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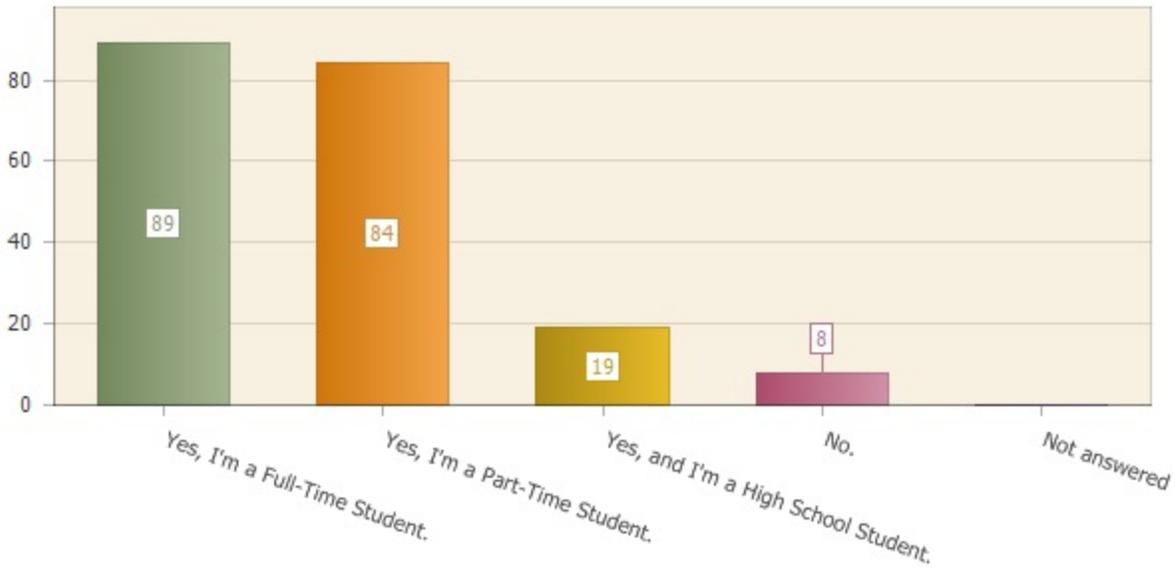
1.1. P1Q1

Are you a student at Cañada College?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
Yes, I'm a Full-Time Student.	89	45.4%
Yes, I'm a Part-Time Student.	84	42.9%
Yes, and I'm a High School Student.	19	9.7%
No.	8	4.1%
Not answered	0	0%

Comments

<b>Date</b>	<b>Respondent</b>	<b>Answer</b>
1/13/2020	Anonymous	Doing my general education to pass by.
1/23/2020	Anonymous	In a few CIS classes
1/24/2020	Anonymous	i do online classes
1/24/2020	Anonymous	taking online classes and working full-time
1/26/2020	Anonymous	i used to go to canada but im transfer to csm but im considered to back to canada
1/26/2020	Anonymous	I go to CSM, but I take one class at this school online.
1/28/2020	Anonymous	I am a concurrent enrollment student
1/28/2020	Anonymous	I was enrolled at Canada last semester for an online class in Animal Law, now I'm back at Skyline.
2/4/2020	Anonymous	Middle college student
2/4/2020	Anonymous	I am a lifelong learner currently still attending Cañada College and CSM starting from the time I graduated from Sequoia High School in 1976.
2/5/2020	Anonymous	Taking one class

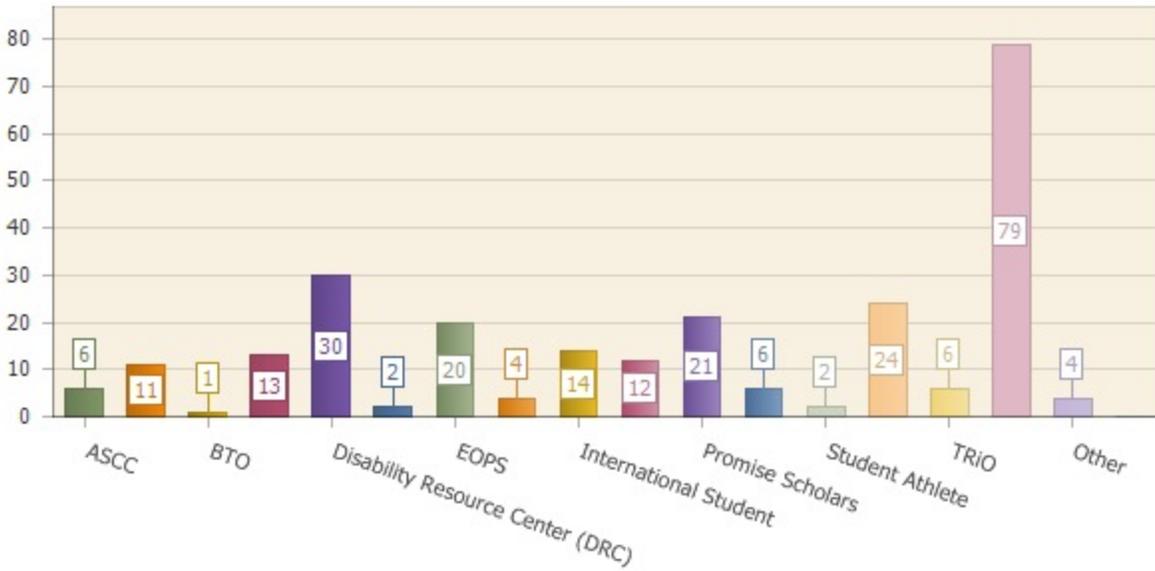
**1.2. P1Q2**

Which programs do you belong to on campus?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
ASCC	6	3.1%
ASCC Clubs	11	5.6%
BTO	1	0.5%
College for Working Adults (CWA)	13	6.6%
Disability Resource Center (DRC)	30	15.3%
DREAM Center	2	1.0%
EOPS	20	10.2%
ESO Adelante	4	2.0%
International Student	14	7.1%
Middle College	12	6.1%
Promise Scholars	21	10.7%
Puente	6	3.1%
Student Athlete	2	1.0%
STEM	24	12.2%
TRiO	6	3.1%
None	79	40.3%
Other	4	2.0%
Not answered	0	0%

**Textual answers**

Date	Respondent	Answer
1/23/2020	Anonymous	Art
1/23/2020	Anonymous	Sparkpoint
1/23/2020	Anonymous	Concurrent Enrollment
2/8/2020	Anonymous	ESL 924

**Comments**

Date	Respondent	Answer
1/15/2020	Anonymous	no
1/23/2020	Anonymous	Used to be a concurrent high school student and part of PTK, not in PTK this semester due to schedule conflict.
1/23/2020	Anonymous	used to be middle college!
1/23/2020	Anonymous	Stem only lets me select 3 options
1/26/2020	Anonymous	Ptk
1/26/2020	Anonymous	Had a baby last May - doing online classes this semester
1/27/2020	Anonymous	Upwards scholar
1/28/2020	Anonymous	upward scholar ship
1/28/2020	Anonymous	at Skyline College this semester.
2/4/2020	Anonymous	I'm a retiree.

