overall Commendations:** 

**Overall Recommendations:** 

Revised 11/25/2025