

Student Services Planning Council



Minutes

Date: September 13, 2023
 Time: 2:00 - 4:00 pm
 Location: 3-104
 Zoom: <https://smccd.zoom.us/j/94809251078>

Item	Presenter	Time (minutes)
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I. Call to Order 2

Time Keeper –Juan Vera

Please call time (verbally, chat, or via zoom time app) at the intervals of 5 mins, 1 min, 30 seconds and time [Check out this video link on how to do timekeeper easily on Zoom!](#)

II. Roll Call 2

Quorum=13

Adolfo Leiva	(SparkPoint)
Bettina Lee	(Wellness Center)
Bob Haick	(Career Center)
Danielle Pelletier	(Faculty)
David Vera	(Financial Aid)
Gonzalo Arrizon	(COLTS-U Transfer Center)
Jinmei Lum	(Faculty)
Joshua Forman-Ortiz	(Classified Representative)
Jose Manzo	(IPC Representative)
Juan Vera	(Veterans Center)
Kathy Kohut	(International Student)
Katie Hasse	(Student Representative)
Krystal Martinez	(Classified Representative)
Lorraine Barrales-Ramirez	(EOPS, CARE, CalWORKs, FYSI)
Manuel A. Pérez	(VPSS)
Maria Huning	(TRIO)
Maria Lara	(Admission & Records)
Mary Ho	(Post-Secondary Success)
Max Hartman	(Counseling Dean)
Mayra Arellano	(Promise Scholars)
Nimsi Garcia	(Undocumented Community Center)
Olivia Cortez-Figueroa	(College Recruiter)
Sarah Cortez	(Welcome Center)
Vijeet Upadhyay	(Student Representative)
Wisse Bennani	(Enrollment Services Dean)
Vacant	(Student Life & Leadership)

Advisory

Karen Engel	(Dean of PRIE)
Adriana Lugo	(Learning Center)

Guests:

Megan Rodriguez Antone
 Ludmila Prisecar

Chantal Sosa
Liliana Garcia
Peter Tam
Michiko Kealoha
Jai Kumar

III. Adoption of the Agenda	VPSS	2
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Mary Ho motions to approve the agenda for September 13, 2023 (*when the special presentation speakers are available we'll rearrange the agenda*)
Lorraine Barrales Ramirez seconds the motion
Approved unanimously by all those in attendance

IV Approval of the Minutes	VPSS	2
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Olivia Cortez Figueroa motions to approve the minutes from August 23, 2023
Bob Haick seconds the motion
Approved by all those in attendance

V. Reports

a. "Why" We Do What We Do – 2.0	2
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To ground our meeting and remind us why we do antiracism and justice-centered work, an SSPC member shares their "Why" – an uplifting (or challenging) experience (small or big) working with Student Services that reminds them why they do this work.

David Vera "Student from my pilot program called Colt UP! Came out of his shell and is now working on campus. At first he was hesitant to come to campus and participate but now he's helping other students!"

b. Department Reports	All
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Thank you all for sharing your department reports in the chat.

Excited to share our **AANAPISI ARC** Peer Mentors. They have been helping to staff the Colts-U Transfer Center as well so come by and say hi to them.

Sierra Neuenfeldt

Thawanrat Cheevakasemkoon

Diana Castro

Chris Valdez

We are hosting an all-AANAPISI ARC peer mentor training for the 3 colleges & SFSU on Friday from 12pm-2pm at the Cultural Center.

See attachment for our ARC Map Your Pathway to SF State and share with your students.

Mary Ho

Cultural Center has hired their PSC and it just got board approved. We are so excited for everyone to meet Maggie De Paz. She will be on campus the first week of October. We are also in the middle of Cultural Center Ambassadors.

Michiko Kealoha

EOPS Update:

- We are still accepting applications for fall. Students can be reimbursed for books for up to \$450. All services are in addition to what is offered by the College.
- Replacement/Vacant EOPS/FYSI Retention Specialist temporary position has posted and will go through Dec 31. First review Sept 21. The permanent position will hopefully go out next

month.

<https://jobs.smccd.edu/postings/7420>

Lorraine Barrales Ramirez

Financial Aid Update: We are working closely with Outreach about our upcoming outreach events. We have also ordered English and Spanish Financial Aid brochures. We hope to continue to create bilingual material for perspective and continuing students.

David Vera

Outreach has been working with our high school counselors and community partners to schedule our Fall and Spring Information & application workshops, ambassador high school visits, as well as adding their College Nights our calendars. We have also been meeting with and connecting with our community partners to further plan collaborative events. Save the date for our High School Counselor/Community Partner Breakfast event on 11/8 (the planning for this is in full swing). Ambassadors have been helping in the Welcome Center, Admissions and attending multiple tabling events in the community as well as hosting tours as they are requested. Olivia Cortez Figueroa

Personal Counseling Center and Disability Resource Center are looking for an instructional aid and student ambassadors. Please spread the word!

Bettina Lee

The **Promise Scholars Program** shared about our program with the Fresno City College site visit team that came to spend an entire day to learn about our amazing program. The team from Fresno City College commented several times about how much we value our students and want what's best for them.

SparkPoint Updates

- 1) SAM Cards are being distributed this week and next week. We are awarding 417 students with monthly \$100 food cards for either on campus or off campus food.
- 2) Our Free Outdoor Food Distribution is also booming. We're serving nearly 250 families weekly on Tuesdays.
- 3) Our new and expanded Free Food Pantry is also serving nearly 300 families a week. Stop by and check us out in 5-222 if you haven't done so already!
- 4) SparkPoint is also supporting our students and community with financial coaching and literacy. We're expanding our Cañada Cash and basic needs.
- 5) Grab and Go refrigerators are also growing. We have one in B9, Floor 1 and one in B13, Floor 2.
- 6) Finally, our Student Snacks continue to be a huge hit....

Adolfo Leiva

TRIO Updates

TRIO Program is seeing lots of students with scheduled and drop-in appointments, workshops, and events. We recently had a very well attended workshop on 9/7 on Cultural Wealth and Cultural Capital. Students were able to attend in person, on zoom, and watch the recording of the event in case they missed the workshop. We are still offering hybrid workshops and events, save our Walk and Talks and campus tours. Please see attached flyers for more information about our current and upcoming offerings.