### 1.3. P1Q3

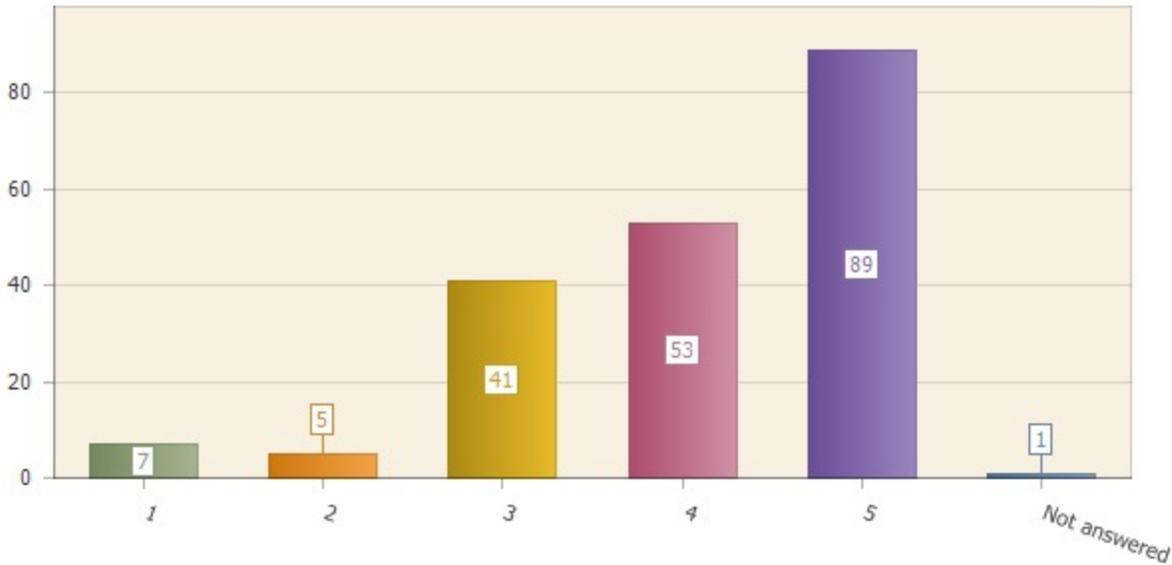
On a scale of 1 to 5, how comfortable are you with learning to use new computer software and/or hardware?

Question type: Matrix & Multimatrix

Number of responses: 195

Number of respondents: 196

Scale: 1 (Very Uncomfortable) – 5 (Very Comfortable)



Matrix row	Not answered	Mean	Std dev	Count and % Rating 1	Count and % Rating 2	Count and % Rating 3	Count and % Rating 4	Count and % Rating 5
Comfort Level with Learning New Technology	1 (0.5%)	4.1	1.0	7 (3.6%)	5 (2.6%)	41 (21.0%)	53 (27.2%)	89 (45.6%)

#### Comments

Date	Respondent	Answer
1/13/2020	Anonymous	Depends on the user experience (UX) or user interface (UI).
1/23/2020	Anonymous	Comfortableness in learning generally is connected to the presence and quality of instructions or tutorials relating to teaching the new subject material.
1/23/2020	Anonymous	Make Canvas more user friendly/comprehensive! Can't access all I need for coursework online and there isn't even a way to sign out from an iPad.
1/23/2020	Anonymous	the class is more harder than before
1/27/2020	Anonymous	I haven't done it much with computer soft/hardware, but am willing to learn new things and figure things out
1/27/2020	Anonymous	I need classes I don't know to use a computer
1/28/2020	Anonymous	no
1/28/2020	Anonymous	I am currently taking a technology class to get more familiar in that area.



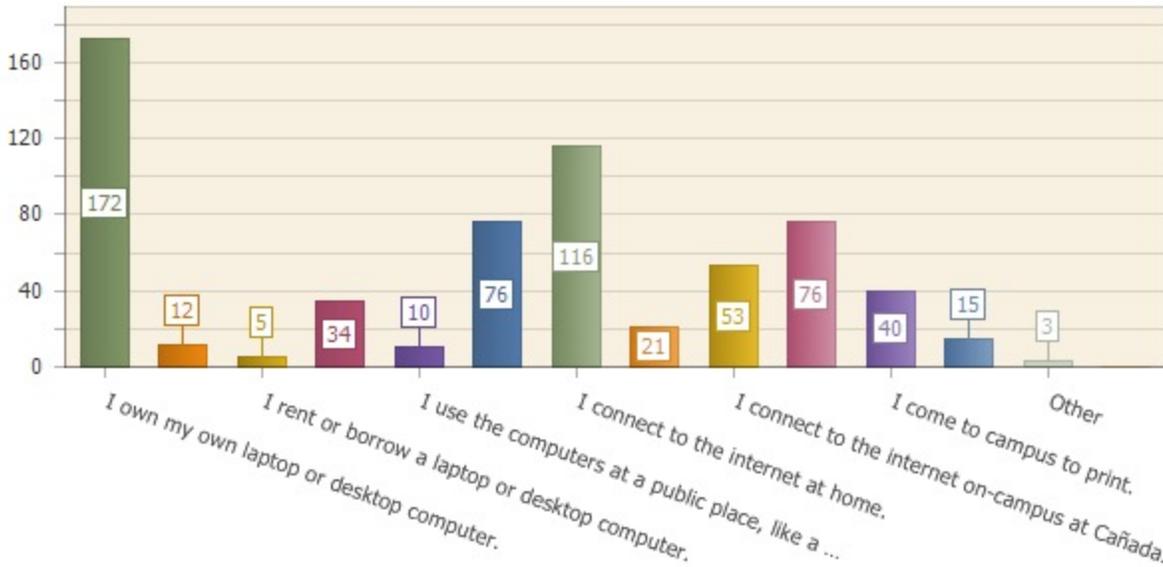
#### 1.4. P1Q4

How do you access technology hardware and connect to the internet?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
I own my own laptop or desktop computer.	172	87.8%
I own a laptop or desktop computer, but I share it with other people.	12	6.1%
I rent or borrow a laptop or desktop computer.	5	2.6%
I use the computers on-campus at Cañada.	34	17.3%
I use the computers at a public place, like a public library.	10	5.1%
I use my mobile device (phone, tablet, etc.)	76	38.8%
I connect to the internet at home.	116	59.2%
I connect to the internet at a public place, like a public library or cafe.	21	10.7%
I connect to the internet on-campus at Cañada.	53	27.0%
I own a printer at home.	76	38.8%
I come to campus to print.	40	20.4%
I use public printing services (public library, FedEx Print Services, etc.)	15	7.7%
Other	3	1.5%
Not answered	0	0%

#### Textual answers

Date	Respondent	Answer
1/23/2020	Anonymous	At work
1/24/2020	Anonymous	work access and printing
1/26/2020	Anonymous	internet at canada does not work for mobile.