Maria Huning

Welcome Center is scheduling Transfer TAG and TAP appointments, with the deadline coming up soon. We also want to work with our Instructional side of the house to get current students a

scheduled counseling appointment and registered for their classes before Winter Break. We can make in person and zoom classroom visits. More information coming soon on that.

Sarah Cortez

VI. Standing Items

a. Planning and Budgeting Council

VPSS

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The Planning and Budgeting Council representative for SSPC is still open. Is there anyone interested in joining PBC on behalf of SSPC?

Maria Huning, who was our last representative, is now Co-Chairing Classified Senate so needs to leave this position but is happy to give you any information you need if you are interested.

There were four positions, each giving a 5 minute presentation, that were on the PBC agenda to bring forward and requesting to replace; Instructional Aide II in the Learning Center (replacement), SparkPoint Coordinator (replacement), Full-Time Psychology Faculty (replacement) and a Program Services Coordinator for the International Student Program (replacement).

The draft Educational Master Plan was brought forward for discussion. Please review the EMP draft and send any feedback to Manuel or via Debbie.

We had the Student Transportation Update given by VPA Prisecar, as well as, the Annual Expenses and Revenues for 2022-2023 year.

David Eck and Maria Huning brought forth information regarding the Participatory Governance Orientation and the Program Review Process and Timeline.

<https://canadacollege.edu/planningbudgetingcouncil/2023-24/pbc-agenda-sept-6-2023.pdf>

b. Vice President of Student Services (VPSS) Updates

VPSS

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Manuel will yield his time and give 5 minutes back to the agenda. Most of my highlights are embedded in the agenda.

c. Enrollment Services Committee Update (ESC)

Wissem Bennani

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ESC meets the 1st Friday of the month and our last meeting was Friday, September 1st.

SB 893, K-12 and Student Communication (Texting) will roll-off of Project Prioritization and Karrie will conduct the roadshows with college and chancellor's cabinet in the upcoming month.

[Dual Enrollment Auto Registration](#) improvements were discussed at the 8/18/23 K-12 meeting, drafted and sent to ITS for implementation prior to the Spring 2024 registration cycle. Registrars looked at the number of students in both populations (Homeschool and Under 13) and there's a larger number of homeschool students so that project will be prioritized first. Registrar's are reviewing the Homeschool write-up and have comments expected back by the 9/11/23 Registrar's meeting. K-12 will move down to the regular agenda starting with the October meeting.

1. Enrollment Services and the use of Queue Management

Cañada is requesting to use the Queue Management component of the SSL to track drop-in (and possibly) scheduled appointments. Will start with FA and A&R to track engagements and appointments. Wissem will connect with Registrars and FA Directors in the coming weeks to discuss.

d. Program Review Workgroup Updates

Wissem Bennani 5

No updates, program review group is not meeting regularly. Wissem recommends removing this item from the regular agenda. We will bring updates as needed.

e. Instructional Planning Council (IPC) Updates

Jose Manzo 5

 [IPC Updates 09.01.23.mp4](#)

Updates for IPC from Sept. 1

IPC elected a new Faculty Co-Chair, Diana Tedone-Goldstone for a 2 year term.

The reassign time list has been updated. Review IPC minutes for more information.

IPC has reviewed their 2023-2024 goals but will go into more depth at their next meeting.

Program Review important dates:

October 13 – Comprehensive Program Review and Annual updates are due

October 27 – Dean/VP feedback is due

November 3 – Review incorporates supervisors feedback is due / final deadline

f. SSPC Subcommittees

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i. Marketing & Social Media Task Force

Megan Rodriguez-Antone

This is a check-in as a follow-up from last week's meeting. At the last meeting I put the call out to get content from Student Services and maybe get together a task force to help with getting word out requesting content for stories.

If you know any students who would like to join a one meeting Task Force to discuss social media and marketing for Spring? We would like a student committee but we can fill in with some staff.

Task Force: Vijeet Upadhyay (Megan will call this meeting to take place within a couple of weeks)

Juan Vera, Olivia Cortez Figueroa and Maria Huning will volunteer a student each from their departments.

After the Task Force meets they will share their information at SSPC.

If you have a social media handle, reach out to Jasmin Padilla Valencia to be included in the Social Media Squad.

The committee has been focusing on Drop for Non-Payment and will continue working on this item, as well as, picking a new item to make registration easier for students.

VII. Special Presentations

a. Update – Lyft Program

VPA Prisecar

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<https://canadacollege.edu/planningbudgetingcouncil/2023-24/transportation-update-september-6-2023.pdf>

Transportation Update Fall 2023

Shuttle Service - Suspended due to low ridership*

Historical Cost Summary

Period	Cost**	Number of Rides***	Average Cost /Ride
Spring 2019	\$294,204		
Fall 2019 & Spring 2020****	\$107,059		
Fall 2020 & Spring 2021 (not in service)	\$0		
Fall 2021 (not in service) & Spring 2022	\$81,861	668	\$ 122.55
Fall 2022 & Spring 2023	\$173,706	3,047	\$ 57.01
Total	\$ 656,830		

Lyft Services - New pilot program

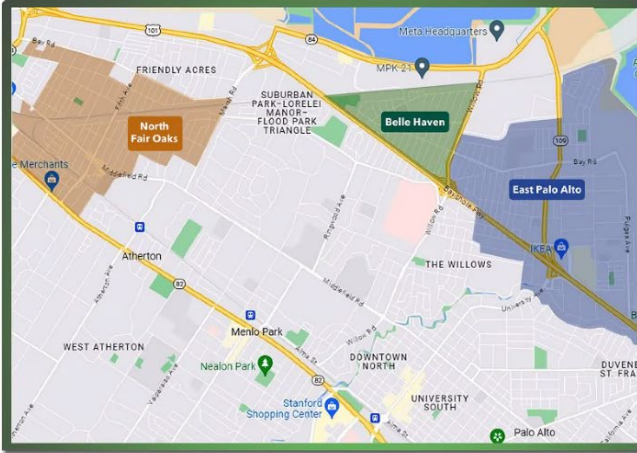
Community service areas:

- East Palo Alto
- Belle Haven
- North Fair Oaks

Program Details:

- Riders must be over **18 years old** to participate
- Must be enrolled in 6 or more credits of in-person or hybrid coursework in the Fall of 2023 at Cañada College
- Up to 40 rides per month
- Up to \$50 per ride
- Valid on Standard rides only
- Must start or end at a designated pick-up/drop-off site
- **Monday – Friday: 6:30 a.m. to 10:30 p.m. (No weekend service)**

Website: <https://canadacollege.edu/lyft/>



Shuttle vs. Lyft Services

August Data Analysis

	Shuttle August 2022	Lyft August 2023	Comments
# of Students	8	58	50 more students served
# of Rides	252	477	Doubled the number of rides
Cost	\$ 12,441	\$ 10,930	Same total cost
Average Cost /Ride	\$ 49.37	\$ 22.91	50% less per ride

Transportation Update Fall 2023

The Free College Fee Waiver (SB 893)/Transportation Support - \$50 per month for level 2 qualified students.

Program Details:

- Must be enrolled in 6 or more credits of in-person or hybrid coursework in the Fall 2023 or Spring 2024 at Cañada College
- Program administered by the Bookstore
<https://smccd.edu/freecollege/fall.php>

Public Transportation - Sam Trans route 278 and route 78

- The Associated Students provides discounted bus tokens to all students with student body card. You may pick up a bus token, utilizing cash, at the Cashier's Office in Building 9 on the 1st floor.

Carpooling - Coordinate with fellow students who live nearby to share rides and expenses.

Thank you, Joshua and Student Life and Leadership Office for signing students up for the Lyft program!

Lyft has Lyft Cash as an option for students who use cash vs. a credit card.

Has there been any thought to change the amount of units to 5 units vs. 6 units? We just don't have the funds/resources to open it up to more students.

Prior to this year we received HEERF funds to cover transportation and this year we're receiving COVID 19 recovery funds.

<https://canadacollege.edu/lyft/>

b. SB 893 Level II Procedure

Jai Kumar

10

At our last SSPC Council meeting members wanted to know more about the SB 893 Level II procedure. How do students connect to the incentives, what is the messaging to students, and what is their experience?

The SB 893 level II process is automatically sent to the Bookstore from the District Office. If you live within San Mateo County and plan on earning a degree or certificate at one of our three colleges, you likely qualify.

Level 1- Qualification allows you to be exempted from paying enrollment fees (\$46 a credit hour).

Level 2 – In addition to Level 1 benefits, you will be exempted for paying the health fee, student body fee, student representation fee, student union fee, inclusive access fee(s), and material fees. You may also qualify for additional support for transportation, technology and textbooks.

1. Level 2 qualifying students registered for 6 or more credits of in-person or hybrid coursework in the Fall and/or Spring semesters will receive a **transportation support** of \$50 per month towards a \$50 bus pass, a \$50 Arco gas card, or a \$50 Clipper card. Students can pick whichever one meets their needs during a specific month. These need to be redeemed monthly.
2. Level 2 qualifying students will receive a one-time, college bookstore credit of \$500 to be used toward the purchase of approved **educational technology**.
3. Level 2 qualifying students enrolled in 12 credits or more will receive a college **bookstore credit** of \$150/Fall Semester; \$150/ Spring Semester, \$100/Summer Semester.
Level 2 qualifying students enrolled in at least 6 credits, but less than 12 credits will receive a college **bookstore credit** of \$100/Fall Semester; \$100/ Spring Semester; \$100/Summer Semester.

<https://smccd.edu/freecollege/fall.php>

Student experience:

Each student comes to the Bookstore and picks up the materials they need.

Gets to the register

Cashiers ask them for their G number

Student provides the G number

Bookstore employee scans the items being purchased and based on the bucket of funds the items could be covered. If the student is purchasing a sweatshirt and a gas card, only the gas card will be covered. If the student is purchasing a textbook and a candy bar and as long as there are still funds available, only the textbook will be covered.

Keep in mind a student could have multiple awards.

The student can check their awards anytime by going to the Bookstore and asking at the counter.

Below is an example of the receipt.

SFA BALANCE INQUIRY

STORE:00017 REG:452 TRAN#:0311

***** FINANCIAL AID SUMMARY *****

AMOUNT	DESCRIPTION	BALANCE	EXEMPT
0.00	SB893 TRANS	52.50	
0.00	SB893 TEXT C	130.31	
0.00	SB893 TECH C	26.78	

ACCT # XXXXX1209

V225.67 09/19/2023 01:31PM
CUSTOMER COPY

SFA BALANCE INQUIRY

STORE:00017 REG:452 TRAN#:0311

***** FINANCIAL AID SUMMARY *****

AMOUNT	DESCRIPTION	BALANCE	EXEMPT
0.00	SB893 TRANS	0.00	
0.00	CSM PROJECT	146.00	
0.00	PC INCENTIVE	50.00	
0.00	PC FV SEPT.C	50.00	
0.00	PC ACTIVATIO	2.50	
0.00	SB893 TEXT C	100.00	
0.00	SB893 TECH C	30.78	

ACCT # XXXXX3004

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CUSTOMER COPY

How are students informed they have these awards? Students will get this account information once they give their G number to the Bookstore employee. The challenge is students are not required to give their G number and often they don't know their G number or give an incorrect G number (this is a problem if there is a long line behind them).

Students receive emails at the beginning of the semester letting them know of the awards they've been given. They also receive emails monthly to remind them of their transportation account awards.

Jai personally calls students on his own time, twice a month and once in August and December, to let them know about these awards. He lets them know they have unclaimed money and in which accounts and lets them know it needs to be used. Jai sent an email in August because out of 980 students 450 hadn't claimed their awards.

Outreach and Promise will share this information with their students.

Do we know the percentage of students using their awards? Not at this time.