### Comments

Date	Respondent	Answer
1/23/2020	Anonymous	I use my work computer
1/23/2020	Anonymous	Would not let me select anything after this, said 1-3 responses
1/23/2020	Anonymous	The instructions say 'please choose all that appl' but you only want 1-3 responses.
1/23/2020	Anonymous	If the directions specify to "choose all that apply", then there shouldn't be a message that says "Please select 1-3 responses".
1/23/2020	Anonymous	it says select all that apply but the system only allows 1 - 3 so my answer is not completely accurate.
1/23/2020	Anonymous	I also own a printer at home and connect to public and on-campus internet, but the survey will only let me select 3 options.
1/24/2020	Anonymous	my printer is weird, sometimes it doesn't work so I have to go to the student body
1/26/2020	Anonymous	It says choose all that apply, but limits me to 3 choices max before moving on. The parameters for the radio boxes needs adjusted.
1/26/2020	Anonymous	Currently using (& struggling with) a laptop with windows 10, a hand-me-down from my grandmother. I rented a chromebook from the CSM DRC last spring semester. I'm considering doing this again, but haven't made it to either the CSM or CAN campus recently. This survey only lets me select 1-3 response(s)... I had to de-select "I use public printing services (public library, FedEx Print Services, etc.)" "I come to campus to print." "I connect to the internet at a public place, like a public library or cafe." "I own my own laptop or desktop computer." "I connect to the internet at home."
1/27/2020	Anonymous	I need ink for my own printer, it is empty.
1/27/2020	Anonymous	i also use my mobile device, connect to the internet at home, connect to the internet on-campus at Cañada, and own a printer at home
2/4/2020	Anonymous	I can't print large format and rely on the college library of school printers for assignments requiring it

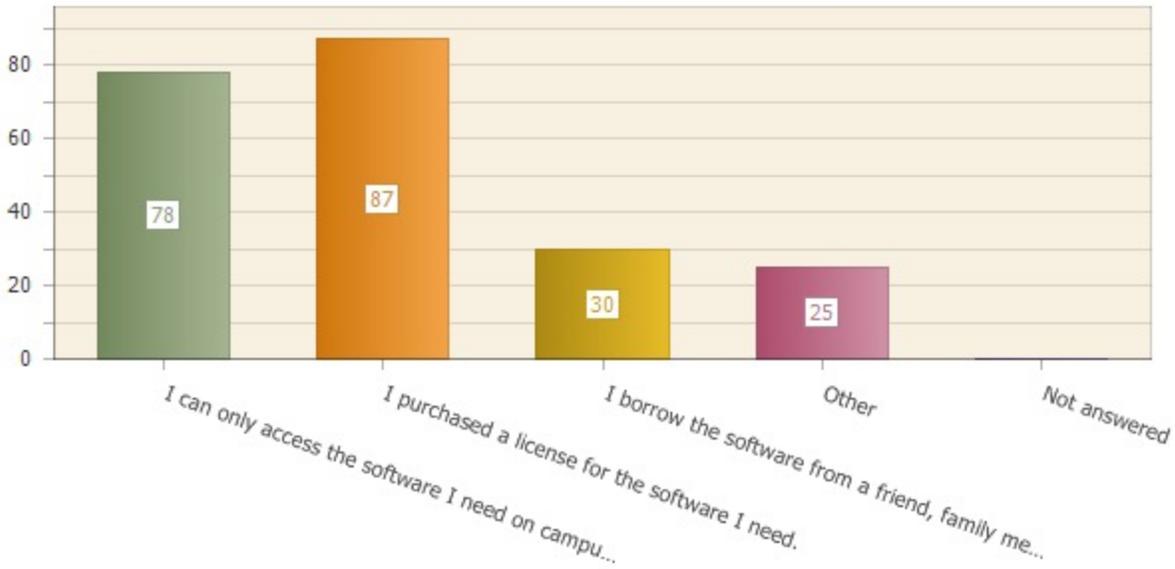
**1.5. P1Q5**

How do you access the software and systems that you need to complete your coursework off campus?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
I can only access the software I need on campus.	78	39.8%
I purchased a license for the software I need.	87	44.4%
I borrow the software from a friend, family member or classmate.	30	15.3%
Other	25	12.8%
Not answered	0	0%

**Textual answers**

<b>Date</b>	<b>Respondent</b>	<b>Answer</b>
1/23/2020	Anonymous	Canvas
1/23/2020	Anonymous	Have yet to need anything not online
1/23/2020	Anonymous	online canvas
1/23/2020	Anonymous	Web Browser
1/23/2020	Anonymous	I use googledocs
1/23/2020	Anonymous	Some of the software I need is free for students
1/23/2020	Anonymous	n/a do not know how to download materials needed for class.
1/23/2020	Anonymous	Not sure
1/23/2020	Anonymous	I have access to all necessary software at home
1/23/2020	Anonymous	I only use basic software
1/24/2020	Anonymous	confused about question
1/24/2020	Anonymous	I will purchase what is needed.
1/24/2020	Anonymous	Free software
1/25/2020	Anonymous	only use google docs. otherwise, prof uploads necessary files to canvas
1/27/2020	Anonymous	Free, fully legal license.
1/28/2020	Anonymous	Not sure what this question is asking
1/28/2020	Anonymous	I use the free software they offer for students for 5 months
1/28/2020	Anonymous	I didn't know software was provided on campus.
1/29/2020	Anonymous	I get a all inclusive access charged to my account.
1/30/2020	Anonymous	Aside from Google docs. Somewhere in the main SMCCD website students who provide their college email address have free access to Microsoft Word, Powerpoint, and Excel.
1/30/2020	Anonymous	Google Docs etc
2/4/2020	Anonymous	All i really need is google chrome
2/4/2020	Anonymous	I have most access I need in my laptop. No hard time of looking for this access.
2/5/2020	Anonymous	I have not needed any particular software for my coursework yet. If I needed something like word processing software, I have a license for Microsoft at home. If it were specialized software that would cost me additional money to license, I would probably just use it on campus.
2/5/2020	Anonymous	Included in fees for tuition

### **Comments**

<b>Date</b>	<b>Respondent</b>	<b>Answer</b>
1/13/2020	Anonymous	if its available free online.
1/23/2020	Anonymous	Inclusive access through internet
1/23/2020	Anonymous	Not sure. I am taking an online class, and haven't had trouble accessing what I need from home.
1/23/2020	Anonymous	Downloaded free windows word for students
1/24/2020	Anonymous	N/A
1/26/2020	Anonymous	I think it was included in my school fees - all included access?
1/27/2020	Anonymous	I use Office 365 which is free for students
1/28/2020	Anonymous	the classes provide the software license through the bookstore in the materials fee for the classes I have taken that require specific software
2/4/2020	Anonymous	WebAssign sometime is stupid.

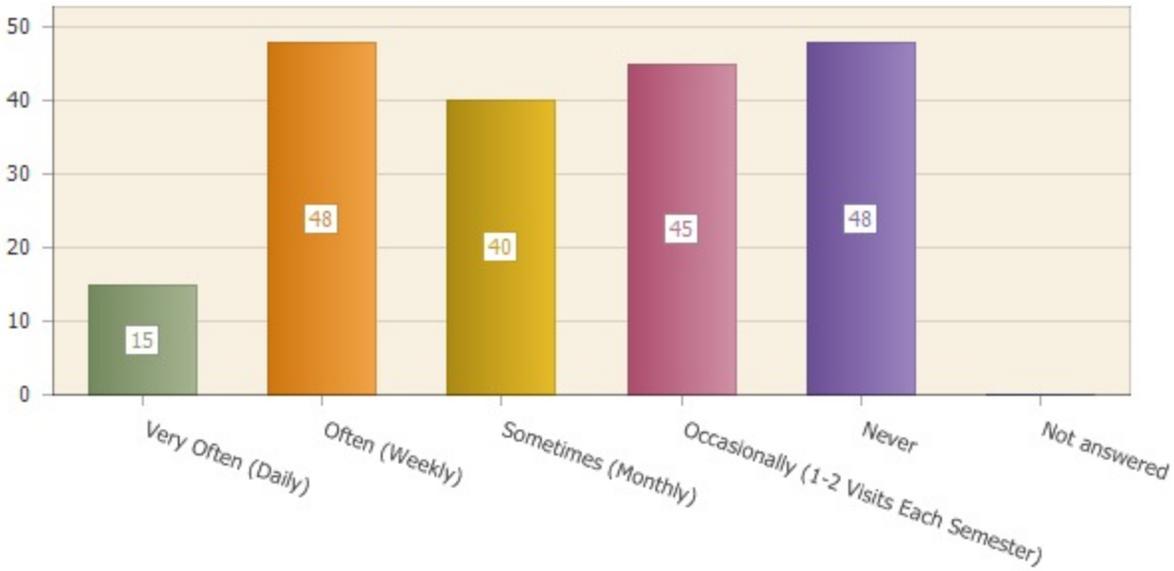
**1.6. P1Q6**

How often do you access printing and computer services on campus?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
Very Often (Daily)	15	7.7%
Often (Weekly)	48	24.5%
Sometimes (Monthly)	40	20.4%
Occasionally (1-2 Visits Each Semester)	45	23.0%
Never	48	24.5%
Not answered	0	0%

**Comments**

Date	Respondent	Answer
1/13/2020	Anonymous	Printing essays or other related documents needed for other courses.
1/23/2020	Anonymous	Depends if I'm taking a online class or not
1/24/2020	Anonymous	I had terrible experience with printing service a couple of years ago(with a different school in the SMCCD), so I realized that owning a printer is way better than dealing with too many printing rules and purchasing an unnecessary amount of a prepaid card. I know this isn't about Canada College, but I just wanted to mention and share my experience with someone who would like to hear.
1/24/2020	Anonymous	When I am too tired to carry my computer, I access the desktops in the library before class to look at student comments on our assignments.
1/26/2020	Anonymous	Applies to past semesters. This semester is very different because I am taking online classes only & have an 8 month old.
1/27/2020	Anonymous	I usually print at home, but occasionally use computer services on campus
1/27/2020	Anonymous	I print at home or work when needed.
1/30/2020	Anonymous	I utilize the benefits of owning a student body card to print up to 150 pages free.
2/5/2020	Anonymous	As needed for class coursework

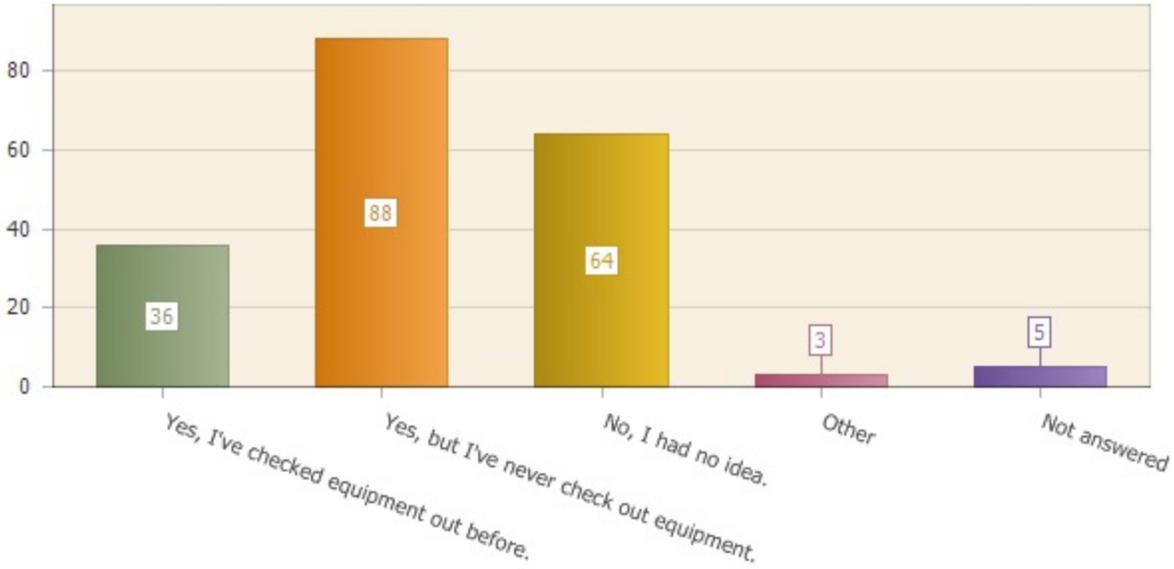
1.7. P1Q7

Are you aware that there is technology on campus available for students to check out and use?

Question type: Multiple choice

Number of responses: 191

Number of respondents: 196



Answer	Count	Percent answer
Yes, I've checked equipment out before.	36	18.4%
Yes, but I've never check out equipment.	88	44.9%
No, I had no idea.	64	32.7%
Other	3	1.5%
Not answered	5	2.6%

### 1.8. P1Q8

If you access technology, internet and/or hardware on campus, have you encountered any issues with accessing technology on campus?

Question type: Open ended

Number of responses: 196

Number of 'not applicable': 145

Number of respondents: 196

Not answered: 0

Date	Respondent	Answer
1/13/2020	Anonymous	None. Everything here works.
1/13/2020	Anonymous	no
1/14/2020	Anonymous	No I haven't encountered any issues.
1/23/2020	Anonymous	No issues.
1/23/2020	Anonymous	The internet connection in some places, especially middle college facilities, is very temperamental
1/23/2020	Anonymous	The internet is occasionally choppy
1/23/2020	Anonymous	No issues
1/23/2020	Anonymous	The internet it's been very slow in some of the classrooms in building 13
1/23/2020	Anonymous	Not really.
1/23/2020	Anonymous	I notice that the computers in the multimedia lab often have saved student work and sometimes even their log-ins to various accounts are also saved. They should be wiped.
1/23/2020	Anonymous	Yes, when I do borrow a lap top from work I have trouble connecting to the WIFI.
1/23/2020	Anonymous	Sometimes there is an issue with connecting to the internet but it has never become too much of an inconvenience. Besides that, the hardware I use on campus is very accessible and has helped me tremendously.
1/23/2020	Anonymous	As said before, Canvas has been a challenge that a classmate/professor will have to help me with.
1/23/2020	Anonymous	I did once.
1/23/2020	Anonymous	Sometimes the internet is not accessible in some areas of the campus. Since most of my time at Cañada is spent in the middle college program, many of the classrooms are on the 1st floor of building 5 and since it's a little far away the internet connection sometimes is spotty.
1/23/2020	Anonymous	sometimes (rarely) internet is slow and because it is not secure I get spam messages
1/23/2020	Anonymous	Never encountered issues
1/23/2020	Anonymous	Seems pretty reliable
1/23/2020	Anonymous	Yes I needed a laptop and a graphing calculator the prices was to long and a bit difficult so gave up a had to buy it.
1/23/2020	Anonymous	No
1/23/2020	Anonymous	No