The Bookstore would like to see the launch or reevaluate the student ID card issue. Having a Student ID for any student that has funds to be used would help so much. **What can we do to have another look at requiring Student IDs for these programs?**

VIII. New Business

a. SSPC Membership, SSPC Chair, Opening 10

i. Co-Chair Opening

Mas Hartman through his name in the ring and a soft yes from Juan Vera. We'll keep this open until we hear confirmation and unless there are any concerns, please email Manuel and copy Debbie.

ii. Classified, Faculty, and Student Appointments

Welcome to (classified representatives) Joshua Forman-Ortiz, Krystal Martinez, (student representatives) Katie Hassen, Vijeet, Upadhyay, and (faculty representatives) Jinmei Lun and Danielle Pelletier.

The only rotating positions on a two year cycle are classified, student and faculty positions.

If you are on SSPC because of your position and office, we will ask you to confirm you will continue to sit in the same position or if it will be someone else from your office.

iii. PBC Representative

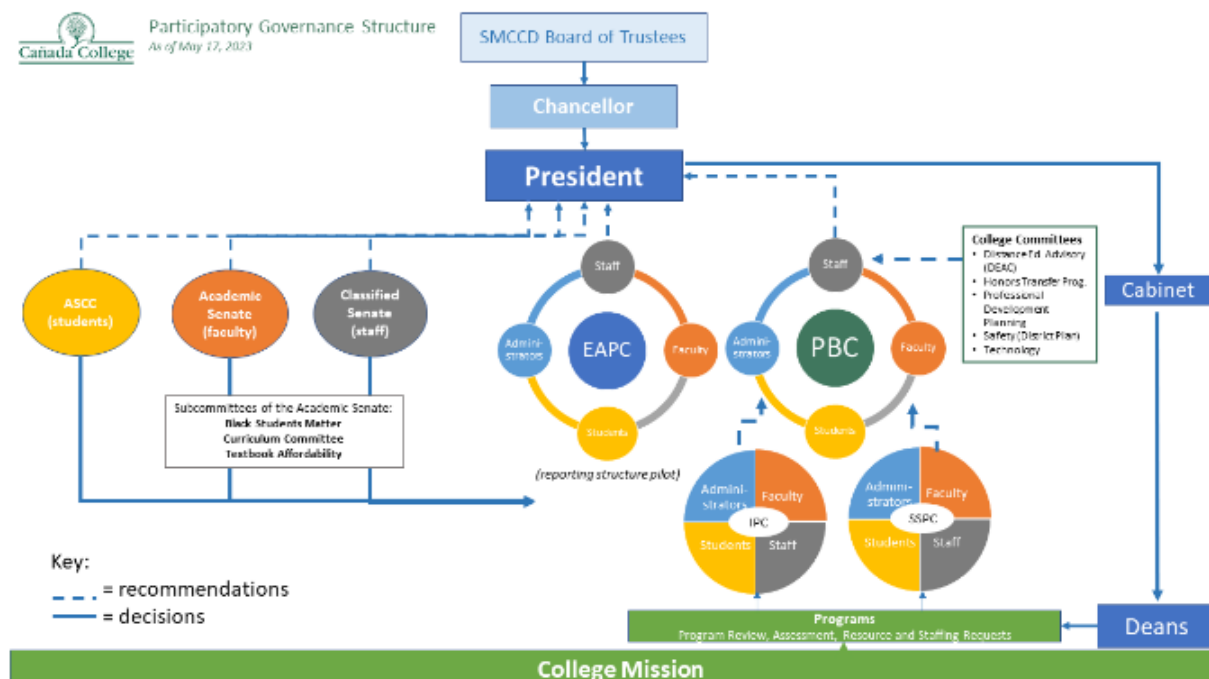
Mayra Arellano has been confirmed to be SSPCs representative to PBC.

b. SSPC Bylaws Refresh 10

What are next steps to make our task force "Making Registration Easier" an institutionalized committee of the SSPC Council?"

We either make this task force a subcommittee, as we've already done, although, not formally documented in our Bylaws. No other Council has formalized a subcommittee or task force in this way.

IPC comes close. They made their Honors Program Coordinator a formal voting member of IPC and that's how their Honors Program Committee reports through IPC but they don't have a formal committee as part of their Bylaws.



Perhaps our PBC representative can bring back the above compendium of committees to PBC to let them know it is out-of-date and should be updated.

This is the question; we make a new box on the compendium that says Making Registration Easier linked to SSPC via PBC as a subcommittee or we can keep the Making Registration Easier subcommittee as it's been noted on our agenda, continue to provide updates and continue to keep it attached to SSPC?

If we kept it as a subcommittee with SSPC it would only live in our notes. If we want it connected to our Bylaws, it's recommended to activate a group of 2-3 people to come up with the appropriate language and a way to place it in our structure while thinking about voting and quorum.

Manuel would like to recommend we keep it as it is for now.

Max is ok with it not being included in the bylaws but it would be nice during accreditation to be able to report on this as our evidence. We have it in our notes showing we want to formalize it.

At PBC as our SSPC update we can make a formal request that SSPC is interested in adding our "Make Registration Easier" committee to the compendium and updated literature as a function of our SSPC organization.

Are there any benefits of having the “Make Registration Easier” committee part of our SSPC bylaws? Making it institutionalized or permanent will make it an ongoing goal to always be looking at how to make registering easier for our students. The questions is how is the best way to make it institutionalized?

We want to maintain having the “Make Registration Easier” co-chaired by an Instructional faculty member because we’ve learned what a powerful synergy having this instructional input can be on this Student Services committee.

Max Hartman motions to activate making our “Making Registration Easier” committee with at least one of the co-chairs being an instructional faculty member and the other co-chair being a member of our Student Services Planning Council and that we add those regular reports; our meeting agenda and reporting cycle to the council.

Mayra seconds the motion

Olivia Cortez-Figueroa would like to make an amendment to the motion at our next SSPC Council meeting we have a plan for the possible membership of “Making Registration Easier”.