1/23/2020	Anonymous	Sometimes the wifi cuts out or gets very slow which affects the technology on campus. But usually, it's reliable.
1/24/2020	Anonymous	Some classroom on the first floor doesn't have internet excess, including wifi. It seems that the Android service is not available in a specific area.
1/24/2020	Anonymous	No issues
1/24/2020	Anonymous	at some places i get no services
1/24/2020	Anonymous	no
1/24/2020	Anonymous	i havent
1/24/2020	Anonymous	No I dont have any problem.
1/24/2020	Anonymous	No problem so far. No issues either.
1/25/2020	Anonymous	no
1/26/2020	Anonymous	None.
1/26/2020	Anonymous	YES in past semesters internet has been slow. Printer at CSM DRC didn't work well (prints messy)
1/27/2020	Anonymous	the internet/wifi at the bottom of building 5 is quite slow
1/27/2020	Anonymous	Limited lab hours for some courses like graphic design. Learning center has more hours, however the computer there is limited. Not all softwares are availabe and you can't download the softwer to use with your own licence. Besides that, the computers there are not so powerfull to handle many softwares.
1/27/2020	Anonymous	sometimes the internet will go out, and in some places, there is no internet connection
1/27/2020	Anonymous	No problem accessing technology on Campus
1/27/2020	Anonymous	I have not had an issues.
1/28/2020	Anonymous	Yes I often have trouble acessing recorces on campus it is ofteen far more complecated and involves contracts and the internet is unrelaable however i can always find a computer on campus
1/28/2020	Anonymous	No.
1/28/2020	Anonymous	none so far
1/29/2020	Anonymous	s
1/29/2020	Anonymous	no.
1/29/2020	Anonymous	None
1/30/2020	Anonymous	Some of the websites that I need for class are blocked.
1/30/2020	Anonymous	There is not so much access technology, internet or hardware concerns I ran across to. I mainly go to building 23,22, 9, 3, 2, 5, & 6. Pretty much everyone along campus.
1/30/2020	Anonymous	Sometimes things on the internet, pages etc, seem to load a lot slower.
1/30/2020	Anonymous	On the last day of finals, 12/16, I was planning on coming into the computer lab before my last final to study. All 3 floors of the library were closed which was extremely frustrating and I was unable to study properly. If finals are going on, computer access should be available.
2/4/2020	Anonymous	no
2/4/2020	Anonymous	no

2/4/2020	Anonymous	sometimes the wifi is spotty or slow, but it is generally fine most of the time
2/5/2020	Anonymous	If you are asking about renting, it's somewhat a hassle

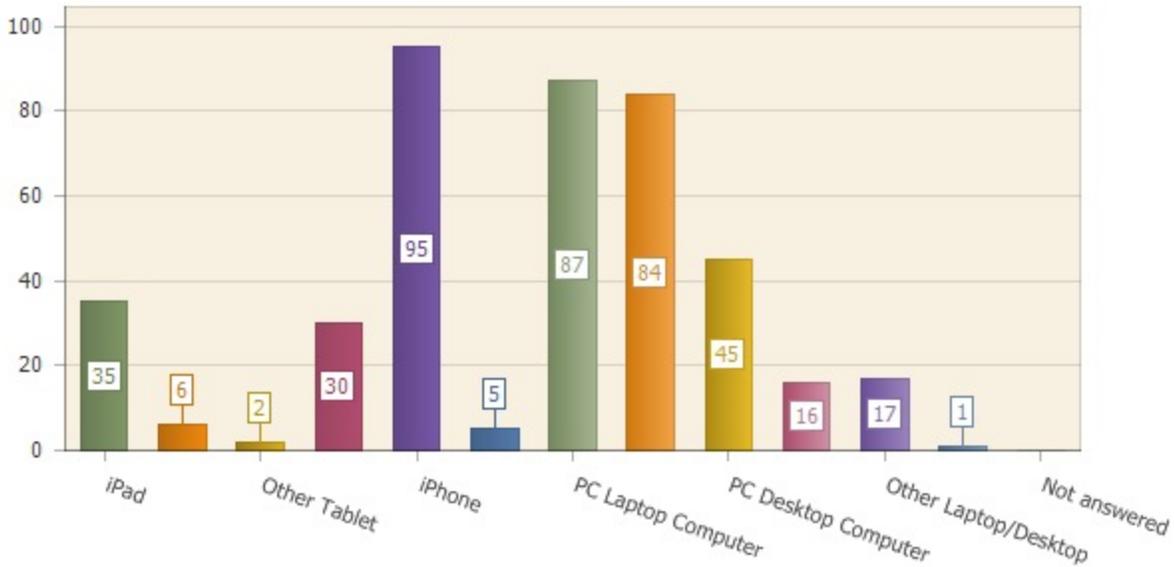
**1.9. P1Q9**

What technology do you use to complete your coursework, like assignments and projects?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
iPad	35	17.9%
Android Tablet	6	3.1%
Other Tablet	2	1.0%
Android Phone	30	15.3%
iPhone	95	48.5%
Other Phone	5	2.6%
PC Laptop Computer	87	44.4%
Mac Laptop Computer	84	42.9%
PC Desktop Computer	45	23.0%
Mac Desktop Computer	16	8.2%
Other Laptop/Desktop	17	8.7%
Other	1	0.5%
Not answered	0	0%

**Textual answers**

Date	Respondent	Answer
1/23/2020	Anonymous	The most ancient technology of pen and paper.

**Comments**

<b>Date</b>	<b>Respondent</b>	<b>Answer</b>
1/13/2020	Anonymous	Both at home and on campus.
1/13/2020	Anonymous	School's computer.
1/23/2020	Anonymous	Smart pen from DRC And Kurzweil
1/23/2020	Anonymous	Chromebook
1/24/2020	Anonymous	acer chromebook
1/24/2020	Anonymous	also use the desktop computers in the library about 2-3 times a month
1/26/2020	Anonymous	Using Strava app for FITN 304
1/27/2020	Anonymous	rented chromebook, sometimes my ipad
1/27/2020	Anonymous	I have a computer and printer at work and at home.
1/29/2020	Anonymous	HP Laptop.
2/5/2020	Anonymous	chrome book