Maria Huning seconds the amendment

Max Hartman accepts the amendment

Approved by all those in attendance

In person voting: Max Hartman, Maria Huning, Wissem Bennani, Mayra Arellano, Danielle Pelletier, Jinmei Lum, Lorrain Barrales-Ramirez, Juan Vera, Manuel Alejandro Perez

Compendium of Committees

<https://canadacollege.edu/pgm/Compendium%20of%20Committees%202018-19%20as%20of%20June%2024%202019%20v2.pdf>

You should all be getting an invitation to discuss what participatory governance looks like on September 29 from 1:00-2:00 in Bldg. 3-104 or on zoom.

c. Revisiting – Student Drop for Non-Payment

Wissem Bennani 10

Committee: Max Hartman, Maria Huning, Wissem Bennani, Lorraine Barrales-Ramirez

These questions below are from SSPC and are the first questions we wanted to understand.

- What happens to students enrolled at Cañada College who got dropped during a particular semester because of non-payment?
 - Did they re-register after being dropped for non-payment?
 - What was the average balance due after being dropped?
- Terms of interest:
 - Fall 2021, Spring 2022, Fall 2022, Spring 2023

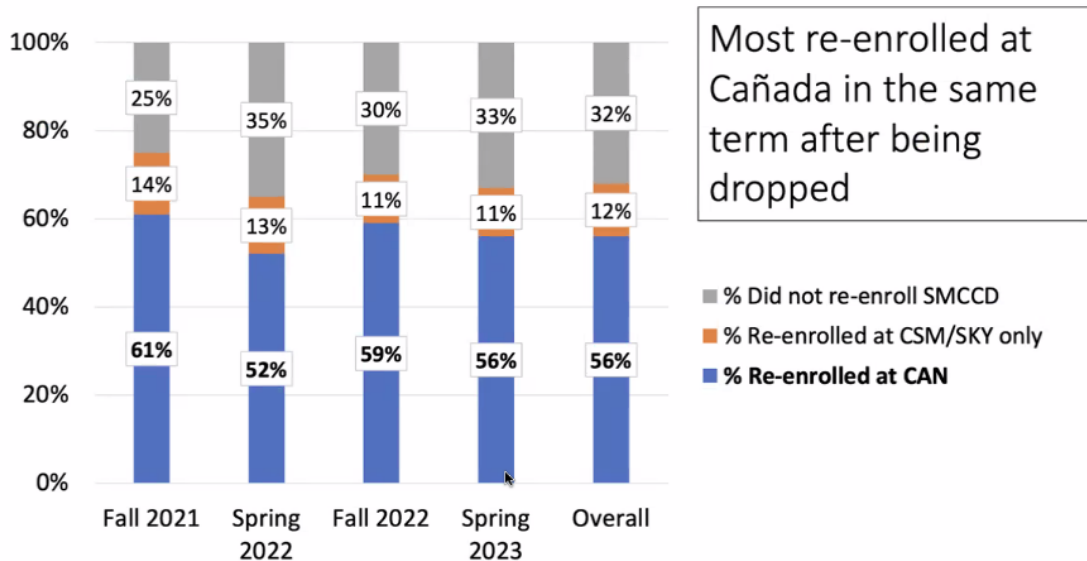
Cañada College Students Dropped for Non-Payment by Term

Term	Unduplicated Headcount	Enrollments	Average # Enrollments per Student Dropped
Fall 2021	341	623	1.8
Spring 2022	601	1119	1.9
Fall 2022	663	1301	2.0
Spring 2023	636	1373	2.2

Source: District SAP Report "Drops for Nonpayment by Day", SZRRDRP table in WARE

There was a lot of fraud during COVID on the national level, state level and the local level which could attribute in part to the number of dropped students during that time.

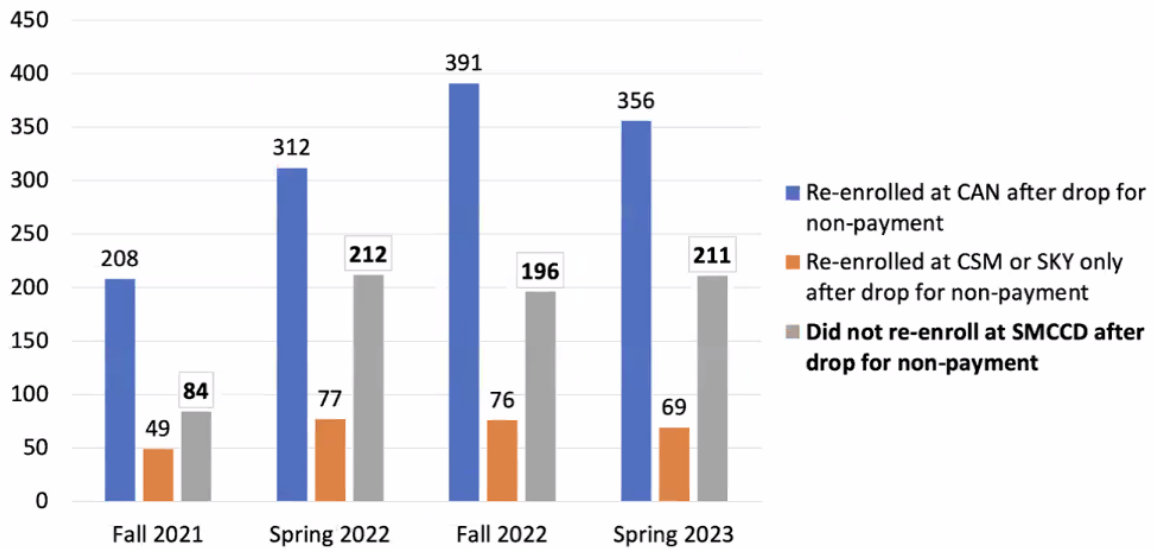
What happened to Cañada College students after being dropped for non-payment?



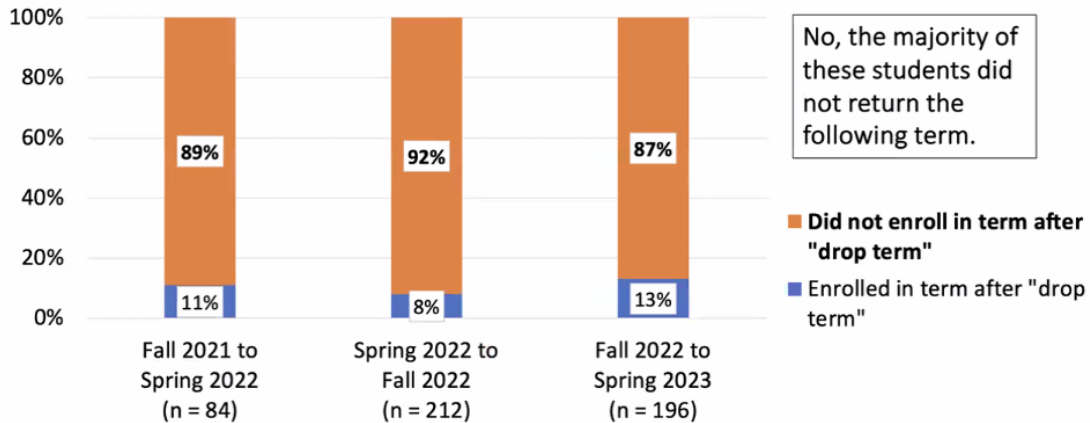
Overall

56% re-enrolled at Cañada College
 32% re-enrolled at CSM or Skyline
 32% did not re-enroll at SMCCD

How many Cañada College students were dropped for non-payment and did not re-enroll in the same term?



What happened to students who were dropped for non-payment and did not re-enroll in the drop term? Did these students return the following semester?



More questions!

1.Can we know how many students were dropped in the following amount intervals?

- Dropped for balance due 1-100\$, 100-500\$, 500\$+

2.What was the average number of units for students who got dopped? did they reenroll for the same number of units?

2.How many students dropped and paid and then got dropped because they added additional units?

2.For Slide number 7: If possible, we would like to know more about students who “did not enroll in term after “drop term” (orange graph)?

A- Is there any indicator that will help us distinguish between those who are legitimate students from fraudulent actors? And what is the percentage of legitimate students that we may have lost because of the drop-for-nonpayment?

What was the average balance due when students were dropped for non-payment?

		Balance Due			
Re-enrolled at SMCCD in drop term	Student Count	Min	Median	Mean	Max
Yes	1,538	\$ 2	\$314	\$613	\$7,882
No	703	\$17	\$293	\$576	\$7,439
Overall	2,241	\$ 2	\$313	\$602	\$7,882

If you have any questions, please email them to Wissem Bennani,

We will bring this item back to SSPC for more conversation.

IX. Discussion

X. Open Forum and Feedback

5

XI. Adjournment

For Next Meeting

No longer need Program Review as a standing item

Possible membership for Making Registration Easier

Drop for Nonpayment presentation follow-up conversations

Bylaws revision – separating Wellness Center in the membership to Personal Counseling Center, Health Center and Disability Resource Center. Also adding the Cultural Center to membership



SAN FRANCISCO
STATE UNIVERSITY



MAP YOUR PATHWAY TO SAN FRANCISCO STATE UNIVERSITY



Joseph D. Montoya

Undergraduate Recruitment Specialist
SF State



Gonzalo Arrizon

Interim Program Supervisor



James Aganon

Program Service Coordinator

Wednesday, September 27

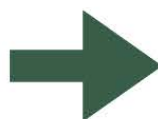
3:30pm - 4:45pm Via ZOOM

Thinking about transferring to SF State? Learn about SF State, ask questions you have about admissions, and develop an academic plan to transfer

RSVP Here:

or

<https://tinyurl.com/2p8m3e87>



For more information regarding the ARC AANAPISI initiative

visit: <https://www.canadacollege.edu/aanapisi/index.php> FOR DISABILITY-RELATED ACCOMMODATIONS, PLEASE
EMAIL CANVPSS@SMCCD.EDU OR CALL (650) 306-3234.



Teatime with TRIO

Teatime is a bi-monthly informal drop-in event
TRIO SSS hosts for all Cañadians!

Stop by to get answers to your questions & learn
how to navigate college with some refreshments!

From 1-2 PM

- August 29th•
- September 12th•September 26th•
- October 10th•October 24th•
- November 14th•November 28th•

Join us in person in 9-118
or virtually

If you have questions, please get in
touch with us: at cantrio@smccd.edu





Walk & Talk w/ TRIO

Walk & Talk is a bi-monthly informal drop-in event
TRIO SSS hosts for all Canadians!

Meet up with us to take a walk around campus and
connect with each other while
getting your steps in!

From 1-1:30 PM

- September 6•
- September 20 •October 4•
- October 18 •November 1•
- November 15 •December 6•

Meet us outside the
Learning Center to
take a walk and have a talk.

If you have questions, please get in
touch with us: at cantrio@smccd.edu



4-Year Campus Visits



What to expect:

- All day event
- Transportation & lunch will be provided
- Tour each campus & learn about services for prospective and transfer students
- Meet Cañada alumni studying at each University

Dates:

September
15
Friday

**University of California,
Berkeley**

September
22
Friday

**California State
University, East Bay**

October
6
Friday

**Santa Clara
University**

October
18
Wednesday

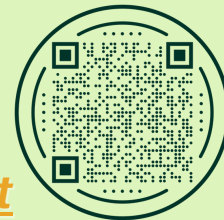
**San Francisco
State University**

October
27
Friday

**University of California,
Santa Cruz**

**RSVP &
MORE INFORMATION**

<https://tinyurl.com/4yrvisit>

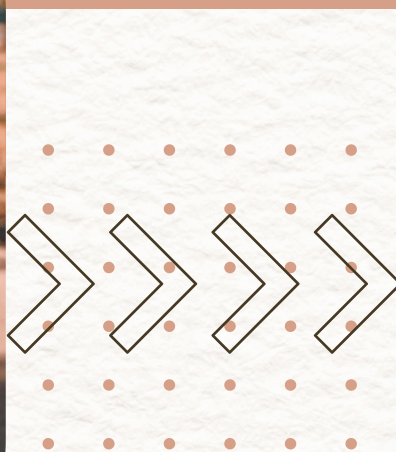




TRIO Student Support Services Presents

TRANSFER READINESS

for the First-Gen Student



Tuesday, October 3

12:30p – 1:30p

9-257a (Learning Center) & Zoom

Preparing for transfer can be tough. Preparing for transfer as a **first-gen student** can be even tougher. Join us to learn tools and tips to for transfer success!