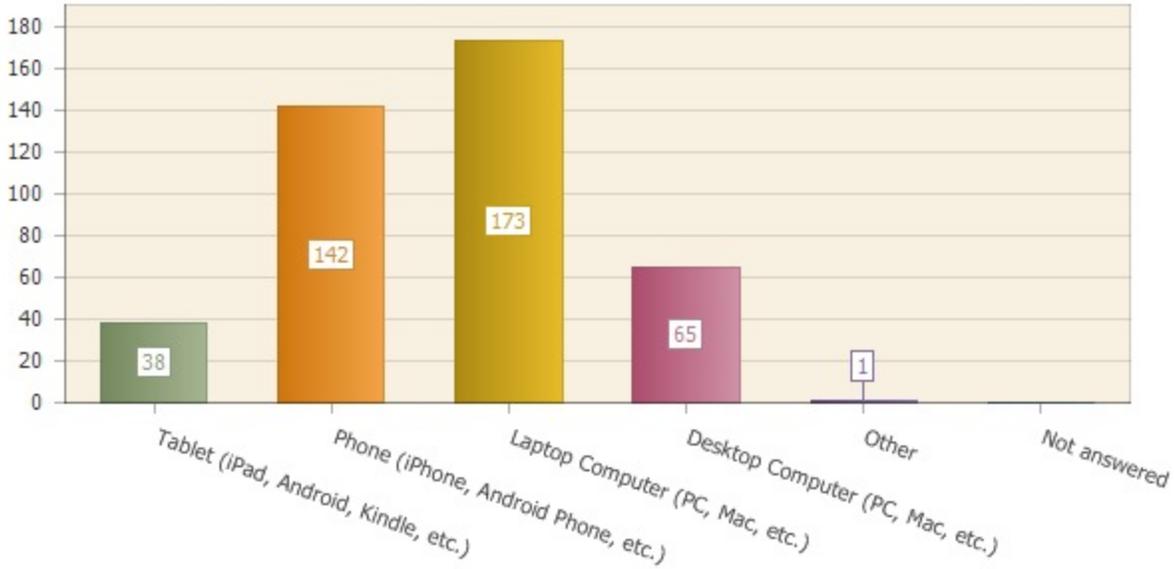
**1.10. P1Q10**

What technology do you use to access Canvas?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
Tablet (iPad, Android, Kindle, etc.)	38	19.4%
Phone (iPhone, Android Phone, etc.)	142	72.4%
Laptop Computer (PC, Mac, etc.)	173	88.3%
Desktop Computer (PC, Mac, etc.)	65	33.2%
Other	1	0.5%
Not answered	0	0%

**Textual answers**

Date	Respondent	Answer
2/5/2020	Anonymous	chrome

**Comments**

Date	Respondent	Answer
1/13/2020	Anonymous	Same as previous question.
1/23/2020	Anonymous	I have an old lap top that doesn't load Canvas and I can't submit or take quizzes. Often have to copy assignments onto google docs work from there then copy and paste from phone to submit
1/23/2020	Anonymous	If it says choose all that apply, then there shouldn't be a restriction for the question, such as "Please select 1-3 responses". Otherwise put those instructions below the question.
1/24/2020	Anonymous	I mainly use my desktop. I only use other things when I'm not at home or when I don't have internet access.
1/26/2020	Anonymous	I'd like to use my phone more but there's been issues so I stopped. It would be wonderful if I could upload screenshots of the Strava app with my phone directly to canvas instead of having to deal with windows 10.
1/27/2020	Anonymous	Sometimes from my iPhone as well.
1/28/2020	Anonymous	not always available crashes a lot of material not visible or compatible.
1/28/2020	Anonymous	n/a
2/5/2020	Anonymous	I have not yet had a class that uses Canvas, but if I did I would use my laptop or phone to access it.

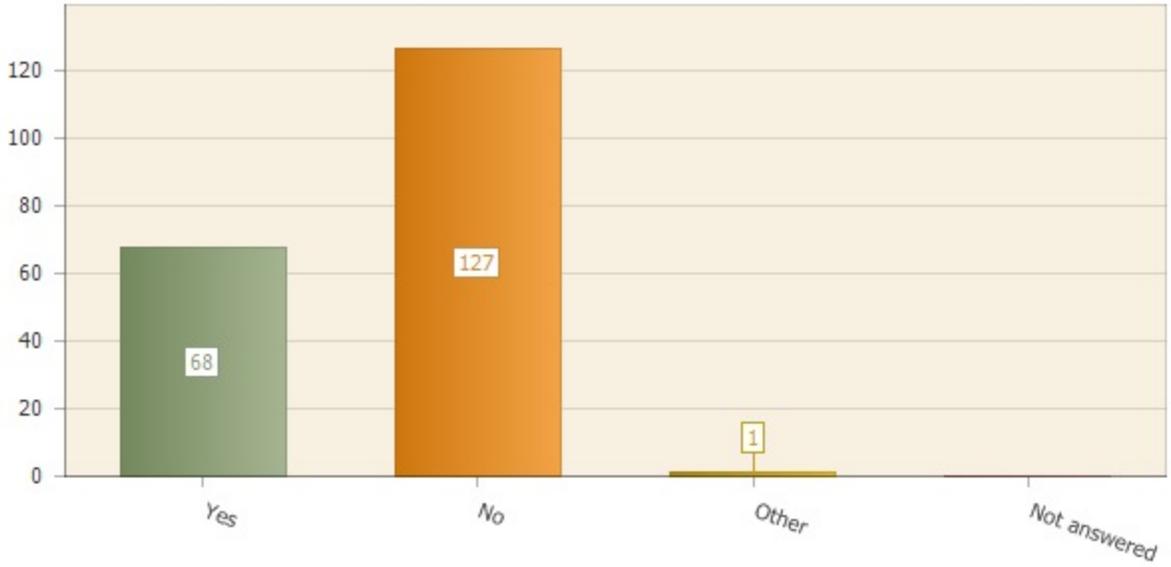
**1.11. P1Q11**

Are you aware of student technology discounts, like Free Microsoft Office , for example?

Question type: Multiple choice

Number of responses: 196

Number of respondents: 196



Answer	Count	Percent answer
Yes	68	34.7%
No	127	64.8%
Other	1	0.5%
Not answered	0	0%

**Textual answers**

Date	Respondent	Answer
1/23/2020	Anonymous	Yes but I would like to know about more student Technology discounts.

**Comments**

<b>Date</b>	<b>Respondent</b>	<b>Answer</b>
1/13/2020	Anonymous	Only use google products.
1/23/2020	Anonymous	I know about it, I don't use it
1/23/2020	Anonymous	Main ones I've used are office and adobe acrobat.
1/23/2020	Anonymous	Microsoft word student free account.
1/23/2020	Anonymous	please give me info on that.
1/23/2020	Anonymous	I have had issues with having to purchase it and then cancel the subscription when I found out about the free services.
1/23/2020	Anonymous	They could be made more obvious on campus! I learned about Free MS Office on my own time and had to inform classmates that it exists.
1/23/2020	Anonymous	how can I get this
1/23/2020	Anonymous	Free Microsoft office
1/23/2020	Anonymous	I've heard of them but I've never accessed any
1/23/2020	Anonymous	I'd like to be able to use the Microsoft office programs
1/23/2020	Anonymous	Down low fee windows Word Exel
1/23/2020	Anonymous	Microsoft Office Github's Student Pack Spotify
1/24/2020	Anonymous	I can't remember since it's been a while, but I think I googled for a while and found that there's a free Microsoft office available for students.
1/24/2020	Anonymous	How do you access the Free Microsoft Office?
1/26/2020	Anonymous	Yes, but only occasionally am I informed of its availability. My suggestion is to make it more well-known, especially to students taking online courses on Canvas.
1/26/2020	Anonymous	i never realize that we can have for free since now and I already purchases Microsoft office.
1/26/2020	Anonymous	Free Microsoft Office
1/27/2020	Anonymous	i am aware but have not used it yet
1/27/2020	Anonymous	I Use free Microsoft Office and I purchase Creative Cloud package from adobe with student discount
1/27/2020	Anonymous	Free google drive storage for students. -Huge lenovo discounts on their website for students. I got my laptop with a big \$200+ discount off their website.
1/28/2020	Anonymous	n/a
1/28/2020	Anonymous	I have downloaded this.
1/30/2020	Anonymous	Adobe, Final Draft
2/4/2020	Anonymous	N/A
2/4/2020	Anonymous	I would love to have been made aware of this before I paid \$150 for it last month.