Click or Scan to Register



Questions?

Visit: Learning Center (Bldg 9, Fl 2)

Email: cantrio@smccd.edu



Cañada College

Drop for Non-Payment

Data Prepared by PRIE Office

July 12, 2023

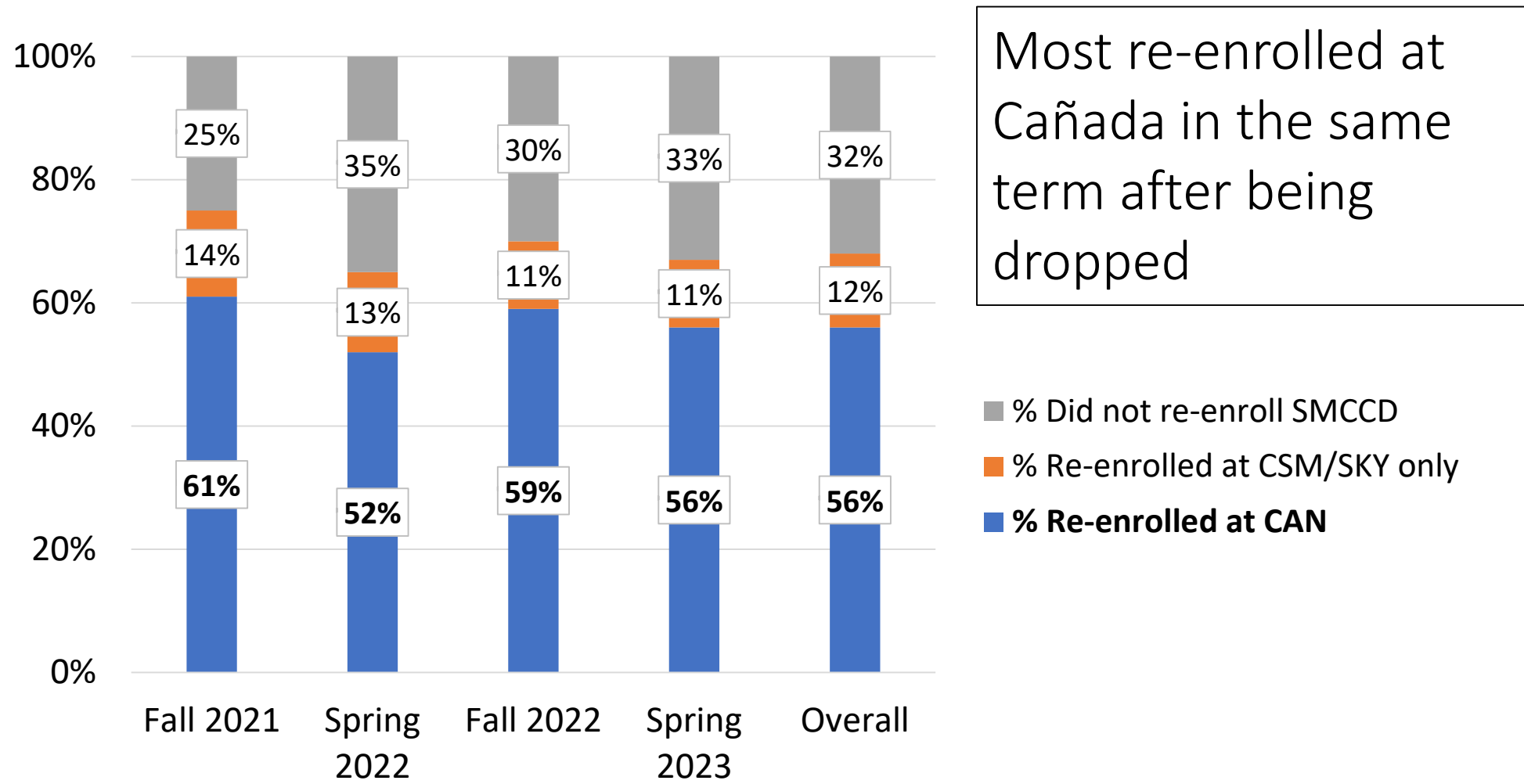
- What happens to students enrolled at Cañada College who got dropped during a particular semester because of non-payment?
 - Did they re-register after being dropped for non-payment?
 - What was the average balance due after being dropped?
- Terms of interest:
 - Fall 2021, Spring 2022, Fall 2022, Spring 2023