**1.12. P1Q12**

Do you have any technology and/or printing-related comments, suggestions, or concerns, that you would like to address with the Technology Committee and/or Student Senate?

Question type: Open ended

Number of responses: 196

Number of respondents: 196

Not answered: 0

Date	Respondent	Answer
1/12/2020	Anonymous	No
1/13/2020	Anonymous	no
1/13/2020	Anonymous	N/A
1/13/2020	Anonymous	N/A
1/13/2020	Anonymous	n/a
1/13/2020	Anonymous	If anyone knows how to get free microsoft, let me know how please.
1/13/2020	Anonymous	no
1/14/2020	Anonymous	I do not have any suggestions or concerns.
1/14/2020	Anonymous	no
1/14/2020	Anonymous	I believe that everything is ok the way it is.
1/15/2020	Anonymous	no
1/15/2020	Anonymous	No.
1/15/2020	Anonymous	oo
1/15/2020	Anonymous	no
1/15/2020	Anonymous	none.
1/15/2020	Anonymous	no
1/15/2020	Anonymous	No
1/23/2020	Anonymous	No
1/23/2020	Anonymous	no
1/23/2020	Anonymous	Not applicable at this time.
1/23/2020	Anonymous	I just have a comment related to printing and the student body card. In the past I have needed to print long lectures and needed to use this service. It works fine except for a few things: Their business hours should be the college hours because I often go print during the day and they are closed, they should be open even when they have events outside on their location, it looks like they use everyone and close their shop when they have outside activities. Second, they should be able to cover more than 150 pages per semester, perhaps put a limit on the color prints but not on the black prints?. Construct a better system for when the semester starts so students are still able to print even if they haven't paid fully paid their fees as some students might have charge accounts that don't kick in until the third week (such as EOPS accounts). This way there won't be a hold on printing and students will be able to print even on their first day of class. Another possible improvement that I as an adult student would find super helpful is to have all loaner computers

		cleaned out by the begging of the semester. I don't have a reliable computer at home (super old) and have to count on these loaner computers (from EOPS) to complete homework and tests and they aren't available right away. I have had to wait until the second or even third week to get one for me. I thought of sharing this suggestions/possible improvements, since you asked :)
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	n/a
1/23/2020	Anonymous	Yes, Last semester I had to rent a laptop and had no internet when there were power outages. I would suggest the students have more accesibility to hotspots and for longer periods.
1/23/2020	Anonymous	No
1/23/2020	Anonymous	good
1/23/2020	Anonymous	no
1/23/2020	Anonymous	N/a
1/23/2020	Anonymous	I believe Canada College is doing eveything they can , to help syudents.
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	No, I don't have comments
1/23/2020	Anonymous	No
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	no
1/23/2020	Anonymous	Not at the moment.
1/23/2020	Anonymous	na
1/23/2020	Anonymous	I mainly do online classes for my subjects.
1/23/2020	Anonymous	No
1/23/2020	Anonymous	Not at the moment.
1/23/2020	Anonymous	n/a
1/23/2020	Anonymous	No
1/23/2020	Anonymous	No
1/23/2020	Anonymous	n/a
1/23/2020	Anonymous	No
1/23/2020	Anonymous	The computers, monitors, mice, and tablets in the multimedia department are super helpful to be able to access. However, they are very dirty and sometimes sticky. Maybe provide wipes that are specifically for cleaning tech devices. Also, it would be very helpful if tablets could be checked out for a few days.
1/23/2020	Anonymous	I have medical issues with my hands, so I would like to use a keyboard on screen or a more expanded dictation system, able to access thru everything in a computer without using my hands too much.
1/23/2020	Anonymous	no
1/23/2020	Anonymous	No

1/23/2020	Anonymous	None
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	No I do not.
1/23/2020	Anonymous	Not at the moment.
1/23/2020	Anonymous	no
1/23/2020	Anonymous	I have a registered official preferred name on campus that does not display on the STEM center display, but displays on Canvas, as my email name AND official my.smccd.edu handle, etc. I would be much more comfortable if my birth name were not visible on a very public piece of software! The STEM center software is also pretty hard to use at times.
1/23/2020	Anonymous	no
1/23/2020	Anonymous	Hire tutors to help students navigate Canvas for different devices.
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	No
1/23/2020	Anonymous	No
1/23/2020	Anonymous	no.
1/23/2020	Anonymous	Na
1/23/2020	Anonymous	n/a
1/23/2020	Anonymous	In my experience i dont understand the use of technology , specially with Canvas some curses is difficult to download with safari
1/23/2020	Anonymous	no
1/23/2020	Anonymous	nope.
1/23/2020	Anonymous	No
1/23/2020	Anonymous	can you free to print the school homework
1/23/2020	Anonymous	not yet but I'm sure I will
1/23/2020	Anonymous	The Student Wi-Fi sevices don't work too well in certain areas of the campus (Except from indoors, it works just fine for the most part).
1/23/2020	Anonymous	I personally do not like having all my courses accessed through the computer. I prefer a book.
1/23/2020	Anonymous	No
1/23/2020	Anonymous	Not at this time.
1/23/2020	Anonymous	None
1/23/2020	Anonymous	color printing at the library would be great, it comes handy when you least expect it. Is too expensive to color print outside. Question 4 by the way: it says select all that apply but the system only allows 1 - 3 so my answer is not completely accurate.
1/23/2020	Anonymous	No
1/23/2020	Anonymous	No
1/23/2020	Anonymous	I need to learn more about printing on camps
1/23/2020	Anonymous	Need free printing. And keep the student life center open later for Evening students.