Cañada College Students Dropped for Non-Payment by Term

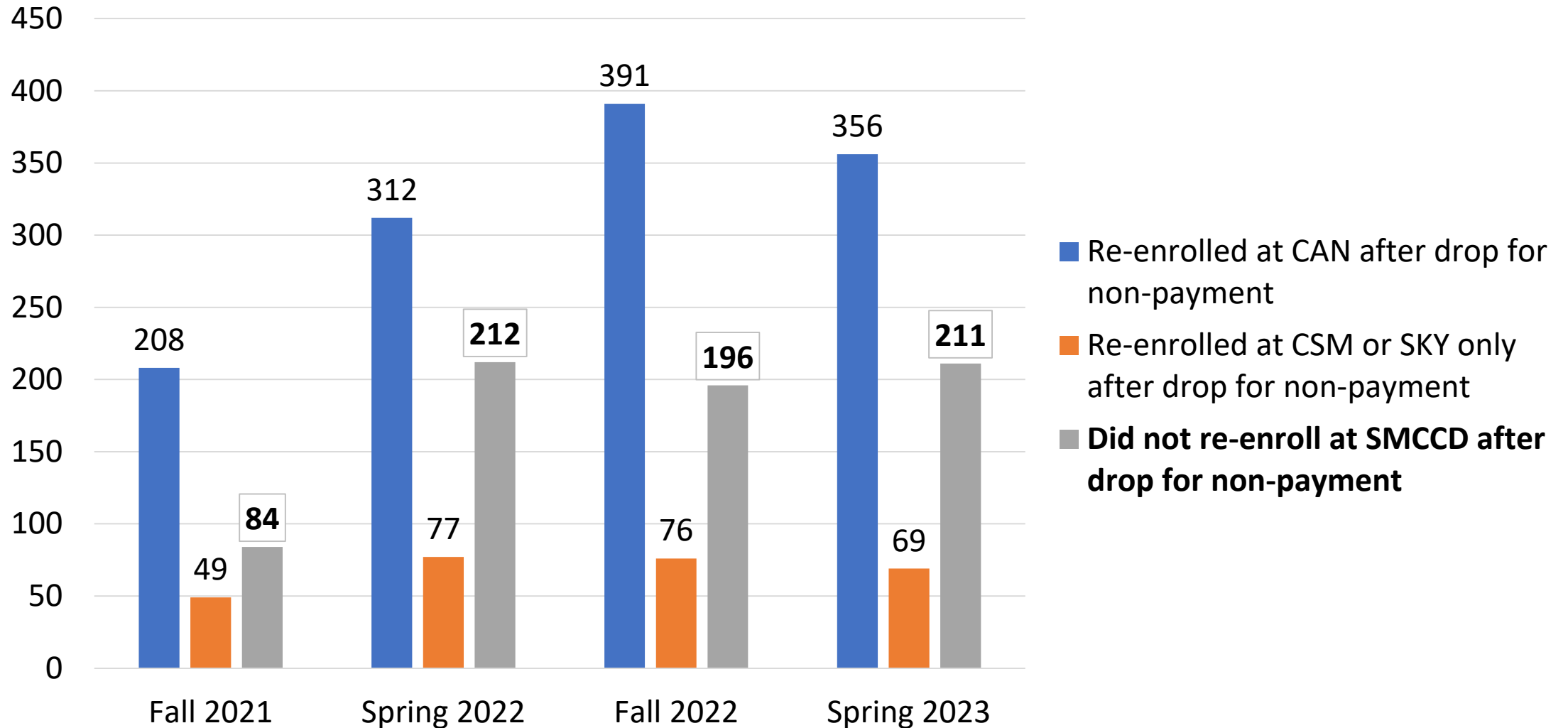
Term	Unduplicated Headcount	Enrollments	Average # Enrollments per Student Dropped
Fall 2021	341	623	1.8
Spring 2022	601	1119	1.9
Fall 2022	663	1301	2.0
Spring 2023	636	1373	2.2

Source: District SAP Report “Drops for Nonpayment by Day”, SZRRDRP table in WARE

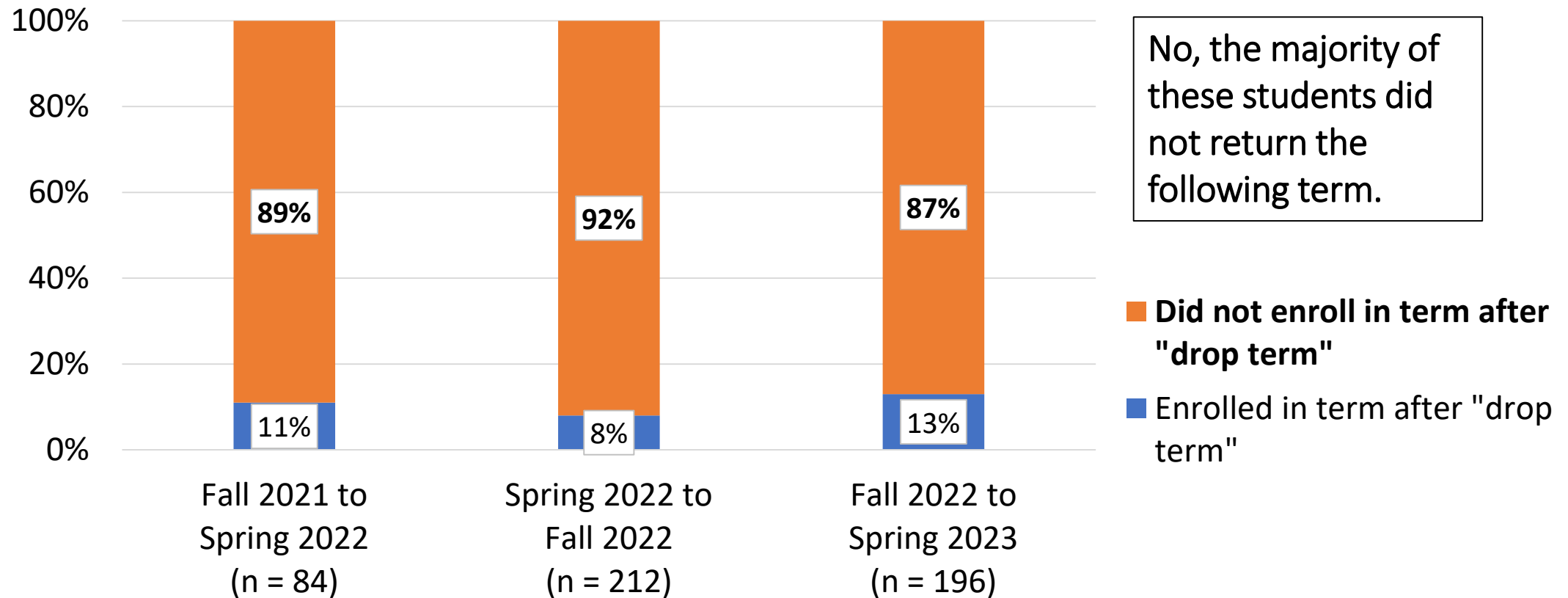
What happened to Cañada College students after being dropped for non-payment?



How many Cañada College students were dropped for non-payment and did not re-enroll in the same term?



What happened to students who were dropped for non-payment and did not re-enroll in the drop term? Did these students return the following semester?



What was the average balance due when students were dropped for non-payment?

		Balance Due			
Re-enrolled at SMCCCD in drop term	Student Count	Min	Median	Mean	Max
Yes	1,538	\$ 2	\$314	\$613	\$7,882
No	703	\$17	\$293	\$576	\$7,439
Overall	2,241	\$ 2	\$313	\$602	\$7,882