1/23/2020	Anonymous	Free printing
1/23/2020	Anonymous	No
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	A lot of professors require the use of Microsoft Word, I'm not very familiar with Word so maybe workshops teaching these applications would be great.
1/23/2020	Anonymous	N/A
1/23/2020	Anonymous	No
1/23/2020	Anonymous	N/A
1/24/2020	Anonymous	I left a comment on #6.
1/24/2020	Anonymous	no
1/24/2020	Anonymous	no
1/24/2020	Anonymous	None
1/24/2020	Anonymous	Most questions on this survey restricted responses to up to three choices. Answers were not exhaustive.
1/24/2020	Anonymous	nope
1/24/2020	Anonymous	no
1/24/2020	Anonymous	i new to this school however, i think maybe encourage professors to acknowledge the technology the first day so people who have no clue can be aware.
1/24/2020	Anonymous	I enjoy the on line classes at Canada!
1/24/2020	Anonymous	No
1/24/2020	Anonymous	No
1/24/2020	Anonymous	no
1/24/2020	Anonymous	No.
1/24/2020	Anonymous	No.
1/24/2020	Anonymous	no
1/24/2020	Anonymous	Nope
1/24/2020	Anonymous	Thank you
1/24/2020	Anonymous	no
1/24/2020	Anonymous	N/a
1/24/2020	Anonymous	No.
1/24/2020	Anonymous	Yes, I do. I don't have any complaints about the technology that I use in the library or the student learning area but when I use any computer in one of those of the classroom the computers are so slow. Those computers need services in order for the students can use it. that is all.
1/24/2020	Anonymous	no
1/24/2020	Anonymous	no
		need student life to provided other locations to print on campus aswell as be open berfore morning

1/24/2020	Anonymous	class begin to be able to print aswell for late class at night. Maybe provided cheap or free softer for bugs on laptops. provided discounts for personal labtops to do homework on your own time instead of having to go on campus or a public library.
1/24/2020	Anonymous	n/a
1/24/2020	Anonymous	No. I am very happy with the availability of high quality tech available on campus.
1/24/2020	Anonymous	Blackboard would be nice instead of Canvas. More Online classes would be nice also. Counseling should also be done via internet instead of face to face because I live really far from Canada College.
1/25/2020	Anonymous	Teachers should get some kind of a crash course with Canvas each semester. It's really frustrating to have an instructor who isn't good with technology and has a hard time organizing and using Canvas.
1/25/2020	Anonymous	no
1/25/2020	Anonymous	N/A
1/25/2020	Anonymous	no
1/25/2020	Anonymous	no
1/26/2020	Anonymous	Update SMCCD websites. Honestly, it is very dissappointing to see how old this content is. So far, extremely old content is here: <a href="http://bookstore.canadacollege.edu/StoreHours.aspx">http://bookstore.canadacollege.edu/StoreHours.aspx</a> and here: <a href="https://skylinecollege.edu/parking/assets/documents/QualifyingVehicles.pdf">https://skylinecollege.edu/parking/assets/documents/QualifyingVehicles.pdf</a>
1/26/2020	Anonymous	No
1/26/2020	Anonymous	No, I think the college offers just the right amount of network access, availabliity of hardware and support.
1/26/2020	Anonymous	The only consistent error I come across is broken course catalog links when registering for classes. It looks like it links to an older course description page and I get 404 errors online. It doesn't break class registration, but it does make a physical copy of the course catalog necessary (or opening another window to an up-to-date PDF of the course description book). It would be a smoother experience if those links to course descriptions worked.
1/26/2020	Anonymous	yes my own lapto.
1/26/2020	Anonymous	/
1/26/2020	Anonymous	Canada College has great wifi!
1/26/2020	Anonymous	Make sure all the printers work properly
1/26/2020	Anonymous	Tired of having to use a different system for online homework each semester. Don't like Wiley plus.
1/26/2020	Anonymous	I don't really go to this campus, so I have no opinion on this matter.
1/27/2020	Anonymous	eops shoud have free printing.
1/27/2020	Anonymous	NA
1/27/2020	Anonymous	No
1/27/2020	Anonymous	No at this time, thank you!
1/27/2020	Anonymous	It should be available more options to print in color on campus. Even if is a paid service. Also, the book store should handle diferet sizes of printing paper. In additional to that, the learning center should hold computers for designers, animators, and more.
1/27/2020	Anonymous	Free printing please

1/27/2020	Anonymous	No
1/27/2020	Anonymous	N/A
1/27/2020	Anonymous	I use the desktops in building 22 for 3-D animation class and many of the desktop computer monitors do not stay upright (the spring in them is broken). It would be nice to have them fixed so all stations would be available.
1/27/2020	Anonymous	no i do not
1/27/2020	Anonymous	NA
1/27/2020	Anonymous	No
1/27/2020	Anonymous	No I don't have technology
1/27/2020	Anonymous	no
1/28/2020	Anonymous	Printing should be available in more locations and should have a qty that is available at no charge like first 25 prints. This could be linked to the students G#.
1/28/2020	Anonymous	No
1/28/2020	Anonymous	I wish that we were able to make counseling appointments online and view counselors availability online
1/28/2020	Anonymous	none
1/28/2020	Anonymous	n/a
1/28/2020	Anonymous	No
1/28/2020	Anonymous	no
1/28/2020	Anonymous	Please improve campus wifi in classes we often have assignments we do together and having pachy wifi makes it a pain
1/28/2020	Anonymous	If not already available, it would be wonderful to have access to video editing and photoshopping software.
1/28/2020	Anonymous	NA
1/28/2020	Anonymous	No
1/28/2020	Anonymous	nope
1/28/2020	Anonymous	no i don have it
1/28/2020	Anonymous	Although I may not have accessed all that is available, I am thankful that such devices and programs exist and hope that they continue to be offered.
1/29/2020	Anonymous	Thanks for doing this survey Technology Committee and Senator Ghanem!
1/29/2020	Anonymous	NO
1/29/2020	Anonymous	ss
1/29/2020	Anonymous	N/a
1/29/2020	Anonymous	no
1/29/2020	Anonymous	Yes, I would like to know how I could get free microsoft office and what other technology could I get discounts too. Thank you
1/29/2020	Anonymous	None

1/29/2020	Anonymous	None
1/30/2020	Anonymous	no
1/30/2020	Anonymous	No
1/30/2020	Anonymous	N/A
1/30/2020	Anonymous	nope
1/30/2020	Anonymous	No sir
1/30/2020	Anonymous	n/a
1/31/2020	Anonymous	No
2/4/2020	Anonymous	Nope.
2/4/2020	Anonymous	No
2/4/2020	Anonymous	No
2/4/2020	Anonymous	I wish there are more
2/4/2020	Anonymous	No
2/4/2020	Anonymous	More page
2/4/2020	Anonymous	Better wifi maybe
2/4/2020	Anonymous	Should make the rent or borrow tech easier to check out. The process is to Complicated and it takes to long for approval.
2/4/2020	Anonymous	no
2/4/2020	Anonymous	Nope
2/4/2020	Anonymous	NA
2/4/2020	Anonymous	No.
2/4/2020	Anonymous	No
2/4/2020	Anonymous	N/A
2/4/2020	Anonymous	Student body office should be open at minimum 8-5pm even when they have events they should always keep someone in that office, they usually have it closed during events which is super inconvenient for students.
2/4/2020	Anonymous	the charging stations at the thermochromic tables in the science and tech building don't fit large adapters but that is alright since there are countless outlets all over campus.
2/5/2020	Anonymous	I do not.
2/5/2020	Anonymous	The web portal WebSmart is a complete horror. I feel very very sorry for you that you have actually used money to buy this. You got scammed into buying complete User Experience garbage. It is a horror to use, not intuitive at all and not worth even \$1. Besided being a student my background is in UX and software and I could not believe my eyes the first time I used it, it is a memory trip to

		1988 for sure.
2/5/2020	Anonymous	No
2/5/2020	Anonymous	I like that the screens are large enough to see the entire problem. I now need one for home.
2/8/2020	Anonymous	n/a